

G 04204A-08-0571



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ORIGINAL

ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

x70

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80490

Date: 7/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Phyllis Last: Darling

Account Name: Phyllis Darling

Home: [REDACTED]

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No G 04204A-08-0571

7/16/09

Phyllis Darling
[REDACTED]
[REDACTED]

Arizona Corporation Commission

DOCKETED

JUL 21 2009

DOCKETED BY

MA

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 JUL 21 A 10:05

RECEIVED

Docket you wish to comment on: G-04204A-08-0571 Rate Increase
Case or Utility Name: UNS GAS
Position on Docket: Con

I work per diem & can barely afford all the utility bills as it is. Everything has gone up except the wages! And of course I have no benefits.

What do you want me to do? Live off the State? You're br

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed, customer called to acknowledge receipt of Opinion

End of Comments

Date Completed: 7/20/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Complaint No. 2009 - 8049 [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

G 04204A-08-0571

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80491

Date: 7/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Brenda

Savage

Account Name: Brenda Savage

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Prescott

CBR:

State: AZ Zip: 00000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No G 04204A-08-0571

7/14/09

Brenda Savage

[REDACTED]
Prescott, AZ

Docket you wish to comment on: G-04204A-08-0571

Case or Utility Name: UNS

Position on Docket: con

The cost of gas/heat does not go w/ cost of living.

What about people on fixed incomes!

Guess we will be binding lots of frozen services next winter

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed, customer called to acknowledge receipt of Opinion

End of Comments

Date Completed: 7/20/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED] 2009 - 8049 [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

G 04204A-08-0571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80489

Date: 7/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gina M. Last: Smith

Account Name: Gina M. Smith

Home: [REDACTED]

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No G 04204A-08-0571

7-14-09

Gina M. Smith
[REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Docket you wish to comment on: G-04204A-08-0571 Base Rate Increase

Docket Number: G-04204A-08-0571

Case or Utility Name: UNS GAS

Position on Docket: Con

Any rate increase would be hard to pay, but this increase is way too high especially at one time. As a single Mom with two sons.

I have a very hard time paying my gas bill as it is. This would definitely create a hardship for me & my family.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed, customer called to acknowledge receipt of Opinion

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]

[REDACTED]

Date Completed: 7/20/2009

Opinion No. 2009 - 80489

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]