

W-01431A-09-0360



0000101253

ORIGINAL

ARIZONA CORPORATION COMMI  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80767

Date: 8/3/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Terry Last: Vega

Account Name: Terry Vega Home: [REDACTED]

Street: [REDACTED] Work:

City: Nogales CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

July 28, 2009

Arizona Corp. Commission  
1200 W. Washington  
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

AUG - 4 2009

DOCKETED BY [Signature]

RECEIVED  
2009 AUG - 4 P 3: 57  
AZ CORP COMMISSION  
DOCKET CONTROL

Gentlement

RE: Docket # 0143A090360  
Valle Verde Water Co. In  
Nogales, Arizona. Being Run  
By: Southwest Utility Systems

In regards to the increase that above company is requesting, it seem that the increases are gong to the extreme, yes we want water, but that should not be a reason why they are going to take advantage of the users and start charging whatever they want so that we can get water.

According to the paper, which I am including they have received all kinds of money from many different places, and they still can come up with giving us good water. (you wonder) We have had to pay for the negligents of this company, and who knows what will happen in the future.

Most of the residents that are being affected by this are people on a fixed income, many at this time unemployed..our area is an area known for the green trees and plantes, if people are not going to be able to water their trees or plants, that also affects our envirement\_\_\*\* and at the rate they are planing to charge us, no one will be able go have even grass...

Please Commissioner, look into this and please see if this is fair we understand an increase, but we have had so many already.

Thank you for your attention to the above.

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

---

Terry Vega

[REDACTED]  
Nogales, AZ [REDACTED]

cc: Commission Tucson

[REDACTED]  
Tucson, AZ [REDACTED]

\*End of Complaint\*

**Utilities' Response:**

NA

\*End of Response\*

**Investigator's Comments and Disposition:**

I called customer @ 8:24 a.m. and left a voice mail message to acknowledge receipt of her Opinion and that it will be docketed so that the Commissioners will have an opportunity to read her concerns. I did leave her both my local and toll free number in case she would like to discuss her opinion further. FILE CLOSED.

\*\*\*\*\*

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

\*End of Comments\*

**Date Completed: 8/3/2009**

**Opinion No. 2009 - 80767**

---