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ORIGINAL

BEFORE THE ARIZONA CORPORATION COM.

RECEIVED

2009 JUL 21 P 4: 23

AZ CORP COMMISSION
DOCKET CONTROL

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COMMISSIONERS

KRISTIN K. MAYES, Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP

IN THE MATTER OF THE APPLICATION
OF ARIZONA AMERICAN WATER
COMPANY, AN ARIZONA
CORPORATION, FOR AUTHORITY TO
IMPLEMENT ITS ARSENIC COST
RECOVERY MECHANISM STEP-TWO
FOR ITS AGUA FRIA WATER DISTRICT

DOCKET NO. W-01303A-05-0280
WS-01303A-02-0867
WS-01303A-02-0869
WS-01303A-02-0870

DECISION NO. 71192

NOTICE OF COMPLIANCE FILING

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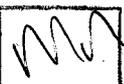
In compliance with Decision No. 71192, Arizona American Water Company hereby files
the attached Tariff and Customer Notification Report.

RESPECTFULLY SUBMITTED on July 21, 2009.


Christopher D. Krygier
Regulatory Compliance Analyst
Arizona-American Water
101 Corporate Center
19820 North 7th Street, Suite 201
Phoenix, AZ 85024
Christopher.Krygier@amwater.com
623-445-2494

Arizona Corporation Commission
DOCKETED

JUL 21 2009

DOCKETED BY 

1 Original and 13 copies **filed**
2 on July 21, 2009, with:

3
4 Docket Control
5 Arizona Corporation Commission
6 1200 West Washington
7 Phoenix, Arizona 85007

8
9 Copies of the foregoing **emailed**
10 On July 21, 2009 to:

11
12 Brian K. Bozzo
13 Compliance and Enforcement Manager
14 Utilities Division
15 1200 West Washington Street
16 Phoenix, AZ 85007

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IT IS FURTHER ORDERED that Arizona-American Water Company shall file a tariff
consistent with this Decision within 30 days of this Decision.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

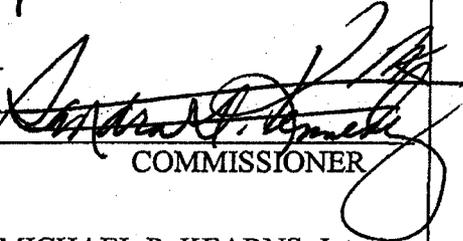
BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION


CHAIRMAN

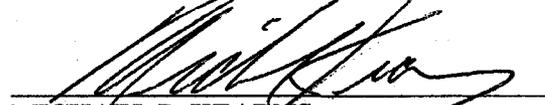

COMMISSIONER

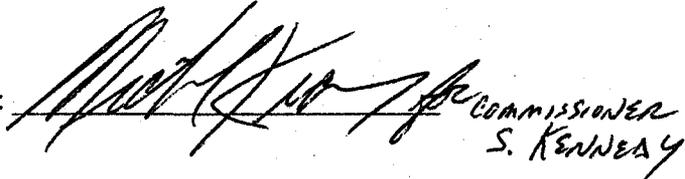

COMMISSIONER


COMMISSIONER


COMMISSIONER

IN WITNESS WHEREOF, I MICHAEL P. KEARNS, Interim Executive Director of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this 30th day of JUNE, 2009.


MICHAEL P. KEARNS
INTERIM EXECUTIVE DIRECTOR

DISSENT:  COMMISSIONER
S. KENNEY

DISSENT: _____

EGJ:GB:lhmvAM

TARIFF

Agua Fria Water District
(Name of Service Area)

General Water Service G-1

Availability

Available for all metered residential, commercial, industrial and public authority customers served by the Company.

