

W-02386A-09-0308



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4702

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79859

Date: 6/22/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** Dixie **Last:** Heyerdahl

Account Name: Dixie Heyerdahl **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: Yuma **CBR:**

State: AZ **Zip:** 85365 **is:**

Utility Company: Sun Leisure Estates Utilities Company, Inc.

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

(Docket No. W-02386A-09-0308)

June 13, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. West Washington Street
Phoenix, AZ

Arizona Corporation Commission

DOCKETED

DOCKETED BY [Signature]

RECEIVED
2009 JUN 23 A 9:48
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

RE: Sun Leisure Estates Utility Company, Inc.

Sirs:

I am not different than many a retired living person living on a fixed income, but I am realistic to the needs of my own environment.

Sun Leisure has been fortunate through the years to have competent and dependable people on the Water Board. It is hoped that the new residents coming in will also fit that bill. In the mean time we have to face the fact that times are changing and we must be prepared. Therefore, I would like to have my opinion considered in your approval of the water rate increase for which the Association is asking.

It is wise and cautious thinking to prepare for the future. We have held our own for some time now to function and build a reserve this increase seems necessary.

Please accept my YES for the increase.

Sincerely,

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Dixie Heyerdahl, Lot 39

[REDACTED]
Yuma, AZ 85365
[REDACTED]

End of Complaint

Utilities' Response:

NA

End of Response

Investigator's Comments and Disposition:

6/22

I called customer @ 08:41 a.m. telling her that we are in receipt of the correspondence she mailed to us in support of the proposed rate increase by Sun Leisure Estates Utilities Company, Inc.. I told customer that her Opinion would be docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision. Customer was thankful that the ACC acknowledged receipt of her letter and personally contacted her. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Sun Leisure Estates Utilities Company, Inc.- Docket No. Docket No. W-02386A-09-0308.

End of Comments

Date Completed: 6/22/2009

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