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Ellen L. S. O'Neill  
22062 Broken Bow Drive  
Lake Forest, CA 92630

July 13, 2009

Arizona Corporation Commission  
DOCKETED

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
Attention: Docket Control

DOCKETED BY

Re: Underground Utilities Conversion  
Docket Nos.: E-01345A-07-0663 and T-01846B-07-0663

As a property owner in Hillcrest Bay, I am writing again to reiterate my support for the project to convert the overhead utilities in our development to an underground service area. The development has unbelievably scenic views that are marred only by the obtrusive and outdated utility poles and lines. Converting to underground service will vastly improve the development in appearance and, therefore, could result in an increase in property values. There is also an issue of safety with the old system of poles and hanging wires. Underground service will eliminate that concern too. It is my understanding that financial assistance will be available to those who need it and wish to avail themselves of the assistance.

This is probably the last opportunity for Hillcrest Bay to proceed with the underground utilities conversion and it would be a real shame for our development to miss that opportunity. If we don't proceed now, Hillcrest Bay will be stuck with an outdated and unsafe system that will only get worse over time.

Sincerely,

Ellen L. S. O'Neill

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Hillcrest Bay Address: 843 Crystal View Drive, Parker, CA 85344  
Parcel Number: 310 32-115

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