

E-01345A-08-0172

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80273

Date: 7/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dean Last: Cathcart

Account Name: Dean Cathcart

Home: (000) 000-0000

Street: [REDACTED]e

Work:

City: Phoenix

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. E-01345A-08-0172)

Arizona Corporation Commission
DOCKETED

JUL 15 2009

From: Jane Cathcart [mailto:[REDACTED]]
Sent: Wednesday, July 08, 2009 3:41 PM
To: Utilities Div - Mailbox
Subject: Docket E-01345A-08-0172

DOCKETED BY [Signature]

I would urge the commissioners to vote AGAINST this request for a base increase. With the economy worse than it was in 2008, this 13% increase would put my family in a situation where we would have to decide which bills to pay and which not to pay. I don't know what, if anything, has changed in the global economy to warrant such a rate increase now. Since power companies are basically a monopoly (we have no CHOICE in the matter), there is no competition and the rates keep steadily increasing. I would urge the commission to seriously consider what hardship this would bring to individual families. Is APS in any danger of being unable to pay it's bills - I would doubt it. Please represent the voters and do not vote on the side of big business. Do your homework and ascertain if this is absolutely necessary or just a request to make more money at the expense of the little guy.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

Replied with the following email:

RE: Arizona Public Service Company ("APS")
Docket No. E-01345A-08-0172

RECEIVED
2009 JUL 15 P 2:54
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Dean Cathcart,

Your email dated July 8, 2009 regarding the Arizona Public Service Company ("APS") rate application sent to the Arizona Corporation Commission ("Commission") office will be placed on file with the Docket Control Center to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the APS rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148 or directly at 520-628-6555.

Thank you,

Richard Martinez
Public Utilities Consumer Analyst II
Arizona Corporation Commission
Utilities Division
(520) 628-6555

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed toward Arizona Public Service Company Docket No. E-01345A-08-0172. FILE CLOSED.

End of Comments

Date Completed: 7/15/2009

Opinion No. 2009 - 80273
