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AZ CORP COMMISSION
DOCKET CONTROL

June 12, 2009

Docket Control Center
Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007-2996

Via Overnight Delivery

Re: **Docket No. T-03406A-09-0251**; Application for Approval of Arizona C.C. Tariff No. 4 of Eschelon Telecom of Arizona, Inc. dba Integra Telecom - **Corrections to Proposed Tariff**

To Whom It May Concern:

On May 18, 2009 Eschelon Telecom of Arizona, Inc. dba Integra Telecom (Integra) filed its Application for Approval of its Arizona C.C. Tariff No. 4. Subsequent to the filing, I found a number of mostly typographical and formatting errors, including the proposed Effective Date. Enclosed for filing with the Commission is an original plus 13 copies of the corrected, proposed Arizona C.C. Tariff No. 4 of Eschelon Telecom of Arizona, Inc. dba Integra Telecom.

The corrected Effective Date appears on every page. The other corrections are as follows:

Sheet No. 1 – the number of pages has been corrected – 137 instead of 158;
Sheet No. 4 – the "dba" is inserted after Mountain Telecommunications of Arizona, Inc.;
Sheet No. 67 – format and the third sentence of subsection "B" are corrected;
Sheet No. 68 – the Off-Net listings have been expanded and corrected and the format modified;
Sheet No. 70 – added the basic ValueSelect feature package to the text at 3.6.4.C. and 3.6.5.B.;
Sheet No. 72 – corrected the non-recurring (maximum) charges that are applicable to the Novus service;
Sheet No. 125 – the Off-Net listings have been corrected and the format modified;
Sheet No. 127 – corrected the non-recurring (price listed) charges that are applicable to the Novus service; and,
Sheet No. 133 – the word "Maximum" has been removed.

Thank you for your assistance in this matter. If you have any questions or concerns, please contact the undersigned directly.

Sincerely,

Catherine A. Murray

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Manager Regulatory Affairs
Integra Telecom
Phone: 763-745-8466
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Arizona Corporation Commission
DOCKETED
JUN 15 2009
DOCKETED BY

Enclosures

COMPETITIVE LOCAL EXCHANGE AND TOLL TARIFF APPLICABLE TO TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF ARIZONA

Provided by:

Eschelon Telecom of Arizona, Inc. dba Integra Telecom
with the concurrence of
Electric Lightwave, LLC dba Integra Telecom
and
Mountain Telecommunications of Arizona, Inc. dba Integra Telecom

This Tariff No. 4 supersedes in its entirety Eschelon Telecom of Arizona, Inc. Arizona Tariff No. 3, except that Tariff No. 3 will apply to already established customers as of the effective date of this Tariff No. 4. This Tariff No. 4 contains the descriptions, regulations and rates applicable to the furnishing of telecommunications services provided by the above named entities within the State of Arizona. This Tariff is on file with the Arizona Corporate Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: 3540 East Baseline Road, Suite 150, Phoenix, Arizona 85042.

CHECK SHEET

The Title Sheet and Sheets 1 through 137 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

Sheet No.	Revision	Sheet No.	Revision	Sheet No.	Revision
Title	Original				
1	Original	31	Original	61	Original
2	Original	32	Original	62	Original
3	Original	33	Original	63	Original
4	Original	34	Original	64	Original
5	Original	35	Original	65	Original
6	Original	36	Original	66	Original
7	Original	37	Original	67	Original
8	Original	38	Original	68	Original
9	Original	39	Original	69	Original
10	Original	40	Original	70	Original
11	Original	41	Original	71	Original
12	Original	42	Original	72	Original
13	Original	43	Original	73	Original
14	Original	44	Original	74	Original
15	Original	45	Original	75	Original
16	Original	46	Original	76	Original
17	Original	47	Original	77	Original
18	Original	48	Original	78	Original
19	Original	49	Original	79	Original
20	Original	50	Original	80	Original
21	Original	51	Original	81	Original
22	Original	52	Original	82	Original
23	Original	53	Original	83	Original
24	Original	54	Original	84	Original
25	Original	55	Original	85	Original
26	Original	56	Original	86	Original
27	Original	57	Original	87	Original
28	Original	58	Original	88	Original
29	Original	59	Original	89	Original
30	Original	60	Original	90	Original

CHECK SHEET, Continued

Sheet No.	Revision	Sheet No.	Revision	Sheet No.	Revision
91	Original	131	Original		
92	Original	132	Original		
93	Original	133	Original		
94	Original	134	Original		
95	Original	135	Original		
96	Original	136	Original		
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98	Original				
99	Original				
100	Original				
101	Original				
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CONCURRING CARRIERS

Electric Lightwave, LLC dba Integra Telecom
Mountain Telecommunications of Arizona, Inc. dba Integra Telecom

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

(C) To signify a changed condition or regulation.

(D) To signify a discontinued rate, condition, or regulation.

(I) To signify an increased rate.

(K) To signify that material has been moved to another Tariff location.

(M) To signify that material has been moved from another Tariff location.

(N) To signify new product, rate, condition, or regulation.

(R) To signify reduced rate.

(T) To signify a change in text but no change in rate or regulation.

TARIFF FORMAT

A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.

C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a)i.
2.1.1.A.1.(a)i.(1)
2.1.1.A.1.(a)i(1)(a)

D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross- reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

APPLICATION OF TARIFF

This Tariff applies to competitive local exchange telecommunications and intrastate interexchange services offered within the State of Arizona by Eschelon Telecom of Arizona, Inc. dba Integra Telecom ("Integra" or "Company").

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

ACCESS LINE - A line which connects a Customer to the central (switching point) office of an exchange through which local and long distance calls can be made.

