

WS. 02987A-08-0180



0000099404

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79708

Date: 6/15/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ellen Last: Whitesell

Account Name: Ellen Whitesell Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Queen Creek CBR: [REDACTED]

State: AZ Zip: 85243 is: [REDACTED]

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

6/15 WS-02987A-08-0180

Customer does not feel an increase in rates is warranted. She states she receives inserts in her bills that express the views of the company's owner. She feels these mailings and printing costs are being passed on to the customer and should be looked at by the Commission before any increase is given.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

A separate Inquiry was opened addressing the bill inserts through Complaint No. 78014. Customer was advised that her comments would be made a part of the case and docketed in WS-02987A-08-0180.

\*End of Comments\*

Date Completed: 6/15/2009

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Arizona Corporation Commission  
DOCKETED

DOCKETED BY [Signature]

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