

5W-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079

W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79925

Date: 6/23/2009
Arizona Corporation Commission
DOCKETED

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kimberly Last: Hunter

DOCKETED BY [Signature]

Account Name: Kimberly Hunter

Home: (000) 000-0000

Street: [REDACTED]

Work: [REDACTED]

City: Maricopa

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM CHAIRMAN MAYES' OFFICE*****

From: Kimberly Hunter [mailto:[REDACTED]]
Sent: Saturday, June 20, 2009 4:50 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web; Admin Div - Mailbox; Hearings Division; Legal Div - Mailbox; AZ. Securities Division; Utilities Div - Mailbox
Subject: PLEASE STOP THE WATER RATE INCREASES PROPOSED BY GLOBAL WATER FOR CITY OF MARICOPA, PINAL COUNTY

WATER RATE INCREASES FOR CITY OF MARICOPA, PINAL COUNTY.

To Whom It May Concern:

Please feel free to forward this email as necessary.

My name is Kimberly Hunter and I am on the Board of Directors for Cobblestone Farms located in Maricopa, Az. I have been on the board since 2006.

Recently it was brought to the Boards attention that Global Water is in the process of requesting a 40% INCREASE on WATER and SEWER (a 12 to 18 month process).

This will not only NEGATIVELY IMPACT MY HOUSEHOLD COSTS but it will ALSO INCREASE MY HOA DUES.

It would be naive and inappropriate for me to fail to mention that it will NEGATIVELY IMPACT EVERYONE PERSONALLY in Cobblestone Farms but it will also impact THEIR HOA DUES AS WELL.

It will NEGATIVELY impact the ENTIRE CITY OF MARICOPA, AZ.---a city and community that is already

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struggling with the housing market and trying to keep her head above water--excuse the pun.

I ask that you intercede in this ridiculous price hike!!!!!!

Please help to IMPEDE/STOP Global Water and their plans to hike the water and sewer rates by 40%.

Please feel free to contact me to let me know how I can help YOU move forward to stop this INSANE increase.

Sincerely,

Kimberly Hunter

[REDACTED]
Maricopa, AZ 85239

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 23, 2009

Kimberly Hunter

[REDACTED]
Maricopa, AZ 85239

RE: GLOBAL WATER - PALO VERDE UTILITIES COMPANY
DOCKET NO. SW-20445A-09-0077

RE: VALENCIA WATER COMPANY - GREATER BUCKEYE DIVISION
DOCKET NO. W-02451A-09-0078

RE: WILLOW VALLEY WATER COMPANY
DOCKET NO. W-01732A-09-0079

RE: GLOBAL WATER - SANTA CRUZ WATER COMPANY
DOCKET NO. W-20446A-09-0080

RE: WATER UTILITY OF GREATER TONOPAH
DOCKET NO. W-02450A-09-0081

RE: VALENCIA WATER COMPANY - TOWN DIVISION
DOCKET NO. W-01212A-09-0082

Your opinion regarding the Global Water - Palo Verde Utilities Company ("Palo Verde") and Global Water - Santa Cruz Water Company ("Santa Cruz") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Palo Verde and Santa Cruz application.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in docket numbers .
DOCKET NO. SW-20445A-09-0077
DOCKET NO. W-02451A-09-0078
DOCKET NO. W-01732A-09-0079
DOCKET NO. W-20446A-09-0080
DOCKET NO. W-02450A-09-0081
DOCKET NO. W-01212A-09-0082
End of Comments

Date Completed: 6/23/2009

Opinion No. 2009 - 79925