ACCOUNT CODE – A Multidigit code, which can be used by Customers to assign accountabilities for a call. It can be used to identify users, project, etc.

APPLICATION - A request made orally or in writing for telephone service.

AUTHORIZED USER - A person, firm or corporation (other than the Customer) on whose premise a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BUSINESS SERVICE - Telephone service furnished to Customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CALLED STATION - The terminating point of a call (i.e., the called number).

CALLING CARD - A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

CALLS – The term "calls" means telephone messages attempted by Customers or Users.

CARRIER - A corporation, association, partnership, or individual engaged in the business of furnished telephone service to the public under the jurisdiction of the Arizona Corporate Commission

CHANNEL - A path for communication between two or more stations, or Company offices, furnished in such a manner as Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between Customer-provided terminal equipment or company stations.

COMPANY –Eschelon Telecom of Arizona dba Integra Telecom; including Electric Lightwave, LLC and Mountain Telecommunications of Arizona, Inc.; the issuer of this Tariff.

COMMISSION – The Arizona Corporation Commission

CONNECTING ARRANGEMENT - The equipment provided by Company to accomplish the direct electrical connection of Customer-provided facilities with the facilities of Company or of facilities of Company with other facilities of Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with who communications services are interchanged.

CONNECTOR - See "Switch".

CONNECTION CHARGE - See "Service Connection Charge".

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTRACT - Refers to the agreement between a Customer and Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

COST - The cost of labor and materials, which includes appropriate amounts to cover Company's general operating and administrative expenses.

CREDIT CARD - A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

CUSTOMER - The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

CUSTOMER-PROVIDED EQUIPMENT - Devices, apparatus, and/or associated wiring provided by a Customer.

CUT-OVER DATE (or INSTALLATION DATE) - the date when Company commences supplying telephone services pursuant to this Tariff.

DATA BANDWIDTH – a data transmission rate; the maximum amount of information (bits/second) that can be transmitted along a channel.

DEBIT CARD - A valid bank or financial organization card, representing both an account from which the costs of products and services purchased by the cardholder may be charged.

DEDICATED ACCESS - Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

DEMARCATION POINT - The point of physical connection, provided and maintained by the incumbent local telephone company, at which the telephone company service and the property owner or Customer's facilities are connected. This Demarcation Point is to be mutually agreeable to the telephone company and the Customer or property owner, and is normally located near the point where the telephone company facilities enter the building or property, on the subscriber's side of the Company's protector, or its equivalent.

For multiple buildings constructed on continuous business property, such as shopping centers, condominiums, industrial parks, and campuses, the telephone company may establish a single Demarcation Point or may designate one of the existing terminating connections on a property as a main Demarcation Point. Where feasible, one or more alternate Demarcation Points may be placed or reinforced by the company at the request of the business Customer or property owner. Charges will be applied to cover additional costs of placing or reinforcing alternate Demarcation Points. The property owner or Customer is responsible for service on the Customer side of the Demarcation Point.

DIGITAL - A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

DISCONNECT OR DISCONNECTION - The termination of a circuit connection between the originating station and the called station or the operator service provider.

EMERGENCY SERVICE NUMBER ("ESN") - A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 CUSTOMER - A municipality, other state or local governmental unit or an authorized agent of one or more municipalities or other state of local government units to whom authority has been lawfully delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibilities by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

END USER - Any Customer of telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

EXCHANGE - An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE - A central office line furnished for direct or indirect access to the exchange system.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

EXCHANGE SERVICE - The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at flat rate between one or more exchange areas.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, Customer-provided equipment.

INTERRUPTION - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA - Local Access and Transport Area. "LATA" means one of the geographic local access and transport areas established as a result of the AT&T divestiture,pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, Inc. Tariff F.C.C. No. 4..

LINE CONSTRUCTION CHARGES - The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence Customers.

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

LOCAL EXCHANGE CARRIER - A company which furnishes exchange telecommunications service.

LOCAL EXCHANGE SERVICE - Telephone communication within Exchange Areas in accordance with the provision of Company's Tariffs.

LOCAL MESSAGE - A completed communication between Customer's stations located within the same Exchange Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

MILEAGE - The measurement upon which charges are computed for extension, tie, private lines and for lines serving exchange stations located outside the base rate area or outside the central office area of the connecting central office.

MONTHLY RECURRING CHARGE - A regular charge applied on a monthly basis for the services applied for under this Price List.

NETWORK - The Company's facilities, equipment, and services provided under this Tariff.

NON-RECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to monthly recurring charges.

PREMISES - The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

SAME PREMISES - All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

SERVICE(S) - All telecommunications services and other services related thereto provided by the Company to Customers or End Users.

STATION - Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

SUBSCRIBER - See Customer.

SUSPENSION - Interruption of services for any number of reasons, including, but not limited to nonpayment

TARIFF - The rates, charges, rules and regulations adopted and filed by Company with the Arizona Corporation Commission.

In the event that any of the definitions contained in this Section 1, conflict with a definition for the same term as set forth in A.A.C. Rule R14-2-501, Company adopts the definition contained in Rule R14-2-501.

TELEPHONE COMPANY - See Carrier

TERMINATION CHARGE - A charge applied under certain conditions, when a contract for service is terminated by the Customer before the expiration of the minimum contract period.

TOLL CALL - Any call extending beyond the local exchange of the originating caller, which is rated on a toll schedule by the Company.

TRUNK - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK LINE - A circuit over which a Customer's messages are sent between two central offices or between a central office and a private branch exchange system.