Schedule of Charges

Meter Size	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier Breakover (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier Breakover (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier Breakover (gallons)
Residential 5/8-inch	\$9.08	\$1.3800	4,000	\$2.0600	13,000	\$2.4870	Infinite
3/4-inch	\$9.08	\$1.3800	4,000	\$2.0600	13,000	\$2.4870	Infinite
1-inch	\$23.24	\$2.0600	45,000	\$2.4870	Infinite	-	-
1-1/2-inch	\$48.58	\$2.0600	100,000	\$2.4870	Infinite	-	-
2-inch	\$72.86	\$2.0600	150,000	\$2.4870	Infinite	-	-
3-inch	\$142.55	\$2.0600	300,000	\$2.4870	Infinite	-	-
4-inch	\$191.75	\$2.0600	400,000	\$2.4870	Infinite	-	-
6-inch	\$369.55	\$2.0600	800,000	\$2.4870	Infinite	-	-
8-inch	\$726.26	\$2.0600	1,500,000	\$2.4870	Infinite	-	-
Commercial 5/8-inch	\$9.08	\$2.0600	13,000	\$2.4870	Infinite	-	-
3/4-inch	\$9.08	\$2.0600	13,000	\$2.4870	Infinite	-	-
1-inch	\$23.24	\$2.0600	45,000	\$2.4870	Infinite	-	-
1-1/2-inch	\$48.58	\$2.0600	100,000	\$2.4870	Infinite	-	-
2-inch	\$72.86	\$2.0600	150,000	\$2.4870	Infinite	-	-
3-inch	\$142.55	\$2.0600	300,000	\$2.4870	Infinite	-	-
4-inch	\$191.75	\$2.0600	400,000	\$2.4870	Infinite	-	-
6-inch	\$369.55	\$2.0600	800,000	\$2.4870	Infinite	-	-
8-inch	\$726.26	\$2.0600	1,500,000	\$2.4870	Infinite	-	-
Arizona Water Contract Rate	\$0.00	\$1.7800	8,000	\$2.2400	Infinite	-	-
OPA Prison -- 4-inch	\$191.75	\$1.9300	Infinite	-	-	-	-
OWU PI Surprise	\$0.00	\$1.0000	Infinite	-	-	-	-

Note: OPA Prison 4" rate available only to the Perryville State Prison.

ISSUED: July 21, 2009 EFFECTIVE: July 1, 2009
Month Day Year Month Day Year
 ISSUED BY: Thomas M. Broderick, Director, Rates & Regulatory Affairs
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024
 Decision No. 71192

Agua Fria Water District
(Name of Service Area)

General Water Service G-1
(continued)

In addition to the Schedule of Charges on SHEET 1, the Step 2 Arsenic Cost Recovery Charges will be added as follows:

Meter Size	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier Breakover (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier Breakover (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier Breakover (gallons)
Residential 5/8-inch	\$1.84	\$0.2069	Infinite	-	-	-	-
3/4-inch	\$1.84	\$0.2069	Infinite	-	-	-	-
1-inch	\$4.71	\$0.2069	Infinite	-	-	-	-
1-1/2-inch	\$9.84	\$0.2069	Infinite	-	-	-	-
2-inch	\$14.76	\$0.2069	Infinite	-	-	-	-
3-inch	\$28.89	\$0.2069	Infinite	-	-	-	-
4-inch	\$38.86	\$0.2069	Infinite	-	-	-	-
6-inch	\$74.89	\$0.2069	Infinite	-	-	-	-
8-inch	\$147.17	\$0.2069	Infinite	-	-	-	-
Commercial 5/8-inch	\$1.84	\$0.2069	Infinite	-	-	-	-
3/4-inch	\$1.84	\$0.2069	Infinite	-	-	-	-
1-inch	\$4.71	\$0.2069	Infinite	-	-	-	-
1-1/2-inch	\$9.84	\$0.2069	Infinite	-	-	-	-
2-inch	\$14.76	\$0.2069	Infinite	-	-	-	-
3-inch	\$28.89	\$0.2069	Infinite	-	-	-	-
4-inch	\$38.86	\$0.2069	Infinite	-	-	-	-
6-inch	\$74.89	\$0.2069	Infinite	-	-	-	-
8-inch	\$147.17	\$0.2069	Infinite	-	-	-	-
Arizona Water Contract Rate	\$0.00	\$0.2069	Infinite	-	-	-	-
OPA Prison – 4-inch	\$38.86	\$0.2069	Infinite	-	-	-	-
OWU PI Surprise	\$0.00	\$0.2069	Infinite	-	-	-	-

Note: OPA Prison 4" rate available only to the Perryville State Prison.

