

W. 01906A-09-0283



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 80520

Date: 7/21/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Astrid **Last:** Andersohn

Account Name: Astrid and Gunter Andersohn **Home:**

Street: **Work:**

City: Hereford **CBR:**

State: AZ **Zip:** 85615 **is:**

Utility Company: East Slope Water Company

Division: Water

Contact Name: **Contact Phone:** (

Nature of Complaint:

7/20 DOCKET NO. W-01906A-09-0283

Customer believes the rates are already too high and the monthly fee should not be charged without it including some water. She and her husband are retired and limited incomes in the area make it difficult for high utility bills to be paid.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer I would make her comments part of the case and thanked her for taking the time to comment.

End of Comments

Date Completed: 7/21/2009

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Arizona Corporation Commission
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DOCKET CONTROL

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