

E-01345A-08-0172



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80282

Date: 7/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Darrell Detty

Account Name: Darrell Detty

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

-----Original Message-----
From: darrell detty [mailto:[REDACTED]]
Sent: Thursday, July 09, 2009 6:37 AM
To: Utilities Div - Mailbox
Subject: base rate increase

As we continue to muddle through one of the worst recessions over the last 70 years, all the while watching local and state governments eye potential revenues via low and middle income tax hikes, we now face yet another "necessary" rate increase by this monopoly. This rate increase is absurd. Further, when one considers the number of employed in this country who have not seen a pay increase for several years that meets inflation, one would be inclined to wonder how a person is expected to continue to subsist on an ever decreasing take home wage.

Raising any payment to what should be illegal business practice in a country where "free market capitalism" has failed the residents of Arizona is insulting at the least and morally incomprehensible. Stop raising our rates!!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

July 9, 2009

Darrell Detty

RE: ARIZONA PUBLIC SERVICE COMPANY
DOCKET NO. E-01345A-08-0172

Arizona Corporation Commission

DOCKETED

JUL 13 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 JUL 10 P 3:46

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr. Detty;

Your opinion regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Opinion noted and filed in the APS rate case in docket no. E-01345A-08-0172. closed
End of Comments

Date Completed: 7/9/2009

Opinion No. 2009 - 80282