ISSUED: July 21, 2009 EFFECTIVE: July 1, 2009
Month Day Year Month Day Year
 ISSUED BY: Thomas M. Broderick, Director, Rates & Regulatory Affairs
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024
 Decision No. 71192

Arizona American Water Company
(Name of Company)

Agua Fria Water District
(Name of Service Area)

Reserved - 3

ISSUED: July 1, 2004 EFFECTIVE: July 1, 2004
Month Day Year Month Day Year
ISSUED BY: David Stephenson, Rate Regulation Manager
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Arizona American Water Company
(Name of Company)

Agua Fria Water District
(Name of Service Area)

Reserved - 4

ISSUED:	<u>July 1, 2004</u>	EFFECTIVE:	<u>July 1, 2004</u>
	Month Day Year		Month Day Year
ISSUED BY:	<u>David Stephenson, Rate Regulation Manager</u>		
	<u>19820 N. 7th St., Suite 201, Phoenix, Arizona 85024</u>		

Arizona American Water Company
(Name of Company)

Agua Fria Water District
(Name of Service Area)

Reserved - 5

ISSUED:	<u>July 1, 2004</u>	EFFECTIVE:	<u>July 1, 2004</u>
	Month Day Year		Month Day Year
ISSUED BY:	<u>David Stephenson, Rate Regulation Manager</u>		
	<u>19820 N. 7th St., Suite 201, Phoenix, Arizona 85024</u>		

Original

SHEET NO. 8
SHEET NO. _____

Arizona American Water Company
(Name of Company)

Agua Fria Water District
(Name of Service Area)

ORIGINAL

Nonpotable Water Service – Unrestricted Source NP-1

Availability

Available to large turf and landscape irrigators for use on golf courses, lakes, school grounds, park lands, right of ways, and similar large open spaces. Also available to land developers and their contractors and sub-contractors for use on large construction projects which require significant amounts of dirt moving, grading, trenching or other water intensive construction activities.

Rates

All Consumption	Rate per 1,000 gallons	\$0.62
-----------------	------------------------	--------

Special Conditions

The water provided under this tariff is untreated groundwater, raw surface water or reclaimed sewage effluent and is not suitable for human consumption or bodily contact. Water provided under this tariff should be used only for irrigation. Water will be made available for construction uses only to the extent it is not needed to serve other classes of customers.

Each customer shall be required to enter into Nonpotable Water Service Agreement with the Company prior to establishment of service in accordance with Rule No. 12.

Terms & Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's miscellaneous service charges set forth in Rate Schedule MISC -1 and.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H).

APPROVED FOR FILING
DECISION #: 67093

ISSUED:	<u>July 1, 2004</u>	EFFECTIVE:	<u>July 1, 2004</u>
	Month Day Year		Month Day Year
ISSUED BY:	<u>David Stephenson, Rate Regulation Manager</u>		
	<u>19820 N. 7th St., Suite 201, Phoenix, Arizona 85024</u>		

Decision No. 67093

Original

SHEET NO. 10
SHEET NO. _____

Arizona American Water Company
(Name of Company)

Aqua Fria Water District
(Name of Service Area)

Miscellaneous MISC-1

ORIGINAL

This District is authorized to charge the following miscellaneous service fees:

Service Establishment, Reestablishment and/or Reconnection Charge

As provided for in Rule No. 2 (D), the Company will charge the following rates for the establishment or reestablishment and/or reconnection of Water Utility Service:

- 1. During normal business hours. \$ 30.00
- 2. During non-business hours. \$ 40.00

Insufficient Funds (NSF) Check Charge

As provided for in Rule No. 8 (F), the Company will charge the customer \$10.00 for each instance the customer tenders payment for service with insufficient funds check.

Customer Requested Meter Reread Charge

As provided for in Rule No. 7 (C), the Company will charge the customer \$5.00 for customer requested meter rereading, provided that the original reading was not in error.

Meter Test Charge

As provided for in Rule No. 7 (F), the Company will charge the customer \$10.00 for testing a meter upon the customer's request. However, if the meter is found to be over-registering by more than three percent (3%), no meter testing fee will be charged to the customer.

APPROVED FOR FILING

DECISION #: 67093

ISSUED: July 1, 2004 EFFECTIVE: July 1, 2004
Month Day Year Month Day Year

ISSUED BY: David Stephenson, Rate Regulation Manager
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Decision No. 67093

Agua Fria Water District
(Name of Service Area)

Miscellaneous MISC-1 (continued)

Service and Meter Installation Charges

As provided for in Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below:

1. Service Installations:

<u>Meter Size</u>	<u>Rate</u>
5/8"	\$ 370.00
3/4"	370.00
1"	420.00
1 1/2"	450.00
2" - Turbine	580.00
2" - Compound	580.00
3" - Turbine	745.00
3" - Compound	765.00
4" - Turbine	1,090.00
4" - Compound	1,120.00
6" - Turbine	1,610.00
6" - Compound	1,630.00

Over 6" - charges are to be equal to actual total costs of installation.

