T-01846B-09-0274
T-03289A-09-0274
T-03198A-09-0274
T-20679A-09-0274
T-20680A-09-0274
T-20681A-09-0274

ORIGINAL

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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid **Phone:** [redacted] **Fax:** [redacted]

Priority: Respond Within Five Days

Opinion No. 2009 79052 **Date:** 5/19/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

	First:	Last:
Complaint By:	Edward J.	Solce, Jr.

Account Name: Edward J. Solce, Jr. **Home:** (000) 000-0000
Street: [redacted] **Work:** (000) 000-0000
City: Heron **CBR:**
State: MT **Zip:** 59844 **is:**

Utility Company. Verizon Enterprise Solutions
Division: Telephone
Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:
Friday, May 15, 2009
[redacted]

Arizona Corporation Commission
DOCKETED

DOCKETED BY

RECEIVED
2009 JUN 16 P 4:00
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
Telecommunications Division
1200 West Washington
Phoenix, Arizona 85007-2996

Dear Sirs:

I believe the sale of Verizon's rural lines to Frontier Communications will bring benefits to the telecommunications users in Arizona.

Since Verizon wants to sell its Arizona lines that means Verizon is no longer interested in being focused on the residents and businesses in the state. It is no secret Verizon wants to zero in on its properties in the densely populated northeastern United States. Verizon is very interested in investing in its northeastern network and infrastructure, while not being so diligent to do likewise in its rural Arizona facilities. That will leave Arizona at a disadvantage when it comes to upgrades in its telecommunications business which is the lifeblood to the state's people, schools, hospitals, public service providers, emergency service providers, etc., etc. Why should Arizona be left behind?

Frontier Communications, on the other hand, wants to do business in the state. It wants to focus on maintaining and upgrading facilities in Arizona. That will bring enhancements to the quality of life of many in rural Arizona. Frontier is not only in the telecommunications business, it is well established and experienced, and it has the "know how" to provide quality services at fair prices to rural areas.

In addition, Verizon's employees, who know the intricacies of each local area (the central offices, the wires, the

communities, the local people), will transfer to Frontier and will bring that valuable knowledge with them. They are already in those communities and they understand what is needed to keep those communities updated and operating smoothly. Labor unions, who are supposed to look after the interests of their members, may try to stand in the way of the Frontier deal because they may believe their members will be better off staying with Verizon rather than going to Frontier. Unions have a track record of doing that in the transfer to FairPoint the Verizon properties in rural northern New England. However, in this present deal with Frontier expressing sincere interest in maintaining and upgrading the rural Arizona networks there would simply be more job security with a company wanting to invest in Arizona rather than one wanting to concentrate its energies in other geographical regions that do not include Arizona.

For the reasons stated above I think it is in the best interest of Arizona to allow the transfer to Frontier of Verizon's rural landline facilities. It is an opportunity that should be taken advantage of simply because it is a major move forward for rural Arizona. Rather than be left behind with Verizon, rural Arizona will be able to move forward with Frontiers desire to upgrade and employ the latest break throughs technology has to offer.

Sincerely,
Edward J. Solce, Jr.
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

June 12, 2009

Edward J. Solce, Jr.
[redacted]

RE: VERIZON CALIFORNIA, INC.,
VERIZON LONG DISTANCE, LLC,
VERIZON ENTERPRISES SOLUTIONS, LLC,
FRONTIER COMMUNICATIONS CORP.,
NEW COMMUNICATIONS OF THE SOUTHWEST, INC.
NEW COMMUNICATIONS ONLINE AND LONG DISTANCE, INC.

Docket Numbers: T-01846A-09-0274; T-03498A-09-0274; T-03198A-09-0274;
T-20679A-09-0274; T-20680A-09-0274; T-20681A-09-0274

Dear Mr.Solce,

Your correspondence regarding the Verizon California, Inc., Verizon Long Distance, LLC, Verizon Enterprises Solutions, LLC, Frontier Communications Corp., New Communications of the Southwest, Inc. and New Communications Online and Long Distance, Inc. application for transfer of the Certificate of Convenience and Necessity will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in this application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application.

Staff appreciates your comments and the interest taken on the proposed application.

If you have any questions you may contact me at [redacted].

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division
**
6/12/09 opinion filed in Docket Nos: T-01846A-09-0274; T-03498A-09-0274; T-03198A-09-0274; T-20679A-09-0274; T-20680A-09-0274; T-20681A-09-0274
End of Comments

Date Completed: 6/12/2009

Opinion No. **2009 - 79052**