

W 01303A-08-0227
SW 01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80500

Date: 7/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Pat Last: Comai

Account Name: Pat Comai

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 / SW 01303A-08-0227 Mohave Water and Wastewater District

From: [REDACTED]
Sent: Sunday, July 19, 2009 8:12 AM
To: Bradley Morton
Subject: rate hike

RECEIVED
2009 JUL 21 A 10:05
CORP COMMISSION
DOCKET CONTROL

Dear Mr. Morton,

Please reconsider increasing Ft. Mohave residents sewer bill from \$49.75 to \$89.10. I understand that BHC residents are paying \$24.50 for the same service. Since there is a need to increase the price could we not share the expense with the residents of BHC. Putting ALL the burden on Ft. Mohave residents does not seem fair and I am sure you agree that an increase, such as the one your suggesting, will take a big bite out of people's budgets at a time when the majority are financially struggling.

My husband works for CalTrans in Needles. Their pay has been cut 15%. This has put a burden on us BUT we both feel that we would rather take the cut in pay then see the employees with the least seniority loose their jobs. The state chose to have everyone take a cut instead of letting employees go....they spread the cost out. That is what I am asking you to do....let BHC share the expense so Ft. Mohave residents are not driven out by a financial burden.

Thank you for your time,
Pat Comai
[REDACTED]
Ft Mohave, az, 86420
[REDACTED]

Arizona Corporation Commission
DOCKETED

JUL 21 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/20/09

Confirmed receipt of opinion and advised Commissioners will be made aware of concerns.

End of Comments

Date Completed: 7/20/2009

Opinion No. 2009 - 80500

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80495

Date: 7/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jim Cheryl Last: Gower

Account Name: Jim Cheryl Gower

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 / SW 01303A-08-0227 Mohave Water and Wastewater district

From: [REDACTED]
Sent: Friday, July 17, 2009 4:00 PM
To: Bradley Morton
Subject: Arizona Amer. Water

Dear M. Morton,

We are currently Arizona American Water customers in Fort Mohave--and waiting with trepidation for their (or your) ax to fall. We beg you to disallow their request for their outlandish rate hike. When you were here in our area for the public hearing, someone in your group posed the possibility of suggesting to AAW that they tack on a dollar to the bills of every single one of their customers nationwide. to raise funds for their plant expansion. We thought this was a sensational idea. I hope this will be your decision.

They do NOT need to expand their current treatment plant here, at least not now. So many houses are vacant because of the market. There aren't the number of actual customers requiring their services.

And what is extremely frightening is that we have no other choice. If we don't like our current TV satellite company, we have several options for more reasonable service. But with our sewer, we're stuck. The only option is to sell and move--and that's not a sure thing either.

We hope you are considering this with the public in mind. That's how we made our selections in our last election--we read your bios very carefully to find those who were truly for the people and the environment. Please help us out of this critical situation.

Sincerely,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Jin [REDACTED]

[REDACTED]
Fort Mohave AZ 86426
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed and consumer called to acknowledge receipt of opinion.

End of Comments
[REDACTED]

[REDACTED] Completed 7/20/2009

Opinion No. 2009 - 80495

[REDACTED]

[REDACTED]

[REDACTED]