



0000101449

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

47  
CD

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 80849**

**Date:** 8/5/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Ernesto Last: Lassich

**Account Name:** Ernesto Lassich

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Hereford

**CBR:**

**State:** AZ **Zip:** [REDACTED]

**is:**

**Utility Company:** East Slope Water Company

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

7/22/2009

Ernesto Lassich

Phone: [REDACTED]

Email: [REDACTED]

Arizona Corporation Commission  
DOCKETED

AUG - 6 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2009 AUG - 6 P 3: 18

RECEIVED

Docket you wish to comment on: Request for Emergency Water Rate Increase/Surcharge

Case or Utility Name: East Slope Water Company

Docket Number: W-01906A-09-0283

Position on Docket: Con

East Slope is contending that they don't have any reserve funds for repairing a "failed source" of water, and are requesting a rate increase of \$19.55 per customer per month. The wording of the Public Notice indicates that they are seeking a permanent rate increase. I believe that their request is unreasonably excessive.

According to East Slope Water Company's information flyers sent to all customers earlier this year, they have seven wells, each serving approximately one hundred customers. If their request for a rate increase is approved as applied for, in one year, they will be taking in \$161,784 over and above their normal revenue. I don't know of any well repair that would cost anywhere near that amount of money. They are not talking about sinking new wells, but repairing existing ones.

I recommend that the ACC take a hard look at this request and require East Slope to provide detailed justification concerning costs of repair/replacement of well pumps and other equipment likely to fail. If the ACC decides that some lower level of rate increase is justified, I further recommend that it be of a temporary nature.

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/5/09 I tried to contact consumer and left a voicemail informing him that his comments had been received. I explained that his comments will placed in the permanent file and distributed to Commissioners and staff involved in this matter. I left my name and telephone number to call if he had any questions. Closed

Filed in Docket No. W-01906A-09-0283  
\*End of Comments\*

**Date Completed: 8/6/2009**

**Opinion No. 2009 - 80849**

---