USER - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

SECTION 2 – RULES AND REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

2.1.1. Company's interexchange services are furnished for telecommunications originating and/or terminating within the State of Arizona, as provided in its Certificate of Authority.

2.1.2. Company's local exchange services are furnished for telecommunications originating and/or terminating in any area within the State of Arizona.

2.1.3. Company is a facilities-based provider of local exchange telecommunications to Customers for direct transmission and reception of voice, data, and other types of communications.

2.1.4. Company is a resale common carrier providing intrastate long distance toll telecommunication service to Customers for their direct transmission and reception of voice, data and other types of communications. Company provides outbound 1+, inbound Toll Free "800," and travel card services to Customers.

2.1.5. Company resells or otherwise provides access, switching, transport and termination services provided by exchange and interexchange carriers.

2.1.6. Provision of the Company's services is dependent upon the availability of suitable facilities for services. The facilities used to provide a particular service are chosen by the Company and are not represented to be suitable for any one service. The Company reserves the right to change underlying facilities, at the Company's sole option, provided there is no degradation to the services.

2.1.7. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.8. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer.

2.1.9. This Tariff shall be interpreted and governed by the laws of the State of Arizona without regard for the State's choice of laws provision.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. LIMITATIONS OF SERVICE

2.2.1 Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

2.2.2. Company reserves the right to immediately disconnect service without notice, without incurring liability pursuant to the provisions A.A.C. R14-2-509 B., Termination of Service Without Notice.

2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission of for failure to establish connections.

2.2.4. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

2.2.5. Prior written permission from the Company is required before any assignment or transfer of the service or any rights associated with the service. Transfer may be permitted if the Customer has paid all charges owed to the Company. Transfers will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges will apply, as stated elsewhere in this Tariff. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.6 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. LIMITATIONS OF SERVICE, Continued

2.2.7 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff or Company's policies and procedures until the indebtedness is satisfied.

2.2.8. Company may limit communications over its facilities during emergencies, which may result in a shortage of facilities.

2.2.9. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

2.2.10 The Company reserves the right to discontinue service when necessitated by conditions beyond its control or when the Customer's use of the service is in violation of the provisions of this Tariff or in violation of state law.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CUSTOMER'S USE OF SERVICE

2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited. Services are designed primarily for business or commercial use. Services are not intended for resale unless specifically offered, ordered and designated by Integra as "For Resale."

2.3.2. Customers may transmit or receive information or signals via the Company's facilities. Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Tariff. A Customer may transmit any form of signal that is compatible with Company's equipment, but Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff.

2.3.3. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier, shared tenant or multi-tenant provider. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service. This provision does not prohibit any other joint use arrangement permitted by Commission rules and/or Arizona State law.

2.3.4. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.

2.3.5. The Company strictly prohibits use of the Company's services without payment or by an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CUSTOMER'S USE OF SERVICE, Continued

2.3.6. Service will not be used to call another person so frequently or at such times of day or in any manner so as to annoy, abuse, threaten or harass the called party.

2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other Customers.

2.3.8. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service, and such person(s) shall be the authorized person(s) on the account for services for the purpose of changing services or any activity or notice on the account or relative to the services.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. APPLICATION FOR SERVICE

2.4.1. A Customer desiring to obtain Service must complete the appropriate service order form and/or service agreement, and submit the service order and/or service agreement in compliance with Company subscription requirements as may be established from time to time.

2.4.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application or service agreement.

2.4.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.4.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.

2.4.5. Where the Customer cancels an application for Service; a cancellation charge will apply as specified elsewhere in this Tariff.

2.4.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. SPECIAL CONSTRUCTION

2.5.1. Subject to the Company's agreement and to the provisions of this Tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

A. Where facilities are not presently available, and there is no other requirement for the facilities so constructed;

B. Of a type other than that which Company would normally utilize in the furnishing of its services;

C. Over a route other than that which Company would normally utilize in the furnishing of its services;

D. In a quantity greater than that which Company would normally construct;

E. On an expedited basis;

F. On a temporary basis until permanent facilities are available;

G. Involving abnormal costs; or

H. In advance of its normal construction

2.5.2. Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this Tariff or those involving unusual costs, may be provided where practicable, if not detrimental to any of the services furnished by Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. SPECIAL CONSTRUCTION, Continued

2.5.3. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, but not limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

A. Maintenance expense;

B. Depreciation expense – including reusable and non-recoverable items;

C. Administration expense;

D. Taxes – including Federal Income Tax;

E. Any other specific items of expense that may be associated with the facility provided;

F. A reasonable return on investment.

2.5.4. The estimated installation cost used in the derivation of the various expense items shall include but not be limited to, the following:

A. Material;

B. Material overhead;

C. Installation labor;

D. Installation labor overhead

2.5.5. In connection with marketing and sales studies or programs, or promotional offerings, Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by Company. Notice of such studies, programs or promotional offerings shall be filed with the Commission.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY

2.6.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. No other liability shall in any case attach to the Company. The above described remedies in favor of Customer are exclusive and in no event shall Company, its employees, officers, agents and employees' agents be liable for or responsible to Customer or any other person or entity with respect to any other liability, loss or damage, arising out of, caused or alleged to be caused, directly or indirectly, by Company, including but not limited to any death, bodily injury, or interruption of service, loss of business or profits or any indirect, incidental, special or consequential damages.

