

SW-01428A-09-0103
W-01427A-09-0104



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ARIZONA CORPORATION COMMISS

ORIGINAL

UTILITY COMPLAINT FORM

47
CO

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79902

Date: 6/22/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Virginia O'Brien

Account Name: Virginia O'Brien

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. SW-01428A-09-0103)

[REDACTED]

June 4, 2009

Arizona Corporation Commission
DOCKETED

DOCKETED BY [Signature]

RECEIVED
2009 JUN 23 1 P 4: 25
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
1300 W. Washington Street, First Floor
Phoenix, AZ 85007-2929

RE: Litchfield Park Service Company (LPSCO) Proposed Water Rate Increase

Ladies and Gentlemen:

With regard to the above-referenced matter, I would like to express my opposition to the excessive rate hike requested by LPSCO for the following reasons:

- o Any work performed in conjunction with the TCE contamination, including testing/monitoring of groundwater, should be paid for by the Phoenix-Goodyear Airport North Superfund.
- o Upgrades to the wastewater treatment plant should not be the responsibility of the residents and business owners. The wastewater treatment plant promised, when they built the facility, that there would be no smell. The company did not uphold their end of the bargain. We should not have to pay for their failure to comply with their agreement with the City of Goodyear.
- o According to the Bureau of Labor Statistics the current rate of inflation from 2002 to 2009 is approximately 18.5 %. The proposed rate increase by LPSCO far exceeds the current inflation rate.

I feel the rate increase requested by LPSCO is excessive hardship. Hider there should be an annual cap on the amount utilities can raise their rates, so the rate increase coincides with the annual pay raises, etc, Until

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

LPSCO submits a reasonable rate increase proposal, I ask that you please deny LPSCO's request.

Sincerely,

Virginia O'Brien

cc: Mr. Greg Sorensen, Director of Operations
LPSCO

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

6/22

I called customer @ 3:43 p.m. and left a voice mail message acknowledging receipt of her correspondence. I also stated that I would have her Opinion docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision. FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Litchfield Park Service Company - Docket No. SW-01428A-09-0103.

End of Comments

Date Completed: 6/22/2009

Opinion No. 2009 - 79902
