

W-02467A-09-0333



0000100738

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2009 80423 Date: 7/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2009 JUL 17 A 9:08
AZ CORP COMMISSION
DOCKET CONTROL

First: Peter **Last:** Mechanick

Complaint By: Peter

Account Name: Peter Mechanick

Home: (

Street:

Work:

City: Prescott

CBR:

State: AZ **Zip:** 86305

is: E-Mail

Utility Company: Granite Mountain Water Company, Inc.

Arizona Corporation Commission

Division: Water

DOCKETED

Contact Name:

Contact Phone:

Nature of Complaint:

Cooperation Commission:

DOCKETED BY [Signature]

Subject: In regards to the request of Granite Mountain Water Company for a rate increase

(W-02467A-09-0333)

We, Peter & Joan Mechanick, residing at 2310 West Levie Lane. Prescott, AZ 86305 (Tell# 928-778-4702) being customers of said water company:

On Friday, July 10, 2009, we met with a water company representative at their present office: through the conversation with them, we found the following:

- 1: The new 50 K water storage tank if not yet fully completed.. and therefore, not yet in service.
- 2: The "new" well is not yet being used because the two original wells are still producing adequate supply for the current customers.
- 3: The "Conservation" reason: Being that they stated that several customers are using up to 30 K gallons per month. Our contentions are that we, use less than the averaged gallons, should not be penalized because of those who abuse the supply
- 4: We further believe that the water company should be mandated to provide fire hydrants on their water mains (at required distances), so the entire area would have better fire protection and lesser fire insurance premiums.
- 5: Last, but not least, the water company bill should have posted upon it, the date that the meter was read.

Peter Mechanick

Prescott, AZ 86305 email:

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

NA
End of Response

Investigator's Comments and Disposition:

7/16-

I called customer @ 9:28 a.m. to acknowledge and to discuss the information that customer stated on his correspondence. Customer just wants to be sure that the Commissioners are aware of the points he mentioned in his letter. I told customer that during the Hearings all of this information regarding the assets the company has and will eventually use will be discussed.

I told customer that his Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decision.

Customer was thankful that he received a call at home from the ACC.

FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Granite Mountain Water Company, Inc. - W-02467A-09-0333.

End of Comments

Date Completed: 7/16/2009

Opinion No. 2009 - 80423