2.6.2. Company shall not be liable for, and the Company shall be indemnified, defended and held harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for:

A. Acts, omissions, or negligence of other companies when their facilities are used in connection with Company's facilities to provide service, or for the unavailability or any delays in the furnishing of any services or facilities, which are provided by other companies;

B. Any defacement or damage to the Customer's premises or equipment resulting from the existence of Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of Company, or its employees;

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.2., Continued

C. Except as provided in Section 2.14, *infra*, failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, order by request of the United States Government, or any other government including state and local governments having any jurisdiction over Company or the services provided hereunder; national emergencies, civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over Company;

D. Act or omission of any other entity furnishing to the Customer facilities or equipment used with the Service furnished hereunder; nor shall Company be liable for any damages or losses due in whole or in part to the fault or negligence of the Customer or due in whole or in part to the failure of Customer-provided equipment or facilities;

E. Liability for failure to provide service or any delays in the furnishing of any services or facilities;

F. Any charges or costs incurred by Customer for use of another carrier's services whether caused by failure of Company's equipment or service or otherwise;

G. Providing listing information to any Local Exchange Carrier ("LEC") for inclusion in LEC directories. Company is not responsible for publication of any directories. No liability for damages arising from errors and/or omissions of directory listings, or listings obtained from the directory assistance operator shall attach to Company;

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.2., Continued

H. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising directly or indirectly from the material, data, information or other content transmitted over Company facilities or the use thereof, claims for infringement of patents arising from combining facilities furnished by Company with, or using the facilities in connection with, apparatus and systems of the Customer and all other claims arising out of any act or omission of the Customer in connection with facilities provided by Company.

I. Any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company;

J. Any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, delayed installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence;

K. For any personal injury to or death of any person or persons;

L. Any act or omission of: (1) the Customer, (2) any other entity furnishing Service, equipment or facilities for use in conjunction with Services or facilities provided by the Company, or (3) common carriers or warehousemen;

M. Any errors or omissions, whether arising through negligence or otherwise, in the information furnished to Directory Assistance.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.2., Continued

N. Any unlawful or unauthorized use of the Company's facilities and Services;

O. Breach in the privacy or security of communications transmitted over the Company's facilities;

P. Defacement of or damage to Customer premises resulting from the furnishing of Services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of the Company's negligence;

Q. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

R. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

S. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;

T. Any non-completion of calls due to network busy conditions;

U. Any calls not actually attempted to be completed during any period that service is unavailable.

V. Service, facilities, or equipment, which the Company does not furnish.

W. Any and all other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.3. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

2.6.4. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

2.6.5. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Arizona law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.6. The Company shall not be liable for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

2.6.7. In the absence of gross negligence or willful misconduct, and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.8. With respect to Emergency Number 911 Service:

A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Integra is not responsible for and will not make any changes or submit updates to E911/911 Databases for any services other than an emergency response location per billing telephone number. Unless otherwise agreed, Company will provide Customer with the network connection and be responsible for providing the appropriate Public Safety Answering Point telephone number, name address, and location information, for one emergency response location per billing telephone number for the DS1 and PRI level service and one emergency response location per billing telephone number for the DS0 level of service and Customer will be responsible for providing all other E-911/911 services as required by the Rules, including, but not limited to agreements with, and network or other connection to, the local PSAPs. Customer will maintain the necessary databases and update and transfer the Automatic Location Identification ("ALI") to the appropriate PSAPs. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

B. The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.9. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.6.10. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

2.6.11. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.12. The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.6.13. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.6.14. IN NO EVENT WILL THE COMPANY OR ITS SUPPLIERS BE LIABLE FOR ANY LOST REVENUE, PROFIT, OR DATA, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE PRODUCT OR EQUIPMENT EVEN IF THE COMPANY OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. In no event shall the Company's or its suppliers' liability to the Customer, whether in contract, tort (including negligence), or otherwise, exceed the price of the equipment paid by the Customer. The foregoing limitations shall apply even if the standard of the Company's warranty or its suppliers fails of its essential purpose.

2.6.15. Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished to Directory Assistance; and the Customer shall indemnify and save Company harmless against all claims and reasonable attorney's fees) that may arise from the use of such information.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.16. With respect to Directory Listing Service:

A. In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.

B. Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's Service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to Service affected during the period covered by the directory in which the error or omission occurs.

C. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.

D. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. LIMITATION OF COMPANY'S LIABILITY, Continued

2.6.17. With respect to Caller ID Blocking:

The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omission of Caller ID Blocking, whether or not arising from or relating to any ordinary negligence by the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. LIABILITY OF THE CUSTOMER

2.7.1. General Liabilities of the Customer

A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

B. To the extent caused by any negligent or intentional act of the Customer as described in (A) preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

D. The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by the negligent or willful acts of the Customer, Users, or others, by improper use of the Services, or by use of equipment provided by the Customer, Users, or others.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. LIABILITY OF THE CUSTOMER, Continued

2.7.1. General Liabilities of the Customer, Continued

E. The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.

F. Customer will indemnify and harmless Company, officers, directors, affiliated companies, employees, agents and subcontractor from all liabilities, claims, or damages arising out of personal injury or death or property related to Customer's failure to meet 911/E911 requirements.

2.7.2. Liability of the Customer for Unauthorized Use of the Network

A. Unauthorized Use of the Network

1. Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's Services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's Services provided under this Tariff, or uses specific services that are not authorized.

2. The following activities constitute fraudulent use:

(a) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;

(b) Using or attempting to use the Network with the intent to avoid payment, either in whole or in part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's Services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. LIABILITY OF THE CUSTOMER, Continued

2.7.2. Liability of the Customer for Unauthorized Use of the Network, Continued

A. Unauthorized Use of the Network, Continued

2. Continued

(c) Toll free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and

(d) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

3. Customers are advised that use of telecommunications equipment and Services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll, PBX, and Centrex "clip-on" fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff. Furthermore, Customers must notify the Company in writing of unauthorized use or charges appearing on the Customer's bill. All charges shall be deemed correct and authorized if such notice is not received by the Company within thirty (30) days from the date of issuance of the Customer's bill.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. LIABILITY OF THE CUSTOMER, Continued

2.7.2. Liability of the Customer for Unauthorized Use of the Network, Continued

B. Liability for Unauthorized Use

1. Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for Services provided under this Tariff. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.