2. Meter Installations:

<u>Meter Size</u>	<u>Rate</u>
5/8"	\$130.00
3/4"	205.00
1"	240.00
1 1/2"	450.00
2" - Turbine	945.00
2" - Compound	1,640.00
3" - Turbine	1,420.00
3" - Compound	2,195.00
4" - Turbine	2,270.00
4" - Compound	3,145.00
6" - Turbine	4,425.00
6" - Compound	6,120.00

Over 6" - charges are to be equal to actual total costs of installation.

ISSUED: 9/28/2005 *th b. broderick* EFFECTIVE: 9/28/2005
Month Day Year Month Day Year
ISSUED BY: Thomas Broderick, Rates Manager
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Arizona American Water Company
(Name of Company)

Original

Revised SHEET NO. 10b
SHEET NO.

Agua Fria Water District
(Name of Service Area)

For meters installations determined by the Company to require Automatic Reading capability:

<u>Meter Size</u>	<u>Rate</u>
5/8"	\$250.00
3/4"	325.00
1"	360.00
1 1/2"	570.00
2" - Turbine	1,065.00
2" - Compound	1,760.00
3" - Turbine	1,540.00
3" - Compound	2,315.00
4" - Turbine	2,390.00
4" - Compound	3,265.00
6" - Turbine	4,545.00
6" - Compound	6,240.00

Over 6" - charges are to be equal to actual total costs of installation.

Note: AMR type meters will be installed in all new subdivisions and for new service locations where the Company determines there is a safety or access concern.

Special Conditions

Company shall collect income taxes on the meter and service line charges. Any tax collected will be refunded each year that the meter deposit is refunded.

ISSUED: 9/28/2005 *Thomas Broderick* EFFECTIVE: 9/28/2005
Month Day Year Month Day Year

ISSUED BY: Thomas Broderick, Rates Manager
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Decision No. 68183

Arizona American Water Company
(Name of Company)

Original

SHEET NO. 11
SHEET NO. _____

Aqua Fria Water District
(Name of Service Area)

ORIGINAL

Groundwater Withdrawal Fee GW-1

Special Conditions

This charge will be assessed as a separate line item on the customers' monthly bill.

Groundwater withdrawal fees shall be collected as an assessment and is subject to annual revisions as required due to changes in rates charged by the Arizona Department of Water Resources (ADWR); adjustments required due to small under or over collection of fees; and changes in the amount of groundwater the company uses to meet its customers water demands.

This assessment fee is based on published ADWR Groundwater Withdrawal Fees and includes an allowance of ten percent (10%) for lost and unaccounted for water.

APPROVED FOR FILING
DECISION #: 67093

ISSUED: July 1, 2004 EFFECTIVE: July 1, 2004
Month Day Year Month Day Year
ISSUED BY: David Stephenson, Rate Regulation Manager
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Decision No. 67093

ORIGINAL

TARIFF SCHEDULE

Utility: Arizona American Water
Docket No.: WS-01303A-04-0704
Phone No.: (623) 445-2400

Tariff Sheet No.: 1 of 4
Decision No.: _____
Effective: OCTOBER 24, 2007

CURTAILMENT PLAN FOR AGUA FRIA WATER DISTRICT (Template 063004)

ADEQ Public Water System No: 04-07-099

Arizona American Water Company ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

TARIFF SCHEDULE

Utility: Arizona American Water
Docket No.: WS-01303A-04-0704
Phone No.: (623) 445-2400

Tariff Sheet No.: 2 of 4
Decision No.: _____
Effective: OCTOBER 24, 2007

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 3, Company shall post at least five (5) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Agua Fria Water District.
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

TARIFF SCHEDULE

Utility: Arizona American Water
Docket No.: WS-01303A-04-0704
Phone No.: (623) 445-2400

Tariff Sheet No.: 3 of 4
Decision No.: OCTOBER 24, 2007
Effective: _____

Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 4, Company shall post at least eight (8) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Agua Fria Water District
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

