

E.01345A.08.0172



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

43

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2009 80399 **Date:** 7/15/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Gwen **Last:** Heinz

Account Name: Gwen Heinz

Home:

Street:

Work:

City: Phoenix

CBR:

State: AZ **Zip:** 85005

is:

RECEIVED
2009 JUL 17 A 9:09
ACC CORP COMMISSION
DOCKET CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone:

Nature of Complaint:

(Docket No. E-01345A-08-0172)

Millions of more money for our electricity? I think this is completely inappropriate in the wake of the most serious recession in history. I think this is completely inappropriate in the wake of the most serious recession in history. I think APS needs to utilize its' own resources to do business, if it must operate at a loss for awhile until the economy gets better...deal with it like the rest of us!

Arizona Corporation Commission

DOCKETED

NO HIGHER ELECTRIC BILLS!!

End of Complaint

Utilities' Response:

na

End of Response

DOCKETED BY [Signature]

Investigator's Comments and Disposition:

I called customer @ 10:22 a.m. to acknowledge receipt of her correspondence. I mentioned to the customer that her Opinion would be entered into our database for the record and that that it would also be docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision. Customer was thankful for the call made to her this morning. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Arizona Public Service Company - Docket No. E-01345A-08-0172. FILE CLOSED.

End of Comments

Date Completed: 7/15/2009

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