2. The Customer is responsible for payment of all outbound call charges arising from calls placed to a Customer's 800 service number, whether or not such calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.

3. The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including Service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages. The Company will take reasonable steps, upon verbal or written notification that fraud has occurred, or is believed to have occurred, to assist the Customer in identifying the nature and/or source of the fraud, and in terminating the fraudulent use of the Customer's service. The Company will also assist the Customer in facilitating changes in phone number, and assist the Customer in identifying perpetrator(s) of the fraud for purposes of pursuing civil remedies.

4. The Customer is responsible for payment of any charges related to the suspension and/or termination of Service, and any charges for reconnection of Service, incurred as a result of unauthorized use of the Network.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. LIABILITY OF THE CUSTOMER, Continued

2.7.2. Liability of the Customer for Unauthorized Use of the Network, Continued

C. Liability for Calling Card Fraud

1. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Calling Card, provided that the unauthorized use occurs before the Company has been notified.

2. The Customer must give the Company notice that unauthorized use of a Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.

3. The limitations on Customer liability in this subsection shall not apply to pre-paid or debit cards.

D. Liability for Credit Card Fraud

The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card. The liability of the Customer for unauthorized use of the Network by Credit Card fraud may be limited by state or federal law, and the Customer shall seek indemnification from the organization or company issuing such card for unauthorized use thereof.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. PROVISION OF EQUIPMENT AND FACILITIES

2.8.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

A. The transmission of signals to Customer-provided equipment or for the quality of, or defects in, such transmission; or

B. The reception of signals by Customer-provided equipment; or

C. Network control signaling when performed by Customer-provided network control signaling equipment.

2.8.2. Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by Company, except upon the written consent of Company.

2.8.3. Company shall not be responsible to the Customer or any other person or entity if changes in the criteria, or in any of Company's facilities, operations or procedures render Customer provided facilities obsolete or cause Customer provided facilities to require modification or alteration, or otherwise affect the use or performance of Customer provided facilities. Where it is reasonably foreseeable to Company that such changes may affect Customer-provided facilities, Company shall provide reasonable notice.

2.8.4. Unless otherwise specified in this Tariff, the Company will provide facilities for Services to the Demarcation Point on the property where the Customer is served. Customer or property owner is responsible for the installation and maintenance of all facilities on the Customer side of the Demarcation Point.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. PROVISION OF EQUIPMENT AND FACILITIES, Continued

2.8.5. Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer except as provided by contract.

2.8.6. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided to the Customer.

2.8.7. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.8.8. Facilities furnished by Company remain the property of Company until transferred or abandoned.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. CUSTOMER RESPONSIBILITIES

2.9.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.9.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.9.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

2.9.4. Customer shall provide and maintain at its own expense terminal equipment on the Customer's premise and the electric power consumed by such equipment. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.

2.9.5. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltage and currents impressed on Company-provided equipment and wiring by the connection, operations, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by Company at the Customer's expense.

2.9.6. In the event Company incurs fees or expenses, including attorney's fees, to collect; or attempt to collect, any charges owed Company by Customer, including charges alleged to have resulted from fraud or abuse of Customer's service, the Company shall charge Customer all such fees and expenses, including Company's reasonable attorney's fees, incurred to collect or to attempt to collect its charges, and Company shall be entitled to recover such fees or expenses irrespective of whether it prevails in any legal action brought to collect its charges, all in accordance with and subject to the following additional legal requirements.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. CUSTOMER RESPONSIBILITIES, Continued

2.9.7. In accordance with the "filed tariff doctrine," as established by judicial and regulatory decisions and precedents, Customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which Customer may claim to be entitled, the duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either Customer or Company in connection with such charges incurred under this Tariff.

2.9.8. The Customer is responsible for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User, with these regulations; or by fire or theft or other casualty on the Customer Premises or the premises of any User, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

2.9.9. The Customer is responsible for providing, at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

2.9.10. The Customer is responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Services to the Customer from the cable building entrance or property line to the location of the building equipment space. Any and all costs associated with the obtaining and maintaining rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. CUSTOMER RESPONSIBILITIES, Continued

2.9.11. The Customer is responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work.

2.9.12. The Customer is responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the locations of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under other provisions of this Tariff; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing facilities or equipment of the Company.

2.9.13. The Customer is responsible for not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities.

2.9.14. The Customer is responsible for making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.9.15. The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company, at times mutually acceptable to Company and Customer, to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities, without charge to the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. CUSTOMER RESPONSIBILITIES, Continued

2.9.16. The Customer is responsible for notifying Company of any interruptions of service.

2.9.17. The Customer is responsible for placing any necessary orders; for complying with Tariff regulations; for the placement of any stickers or tent cards provided by the Company or as required by law; and for assuring that Users comply with Tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to Services provided or made available by the Customer to Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.

2.9.18. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

2.9.19. The Customer shall ensure that the equipment and/or system is properly interfaced with Company facilities or Services, that the signals emitted into the Company's Network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this Tariff, and that the signals do not damage equipment, injure personnel, or degrade Service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written, terminate the Customer's Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. CUSTOMER RESPONSIBILITIES, Continued

2.9.20. The Customer is responsible for returning any Company-owned equipment to the Company, in good working condition, within five (5) days after Service is discontinued.