TARIFF SCHEDULE

Utility: Arizona American Water
Docket No.: WS-01303A-04-0704
Phone No.: (623) 445-2400

Tariff Sheet No.: 4 of 4
Decision No.: OCTOBER 24, 2007
Effective: _____

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

ADMINISTRATIVELY
APPROVED FOR FILING

CUSTOMER NOTIFICATION



Arizona American Water
 PO Box 7150
 Pasadena, CA 91109-7150

For Service To:



ACCOUNT NUMBER 23

AMOUNT DUE \$66.42

DUE DATE Aug 10, 2009

Amount Paid

Please return this portion with check
 Payable to the address below

Arizona American Water
 PO Box 7150
 Pasadena, CA 91109-7150



Customer Account Information

For Service To:

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Jul 20, 2009

Billing Period: Jun 15 to Jul 15 (30 days)

Next reading on/about: Aug 17, 2009

Rate Type: Residential

Meter readings in current billing period:

Meter Number S51421352 is a 3/4-inch meter.

Present-actual 68

Last-actual 61

T-gal used 7

Billing Summary

Prior Balance

Balance from last bill \$62.92

Payments as of Jul 20, 2009. Thanks! -62.92

Total prior balance, Jul 20, 2009 .00

Current Water Charges

Basic Service 9.08

Water Volume (\$ 1.380 x 2.00) 2.76

Water Volume (\$ 2.060 x 1.50) 3.09

Water Volume (\$ 1.380 x 2.00) 2.76

Water Volume (\$ 2.060 x 1.50) 3.09

Groundwater Withdrawal Fee .08

Total Use Billed 7.00 20.86

Current Wastewater Charges

Monthly Flat Rate (\$23.6900 x 1.00) 23.69

Total wastewater charges, Jul 20, 2009 23.69

Other Current Charges

Garbage Service (1.00 @ 15.8) 15.80

Arsenic Recovery (EPA mandate) 3.39

ACC Resid Prog Assmnt Fee .04

Total other charges, Jul 20, 2009 19.23

Taxes

City Tax - Surprise .55

County Tax - Maricopa .17

City Franchise Fee - Surprise .49

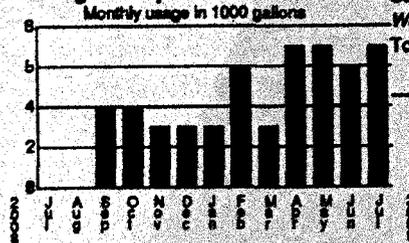
State Tax 1.38

Water Use Tax .05

Total taxes, Jul 20, 2009 2.64

TOTAL AMOUNT DUE \$66.42

Water Usage Comparison



Messages to you from Arizona American

** PLEASE CALL OUR CUSTOMER SERVICE CENTER AT 1-800-383-0834 TO UPDATE YOUR CONTACT INFORMATION. IN THE EVENT OF A WATER EMERGENCY, YOUR CONTACT INFORMATION IS ONE OF THE SOURCES AVAILABLE TO REACH YOU.**

* Customers: If your service has been scheduled for termination, please do not put payment in drop boxes. All delinquent payments need to be made at the local office in order to cancel the scheduled termination of service. Thank You!

*** Attention City of Surprise wastewater/garbage utility customer, if you have an emergency or questions regarding your wastewater or garbage service that is not billing related, please call 623-222-7000. For all billing and account questions, new service or account termination requests, please call Arizona American Water Customer Service Center at 1-800-383-0834.

* The Arizona Corporation Commission authorized a final increase to the arsenic surcharge, effective July 1, 2009. It is estimated that this surcharge will increase the average residential customer bill by \$2.13 (based on average usage of 10,190 gallons per month).

* Customers may use their credit card, debit card or pay by electronic check only by calling toll free: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.

* An annual water quality report (Consumer Confidence Report) was provided to you earlier this year. Copies can also be obtained by contacting our Customer Service Center or by visiting our website (phone number and website address printed at the bottom of this bill). Landlords / businesses / schools and other groups are asked to share this water quality information with water users at their location who may not receive a bill and therefore did not receive a copy of this report directly.

* Arizona American Water takes great pride in the water we deliver to you. Our water meets or

Customer Service & Emergencies: 1-800-383-0834 (24 Hours)
 AZ Corporation Commission: 602-542-4251 or 1-800-222-7000
 Visit us on the INTERNET: www.azamwater.com