

E-01575A-08-0328



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**ORIGINAL**

OPEN MEETING AGENDA ITEM  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua

**Phone:**

**Fax:** (

**Priority:** Respond Within Five Days

**Opinion No. 2009 - 81352**

**Date:** 8/21/2009

**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable

**Complaint By:** **First:** Dale W **Last:** Wykes

**Account Name:** Dale W Wykes **Home:** (000) 000-0000

**Street:** n/a **Work:** (000) 000-0000

**City:** n/a **CBR:** (

**State:** AZ **Zip:** 00000 **is:** E-Mail

**Utility Company:** Sulphur Springs Valley Electric Cooperative, Inc.

**Division:** Electric

**Contact Name:** Lainie Keltner

**Contact Phone:**

**Nature of Complaint:**

8/21/09 REFERRED BY CHAIRMAN MAYES OFFICE.

Arizona Corporation Commission

**DOCKETED**

AUG 24 2009

From: DALE WYKES

Sent: Tuesday, August 18, 2009 9:33 AM

To: Mayes-WebEmail

Subject: ACC Docket No. E-1057A-08-0328

DOCKETED BY *MM*

AZ CORP COMMISSION  
DOCKET CONTROL

2009 AUG 24 P 4: 11

RECEIVED

Dear Commissioners,

I am appalled at the continuing attempts by individuals in the Sonoita/Patagonia area to change, delay and even preclude this action. The complaints of destroying native grass line and ruining scenic views are nonsense. SSVEC has done an outstanding job to plan minimal impact on people in the area and has tried, to no avail, to placate the concerns. I personally know many of the people who have been among the complainers and know that they, as a group, would never be satisfied by any single action SSVEC took. I regret that information on the change of the hearing location to Tuscon was poorly circulated. I did not hear of the Tuscon hearing until Saturday and was unable to change plans for Monday to attend.

I live 22 miles southeast of Sonoita, near the end of SSVEC's longest distribution line. A line which for many years has had the dubious distinction of having the highest outage rate in the total SSVEC service area. The outage rate has always been attributed to the old ineffective power transmission line to the Sonoita/Patagonia area. My only complaint with this planned Sonoita transmission line and substation is that it's not done yet! I have looked at the substation location and the route of the transmission line and fail to understand the reasoning of those who oppose them. SSVEC has done a good job in coming up with an effective plan that has minimal impact on all area residents.

I am not opposed to solar or wind or other alternatives but I think these should be approached as long range improvements in the overall power generation scheme not as partial fixes in a transmission line and distribution upgrade. I am vehemently opposed to any further delays in correcting this long know situation. I have already

# ARIZONA CORPORATION COMMISSION

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suffered long enough with the poorest least reliable electrical power in the SSVEC system. I am tired of waiting to get more reliable power with less outages/blinks. I know going "Green" is one of the most popular things currently but everything has it's time and place and this action is neither the time or the place for it.

I strongly urge the Corporation Commission not to exacerbate my situation of poor power reliability by doing anything that delays or impedes completion of this long overdue task. As for SSVEC's rate increase, I don't see how they have gone as long as they have without a rate increase. The costs of everything else has gone up dramatically in the time since SSVEC's current rates were set. I will gladly pay more for better more reliable service. I am asking you allow SSVEC to continue this project as planned and as soon as possible, not delaying another year or for some unknown future time. Again, please do not delay SSVEC in making this improvement.

Sincerely,

Dale W. Wykes  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

8/21/09 Good morning Mr. Wykes

This is to acknowledge receipt of your email dated August 18, 2009 to Chairman Mayes Office. My name is Alfonso Amezcua with the Arizona Corporation Commission Utilities Division ("Commission"). Your opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record.

Staff appreciates your comments and the interest taken on the application. CLOSED.  
\*End of Comments\*

**Date Completed: 8/21/2009**

**Opinion No. 2009 - 81352**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Al Amezcua

**Phone:**

**Fax:** (602)

**Priority:** Respond Within Five Days

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**Opinion No. 2009 - 81353**

**Date:** 8/21/2009

**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable

**Complaint By:** **Constance Wicks**

**Account Name:** Constance Wicks

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Sonoita

**CBR:**

**State:** AZ Zip: 85637

**is:** E-Mail

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**Utility Company:** Sulphur Springs Valley Electric Cooperative, Inc.

**Division:** Electric

**Contact Name:** Lainie Keltner

**Contact Phone**

**Nature of Complaint:**

8/21/09 REFERRED BY CHAIRMAN MAYES OFFICE.

From: Constance Wicks  
Sent: Sunday, August 16, 2009 1:22 PM  
To: Mayes-WebEmail  
Subject: RE: ACC Docket No. E-1057A-08-0328

RE: ACC Docket No. E-1057A-08-0328

I am a resident of Sonoita, one of the diverse communities known collectively as the Mountain Empire. There are many important reasons for Sulphur Springs Valley Electrical Cooperative to conduct an independent feasibility study to address the reliability and connectivity issues in our community. Please order SSVEC to conduct such a study as part of their rate increase because we are concerned that our cooperative dollars are not being sent in a fiscally responsible manner. This plan was designed 25 years ago and is no longer current.

More study needs to be done regarding the opportunity to use alternative energy sources, such as wind and solar. We live in an optimal area for these sources. I feel that this is the best time to make a change. Not only is it the perfect opportunity for our area to contribute to breaking the dependence on fossil fuels, but perhaps we can be a role model for other communities to make the same move. Eventually we can make a difference!

Thank you for your consideration.

Constance Wicks

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/21/09 Good morning Ms. Wicks,

This is to acknowledge receipt of your email dated August 18, 2009 to Chairman Mayes Office. My name is Alfonso Amezcua with the Arizona Corporation Commission Utilities Division ("Commission"). Your opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record.

Staff appreciates your comments and the interest taken on the application. CLOSED.

\*End of Comments\*

**Date Completed: 8/21/2009**

**Opinion No. 2009 - 81353**

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**UTILITY COMPLAINT FORM**

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Thank you for your consideration.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/21/09 Good morning Mr. Emmett,

This is to acknowledge receipt of your email dated August 18, 2009 to Chairman Mayes Office. My name is Alfonso Amezcua with the Arizona Corporation Commission Utilities Division ("Commission"). Your opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record.

Staff appreciates your comments and the interest taken on the application. CLOSED.

\*End of Comments\*

**Date Completed: 8/21/2009**

**Opinion No. 2009 - 81354**

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