2.9.21. The Customer is responsible for paying for the loss through theft of any Company equipment installed at Customer's premises.

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. ESTABLISHMENT OF CREDIT

2.10.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, will require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

2.10.2. Company may require any applicant or Customer to establish and maintain credit in one of the following ways:

A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;

B. Providing a suitable Letter of Guarantee in writing, in a form presubscribed by Company as set forth in A.A.C. rule R14-2-503 B. 6.1.c; or

C. Paying a cash deposit.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

2.10.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if the previous or existing service was not discontinued for nonpayment within the past twelve (12) months.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. DEPOSITS

2.11.1. Company reserves the right to require all Customers to establish credit worthiness to the Company's reasonable satisfaction pursuant to A.A.C. Rule R14-2-503 B. Upon application for service, Customer shall be deemed to have authorized Company to obtain utility service credit information and verification in conformity with Section 2.4.4.

2.11.2. The Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the Company's records.

2.11.3. The Company will pay interest on all deposits made for the purpose of establishing credit at a percentage rate of 4.9 percent or as may be set by the appropriate regulatory agency. This rate will be adjusted annually, if necessary, based on the effective interest rate of bank deposits on December 1 of each year.

2.11.4. Residential deposits and accrued interest to be refunded after 12 months of service if the customer has not been delinquent in the payment of utility bills or applied to the closing bill upon discontinuance of service.

2.11.5. Company may require a residential customer to establish a deposit if the customer becomes delinquent in the payment of 2 or more bills within a 12-consecutive-month period or has been disconnected for service during the last 12 months.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. DEPOSITS, Continued

2.11.6. The amount of a deposit required by Company shall be determined according to the following terms:

A. Business Customer deposits shall not exceed 2.5 times the Customer's estimated average monthly bill or the average monthly bill for the class of service for that Customer, which ever is greater.

B. Company may review the Customer's usage after service has been connected and adjust the deposit amount based upon the Customer's actual usage.

2.12. INITIAL SERVICE PERIOD

2.12.1. The Initial Service Period is defined by the terms of the service contract or other agreement to provide services. In the absence of a contract/agreement or definition of the Initial Service Period, the Initial Service Period is one month (30 days). The Customer must pay the regular Tariffed rate for the service they subscribe to for the initial period of service. If a Customer disconnects service before the end of the initial service period, that Customer may be responsible for paying the regular rates for the remainder of the initial service period, in addition to other early termination fees.

2.12.2. If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

2.12.3. If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING

2.13.1. General Payment Regulations

A. Company billing is subject to the provisions of A.A.C. Rule R14-2-508.

B. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. The billing date shall be printed on the bill and the date rendered shall be the mailing date. All payments shall be made at or mailed to the office of the Company or to the Company's duly authorized representative. Service continues to be provided until cancelled by the Customer pursuant to Section 2.16., unless otherwise stated.

C. The Customer is responsible for the payment of all charges for services furnished to the Customer once service is activated.

D. Charges for long distance service are based on actual usage, and are billed monthly in arrears. Billing for local services will be rendered monthly in advance.

E. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in connection with the services used.

F. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the Cutover Date, and shall pay Company for any such charges which may be assessed against Company under the terms of any supersedure agreement.

G. Billing is payable upon receipt and past due twenty (20) days after issuance and posting of invoice. Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.

H. In the event that Company must employ the services of attorneys for collection of charges due under this Tariff, Company shall be permitted to recover the costs of collection, including reasonable attorneys' fees.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.2. Late Payment Fee

A. Customer will be liable for late fees on payments received after due date in the lesser of eighteen (18) percent per year computed on a daily basis or the statutory maximum, whichever is lower.

B. The late payment charge will be applied to all undisputed amounts previously billed under this Tariff, except taxes Company is required by law to levy on a Customer, including arrears and unpaid late payment charges.

C. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

D. Late payment charges do not apply to final accounts.

2.13.3. Checks

When a check, which has been presented to the Company by a Customer in payment for billed charges is returned by the bank, the Customer shall be responsible for the payment of a returned check charge of $25.00.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.4. Overpayments

A. The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the same as the Customer deposit interest rate.

B. Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

C. If objection is not received by the Company within three (3) months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.4. Overpayments, Continued

D. Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two (2) months after the bill is rendered.

2.13.5. Back Billing

A. Any person or entity which uses, appropriates or secures the use of services from Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to Company and which uses are inconsistent with the stated uses, intents, and purposes of this Tariff or any restriction, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of Company's services actually made by Customer.

B. The Company reserves the right to back bill the Customer for charges not previously billed to the Company because of Company error. The Company may back bill for charges incurred over two (2) years, unless state law or Commission rules and regulations provide otherwise.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.6. Customer Complaints and Billing Disputes

A. Customer Complaints

1. A Customer or prospective Customer may initiate a complaint with the Company on any relevant matter by telephone, at 1-866-914-6834, in person or in writing directed in writing directed to the Vice President of Customer Care Center, 3540 E. Baseline Road, Suite 150, Phoenix, AZ 85042. The Company's response to the complaint will generally be in the same form used by the Customer.

2. The Customer may at any point during resolution of the complaint seek review by a supervisor or manager. If Customer is still not satisfied, the nature of the complaint with sufficient detail to afford an investigation should be documented and addressed to the Director of Customer Service at the address in paragraph (A) above.

B. Billing Disputes

1. In the event that the Customer disputes any charges billed by the Company prior to disconnection, the Company shall withhold disconnection and promptly investigate the dispute. Customer should submit to Company an itemized statement in writing identifying the disputed charges and reasonably explaining the basis of the dispute, but is not required to so submit an itemized list.

