

E 04204A-09-0206



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80939

Date: 8/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert & Jan Last: Freeman

Account Name: Robert & Jan Freeman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Golden Valley

CBR:

State: AZ Zip: 86413

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: Brenda Bevard

Contact Phone: (520) 884-3651

Nature of Complaint:

[REDACTED]
Golden Valley, Arizona 86413-9218
August 4, 2009
Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, Arizona 85007
RE: Docket No. E-04204A-09-0106;

Arizona Corporation Commission
DOCKETED

AUG 11 2009

DOCKETED BY [Signature]

RECEIVED
2009 AUG 11 A 9:29
AZ CORP COMMISSION
DOCKET CONTROL

To Whom It May Concern:

My husband and I are not only opposed to the rate increase being 'demanded' by TINS Electric, Inc., we are vehemently opposed. Thanks to our government's total ineptitude, Americans are having to do without; therefore, it's way past time that tiNS starts having to do without as well...they need to feel our pain.

Not that anyone on your Commission gives a rat's patootie about people in our situation, but my husband and I lost our business in August of 2008, and ever since then, we have been 'living' on only his Social Security pittance, (I am "ineligible" for government assistance). Our TINS electric bill for last month was \$189.00, so I had to forego my medicine in order to pay it. If TINS gets its avaricious way—as utility companies always do with state commissions—I will also be forced to cut back on food as well. Is this how your comms-ion will treat its aging 'consumers'?

Will your commission also support President Obama's proposed "Cap and Trade", ("Cap and Tax"), legislation which will cause our already-exorbitant electric rates to "necessarily skyrocket", in the President's own words? Please answer this as well:

Will your commission ever stand up for the consumers it is supposed to protect? Please note here that we do not "qualify" for a TINS electric discount because my husband "makes too much

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JAN 10 2009

money" from 5.5 (insert your own (signature here!))
I would appreciate your written reply, but I won't hold my breath waiting for it.

Sincerely,
(Mrs.) Jan E. Freeman
Robert U. Freeman
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion do [REDACTED]
End of Comments

[REDACTED]
Date Completed: 8/7/2009

Opinion No. 2009 - 80939

[REDACTED]