

G-04204A-08-0571



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Richard Martinez Phone: [REDACTED] P 4: 15 Fax: [REDACTED]

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2009 80793 Date: 8/3/2009

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

Complaint By: First: David P. Last: Matthews

Account Name: David P. Matthews Home: [REDACTED]

Street: 00000 Work: [REDACTED]

City: Flagstaff CBR: [REDACTED]

State: AZ Zip: 86003 is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

July 30, 2009

To: Arizona Corporation Commission

Subject: Docket #G-04204A-08-0571, UNS Gas rate increase request

Please DENY UNS Gas Inc. their requested rate increase. Over 2 years ago, this Texas based, market manipulating utility proposes a customer charge increase that discourages, actually penalizes conservation while rewarding excess consumption. This equates to those using less subsidizing those using excessive amounts.

Currently, the APS customer charge is less than UNS's. Why reward a utility serving Arizonans that is headquartered in Texas? Don't allow UNS customers to be pawns of a company that take most of its profit out of Arizona. Better yet, use your mandate to encourage creation of an Arizona headquartered & investor owned gas company, similar to APS & Salt River utilities.

Keep the current UNS fixed monthly charge, or reduce it commesurate with APS's. Don't reward a monopoly company that in essence would increase their profit while providing less product! Thank you

Sincerely,

David Matthews
Flagstaff, Arizona
End of Complaint

Utilities' Response:

Arizona Corporation Commission DOCKETED

AUG - 5 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

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End of Response

Investigator's Comments and Disposition:

8/03-

I called customer @ 4:52 p.m to acknowledge receipt of his correspondence. I also told customer that I would enter his Opinion into our database for the record and would have it docketed so that the Commissioners would have an opportunity to read his concerns. FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Unisource **
Energy Services (UNS) - Docket No .G-04204A-08-0571

End of Comments

Date Completed: 8/4/2009

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