

W-02 031A-09-02 .85



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

47  
20

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80671

Date: 7/28/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jeanette E. Last: Forsyth

Account Name: Jeanette E. Forsyth

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is:

Utility Company: Indiada Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W-02031A-09-02 85

7/23/2009

Jeanette E. Forsyth  
[REDACTED]  
Sierra Vista, AZ 85650

[REDACTED] (509) 278-2118  
[REDACTED]

Arizona Corporation Commission

DOCKETED

JUL 28 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2009 JUL 29 P 12:50

RECEIVED

Docket you wish to comment on: Emergency Water Rate Increase/Surcharge  
Docket Number: W-02031A-09-0285  
Case or Utility Name: Indiada Water Company  
Position on Docket: con

I am asking you to deny Indiada water Company's request for an increase of \$23.50 per month.

My husband and I conserve water and generally have a monthly water bill of approximately \$20.00. This increase would more than double our bill.

How will this increase alleviate the water shortage? If storage problems need to be addressed, why not make a one time assessment of X dollars for a couple of months instead of in perpetuity payments?

This "emergency" rate increase sounds like it is permanent and that is unacceptable  
\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion.  
\*End of Comments\*

Date Completed: 7/28/2009

Opinion No. 2009 - 80671

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