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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

ORIGINAL

410

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80278

Date: 7/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ruth Last: Hart

Account Name: Ruth Hart

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Ruth Hart [REDACTED]
Sent: Wednesday, July 08, 2009 5:16 PM
To: Bradley Morton
Subject: Public Hearing Electric Rates

Arizona Corporation Commission
DOCKETED
JUL 10 2009

DOCKETED BY [Signature]

Dear Mr. Morton,

I am a customer of UNS, and home owner in Lake Havasu City, Az. [REDACTED] phone number: [REDACTED]

I oppose the increase in electric rates that is proposed! Electricity in this desert city is already out of sight for many home owners! Our peak times (June through October) of service are nearly intolerable, and with the FEDERAL PROPOSED increase in taxes on electricity, rates will go up anyway!

I am sure that many customers will decide to move away from this area, as they cannot afford higher rates, leaving a base of customers that is a smaller amount than you have now! That will force you to increase the rates for sure to meet your quota of revenue, causing more people to try to re-locate!

Granted, we have lower rates in the winter, and many people opt to pay by averaging the bill. That still does not solve the problem of higher costs of living for people in this primarily retirement city! Tourism will be affected throughout the state due to increased costs handed down!

Please consider ALL THE CONSEQUENCES BEFORE RAISING THE ELECTRIC RATES!

Sincerely, Ruth Hart

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2009 JUL 10 P 3:48
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion docketed
End of Comments

Date Completed: 7/9/2009

Opinion No. 2009 - 80278

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]