2. Company shall promptly investigate the dispute (no more than sixty (60) days of receipt), and advise the Customer of the investigation and its results in the form of findings of fact. In conducting its investigation, the Company will consider all relevant and credible information provided by Customer as well as by other information reasonable available to Company. The burden proof to establish any right to billing adjustments in Customer's favor shall be solely upon the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.6. Customer Billing Disputes and Complaints, Continued

B. Billing Disputes, Continued

3. Upon completion of its investigation and advising the Customer of its findings of fact, the Company may proceed with disconnection of service pursuant to A.A.C. Rule R14-2-509. Upon being advised of the Company's investigation and findings of fact, the Customer shall remit payment in full for any outstanding bill that was subject to dispute, even if the Customer is not satisfied with the results of the Company's investigation.

4. If there is still a disagreement about the disputed amount after the investigation and review by the Company, the Customer may appeal to the Commission for its investigation and decision. The address of the Commission is:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Telephone number: 602-542-4251
Toll Free: 800-222-7000

SECTION 2 - RULES AND REGULATIONS, Continued

2.14. ALLOWANCES FOR INTERRUPTION OF SERVICE

2.14.1. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Tariff.

2.14.2. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

2.14.3. An interruption period begins when the Customer reports a service facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.14.4. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

SECTION 2 - RULES AND REGULATIONS, Continued

2.14. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued

2.14.5. No credit allowances will be made for any interruption in service due to the negligence of or willful act of the Customer.

2.14.6. A credit allowance for disruption of service will only be given if the disruption in service exceeds twenty-four (24) hours.

2.14.7. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by Company, whichever occurs first) to the total time in a 30 day month. That ratio, multiplied by the monthly rate for the service affected shall determine the amount of the credit allowance.

2.14.8. Credits for interruptions of service shall in no event exceed an amount equivalent to the recurring monthly charges for the month of service during which the event that gave rise to the claim for a credit occurred. A credit allowance as provided in Section 2.14.6. is applied against the rates specified for the service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

2.14.9. No other liability shall attach to Company with respect to interruptions in service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. RESTORATION OF SERVICE

2.15.1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.15.2. If a Customer's service is restored after having been disconnected in accordance with this Tariff and a Company service order to terminate such service has not been completed when such service is restored, the Customer will be required to pay; (1) all accrued and unpaid charges; (2) a deposit per Section 2.5., and (3) service charges specified in Sections 3 and 7 of this Tariff. Monthly service rates will not apply for the period between the disconnection and reconnection.

2.15.3. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

2.15.4. The Company shall not charge a reconnection fee if the disconnection was caused by an event described in Section 2.2.2. of this Tariff.

SECTION 2 - RULES AND REGULATIONS, Continued

2.16. CANCELLATION BY CUSTOMER

2.16.1. Customer may cancel local service by providing written notice to Company thirty (30) days prior to cancellation, unless the terms of any separate Agreement with Company state otherwise. Customer may cancel interexchange service by subscribing to another presubscribed interexchange carrier.

2.16.2. Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.

2.16.3 If Customer terminates a Services Agreement or all or any part of the Services there under to the end of the Services Term, Company may charge Customer an early termination fee equal to and including any or all of the following: 100% of the total MRC for the remainder of the Services Term plus any unpaid activation, installation and/or special construction charges and all other fees or costs less amounts already paid whether previously waived or not.

Customer will not be liable for the early termination fees set forth above if Integra breaches the Services Agreement or if Customer orders from Integra services of equal or greater MRC than the services terminated, and the services have equal or greater terms, and the new services are approved by Integra. Customer acknowledges that Integra's damages for early termination would be difficult to determine and the termination charge(s) constitutes liquidated damages and is not intended as a penalty. All such amounts will become immediately due and payable by Customer to Integra.

SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CANCELLATION BY COMPANY

2.17.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability, in accordance with, Termination of Service Without Notice; Permissible Reasons, pursuant to A.A.C. Rule R14-2-509 B:

A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, to the public or to employees of the Company; or

B. In the event of tampering with the Company's equipment; or

C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

D. The Company has evidence of tampering or evidence of fraud.

Company shall not be required to restore Service until the conditions which resulted in the termination have been corrected to the satisfaction of the Company. Company shall maintain a record of all terminations of service without notice. This record shall be maintained for a minimum of 1 year and shall be available for inspection by the Commission.

SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CANCELLATION BY COMPANY, Continued

2.17.2. Company may discontinue service on five (5) days notice, excluding Saturdays, Sundays and holidays, according to the following conditions, in accordance with the, Termination of Service With Notice, pursuant to A.A.C. Rule R14-2-509 D:

A. For failure of the Customer to pay a bill for the Company's Service, including FCC approved user charges, when due;

B. For failure of the Customer to meet the Company's deposit and credit requirements;

C. For failure of the Customer to make proper application for service;

D. For Customer's violation of any of the Company's rules on file with the Commission;

E. For failure of the Customer to provide the Company reasonable access to its equipment and property;

F. For Customer's breach of the contract for Service between the Company and the Customer;

G. For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service; or

H. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction;

Written notice shall contain, at a minimum, the name of the person whose service is to be terminated and the telephone number where service is being rendered; the Company rules or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the utility, if applicable; the date on or after which service may be terminated; and a statement advising the customer to contact the utility at a specific phone number for information regarding any deferred billing or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CANCELLATION BY COMPANY, Continued

2.17.3. The discontinuance of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the Service offering received by Customer. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

2.17.4. Whenever Service is discontinued for fraudulent use of Service, Company will, before restoring Service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues and any expenses resulting from such fraudulent use.

