

SW-02361A-08-0609



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Richard Martinez Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79633 Date: 6/11/2009

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

Complaint By: First: Mike & Betty Last: Glynn

Account Name: Mike & Betty Glynn Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Scottsdale

CBR: [REDACTED]

State: AZ Zip: 85266

is: E-Mail

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. SW-02351A-08-0609)

BMSC has filed this application to increase their monthly customer charge from the current \$45.65 to \$71.08. According to the monthly sewer charges published by the Arizona Republic on May 27, 2009, even the current BMSC monthly charge of \$45.64 is extremely high compared to these average customer city sewer monthly charges: Mesa \$24.23; Phoenix \$28.51; Scottsdale \$22.52; Glendale \$30.07; Peoria \$21.90; Gilbert \$24.28; Tempe \$17.34; & Chandler \$17.67. We request that the Arizona Corporation Commission deny this application for this monthly charge increase, and to instruct BMSC that they must reduce their current monthly customer charge to be more comparable to other local sewer company monthly charges.

\*End of Complaint\*

Utilities' Response:

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\*End of Response\*

Investigator's Comments and Disposition:

6/11/09

The following response was issued via email:

Dear Mike and Betty Glynn:

Your correspondence dated June 8, 2009 regarding the Black Mountain Sewer Corporation rate application sent to the Arizona Corporation Commission ("Commission") office will be placed on file with the Docket Control Center to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Black Mountain Sewer Corporation rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request

Arizona Corporation Commission DOCKETED

JUL -2 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148 or directly at [REDACTED]

Thank you,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division  
[REDACTED]

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I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Black Mountain Sewer Corporation -Docket No. SW-02351A-08-0609. FILE CLOSED.

\*End of Comments\*

**Date Completed: 6/11/2009**

**Opinion No. 2009 - 79633**

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