

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
SANDRA D. KENNEDY
PAUL NEWMAN
BOB STUMP



0000099793

Direct Line: (602) 542-3699
Fax: (602) 542-3708
E-mail: pnewman@azcc.gov

ARIZONA CORPORATION COMMISSION

ORIGINAL

June 23, 2009

Re: Arizona Water Company, Docket No. W-01445A-08-0440

Dear Parties to the Docket:

I am writing about two issues. The first is to ask Arizona Water Company and other parties about a practice which allegedly occurs with people who rent. When a person leaves a rental unit, in the middle of a month, the Company allegedly bills for a full month even though the person only lived in the unit for part of the month. Then allegedly when the rental unit is rented again to another person who comes in during the middle of the same month, that person is also charged for a full month.

If this is indeed occurring, then the Company would appear to be double billing.

Secondly, apparently the Company is requiring as a condition to sign up for service, renter must present a copy of their lease. Why does the Company ask for a copy of the lease?

I look forward to the response to these questions.

Sincerely,

Paul Newman
Commissioner

Arizona Corporation Commission
DOCKETED

JUN 24 2009

DOCKETED BY	
-------------	--

RECEIVED
2009 JUN 24 A 8:42
AZ CORP COMMISSION
DOCKET CONTROL