

E-01345A-08-0172



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80690

Date: 7/29/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Charles **Last:** Greer

Account Name: Charles Greer

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Avondale

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. E-01345A-08-0172*****

ARIZONA CORPORATION COMMISSION
DOCKETED
JUL 30 2009
RECEIVED
2009 JUL 30 P 2:54
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

TO ARIZONA CORPORATION COMMISSION

REF: PERMANENT BASE RATE INCREASE, DOCKET# E-01345A-08-0172

I RECEIVED A NOTICE IN MY ELECTRICITY BILL FROM APS REGARDING AN APPLICATION FOR A PERMANENT BASE RATE INCREASE, I.E. (HEAR WE GO AGAIN) PEOPLE ARE BEING LAID OFF OF WORKA DN UNIMPOYMENT IS HIGHER THAN IT HAS BEEN IN DECEASED AND GETTING HIGHER EVERYDAY. I AM WRITING THIS NOT JUST FOR MYSELF, BUT FOR EVERYONE WHO IS STRUGGLING TO MAKE ENDS MEET OUT THERE. IT'S HARD ENOUGH TO PAY THE HIGH COST OF ELETIRCITY NOW AS IT IS, (AND IT JUST KEEPS GETTING ORE EXPENSIVE) YOU HEAR IN THE NEWS EVERYDAY ABOUT THE ELDERLY THE POOR AND PEOPLE ON FIXED INCOMES THAT CAN'T AFFORD TO KEEP PAYING THESE CONTINUEING RATE INCREASES, I GUESS USING THE AIR CONDITIONER TO STAY COOL DURING THE SUMMER IS GOING TO END UP ONLY AFFORDABLE TO UPPER INCOME PEOPLE, (IT ALMOST IS NOW.) THE INCREASE NOTICE STATED THEY APPLIED FOR A BASE RATE INCREASE ON MARCH 24/2008. I GUESS THEY DIDN'T GET EXACTLY WHAT THEY WANTED, THEN ON JUNE 02/2008 THEY FILED AN AMENDED APPLICATION. IT SOUNDS LIKE IF THEY CAN'T GET WHAT THEY WON'T IE, (BASE RATE INCREASE) THEY PHRASE IT ANOTHER WHY, I.E. (POWER SUPPLY ADJUSTMENT MECHANISM AND INTERIM RATE INCREASE) AND JUST PUT IT ON THE B8ILL AS JUST ANOTHER LINE ITEM TO BILL US FOR ANYWAY. (WONDER WHEN THEIR GOING TO ASK FOR A GOVERNMENT BAIL OUT?) THEY KEEP SAYING IT'S BECAUSE MORE PEOPLE HAVE MOVED HEAR, IT'S NOT LIKE THEY DON'T

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PAY MONTHLY ELECTRICITY BILLS WHEN THEY MOVE HEAR.

I THINK THE WAY THE ECONOMY IS NOW THEY SHOULD GIVE IT A BREAK. "ENOUGH IS ENOUGH ALREADY"

WE HAVE A NUCLEAR POWER STATION WEST OF PHOENIX, HOOVER DAM, GLEN CANYON DAM ETC. ON THE COLORADO RIVER CREATING HYDRO POWER STATION AS WELL AS SEVERAL COAL AND STEAM PLANTS IN THE SATE. THEY SELL ELECTRICITY TO OTHER STATES TEHN TURN AROUND AND BUY ELECCICITY FROM OTHER STATES AND SAY THAT IS ANOTHER REASON TO RAISE OUR ELECTIRC BILL.

WHAT DO THEY DO WITH THE REVENUES THEY GET FROM SELLING THE ELECTIRICTY TO OTHER STATES? DO THEY PUT IT BACK INTO THE SYSTEM TO HELP KEEP THE COST OF ELECTRICITY DOWN DURING THE HOT SUMMBER MONTHS FOR ITS CUSTOMERS?

THESE CORPORATIONS AND WALL STREET AND BANKS HAVE GOT OUR ECONOMY IN BAD ENOUGH SHAPE, ITS GOT TO STOP SOMEWHERE. WE ARE ALL HURTING TO MAKE ENDS MEET. WE DON'T NEED ANYMORE INCREASES NOW. LET THEM TIGHTEN THEIR BELTS A LITTLE LIKE THEIR CUSTOMERS ARE HAVING TO DO.

HEY THERES A RECESSION GOING ON, ENOUGH IS ENOUGH.

THANK YOU FOR YOUR TIME AND CONSIDERATION.

CHARLES GREER

APS CUSTOMER

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

*****DOCKET NO. E-01345A-08-0172*****

Opinion noted and filed in Docket No. E-01345A-08-0172 by Carmen Madrid.

File Closed

End of Comments

Date Completed: 7/29/2009

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