2.17.5. If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.17.6. Pursuant to A.A.C. Rule R14-2-509 A., Company may not disconnect service for

A. Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.

B. Failure of the customer to pay for services or equipment, which are not regulated by the Commission.

C. Residential service may not be disconnected due to nonpayment of a bill related to another class of service.

D. Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.

E. Failure to pay the bill of another customer as guarantor thereof unless guarantor does not make acceptable payment arrangements; and

F. Disputed bills where the customer has complied with the Commission's rules on complaints.

SECTION 2 - RULES AND REGULATIONS, Continued

2.18. INTERCONNECTION

2.18.1. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company s network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer s expense.

2.18.2. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

2.18.3. Interconnection of the Customer's facilities with the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.

2.18.4. Company reserves the right to interconnect its services with those of any other Common Carrier or alternate service provider and to utilize such services concurrently with its own facilities for the provision of Service(s) offered in this Tariff.

SECTION 2 - RULES AND REGULATIONS, Continued

2.19. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

Except as provided by state law or Commission regulations, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.

2.20. TAXES AND SURCHARGES

Customer must pay, without limitation, all sales, use, gross receipts, excise, access, bypass, and other local, state and federal taxes, charges, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes and surcharges may be separately stated on the applicable invoice.

SECTION 3 - INTEGRA LOCAL EXCHANGE SERVICES

3.1. DESCRIPTION OF SERVICE

3.1.1. Local Exchange Service may be offered to Customers in locations that Company determines are feasible, and for which it receives the necessary approvals from the Commission or other state regulatory bodies. Company may offer such services via one or more of the following: resale, leased or owned facilities. In addition to dial tone, Company will provide the features described below.

3.1.2. Local Exchange Service is telephone service that allows Customers to originate calls from the Customer location to locations within the Customer's local calling area. In addition the Customer may originate long distance calls which are routed to appropriate long distance carrier. The Customer may also receive calls that originate either within local service area or from other locations worldwide.

3.2. APPLICATION OF RATES

3.2.1. The rates for Local Exchange Service are subject to the conditions set forth herein and the Rules and Regulations governing provision of service in Section 2 of this Tariff.

3.2.2. The rates for Local Exchange Service are for service only and do not include any terminal equipment beyond the point of demarcation.

3.2.3. The rates applicable to Local Exchange Service may be composed of an Access Line rate component, and, where applicable, an Extended Area Service (EAS) component.

3.2.4. In addition to service offered herein, the Company may also offer individually priced services in accordance with applicable rules.

3.2.5. Company may resell certain local exchange services which will be priced according to the rates established for such services in the underlying provider's effective intrastate tariffs.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.3. PROMOTIONAL OFFERINGS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable regulations.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.4. LOCAL SERVICE TERM PLANS

In addition to the rules and regulations set forth in Section 2 of this Tariff, the following provisions apply to Local Exchange Service:

3.4.1. If the Customer terminates the request for services prior to the Installation Date, Company may charge the Customer an early termination fee to include all installation and/or special construction charges, whether previously waived or not, and all disconnection fees or costs;.

3.4.2. If the Customer terminates or cancels some, but not all of the Services prior to the end of the Initial Services Term, Company may charge the Customer an early termination fee.

3.4.3. Term Plans will automatically renew unless the Customer notifies Company in writing to cancel the renewal within thirty (30) days of expiration of the current Term Plan.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.5. BASIC BUSINESS LOCAL EXCHANGE SERVICE

3.5.1. DESCRIPTION

A. Basic Business Local Exchange service provides the Customer with voice-grade telecommunications service that can be used to place and receive calls. The Customer may place calls to any local calling station in the local calling area. The Customer may also place calls to toll-free numbers where equipment allows. Subject to availability, Customers may select their preferred telecommunications carrier for 1+ intraLATA and interLATA toll service.

B. Market Expansion Line (MEL) service allows the Customer to have a telephone number out of a particular central office without having a physical presence in the area served by the central office. A call to a MEL can be forwarded to another central office in the calling area, or to a long distance number. The MEL product is also an alternative when a telephone number cannot be ported between central offices. The originating telephone number identification is not provided to the MEL Customer. MELs cannot be forwarded to 911, public pay telephone numbers, OUTWATS numbers, international telephone numbers nor 900 numbers. Service connection and long distance charges may apply.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.5. BASIC BUSINESS LOCAL EXCHANGE SERVICE, Continued

3.5.2. Rates and Charges

Service	Maximum Monthly Recurring Charges				Maximum Non-Recurring Charge
	Month-to-Month	1-Year Term	2-Year Term	3-Year Term	
Basic Business On-Net	$45.00	$40.50	$39.00	$36.00	$67.50
Basic Business Off-Net (Qwest Zone 1)	$45.00	$45.00	$45.00	$45.00	$67.50
Basic Business Off-Net (Qwest Zone 2)	$55.00	$55.00	$55.00	$55.00	$67.50
Basic Business Off-Net (Qwest Zone 3)	$105.00	$100.00	$98.00	$96.00	$67.50
Market Expansion Line	$27.00	$27.00	$27.00	$27.00	$67.50
Market Expansion Line Additional Pathway	$15.00	$15.00	$15.00	$15.00	$25.00

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.6. T1-BASED SERVICES

3.6.1. Integra's Digital Voice T1 and ISDN PRI services are trunk side circuits designed to transmit digital voice signals between a customer's private branch exchange (PBX) and Integra's central office switching center. The DS1, or digital signal level 1, service is a 1.544 Mbps circuit supporting 24 voice conversations each encoded at 64 Kbps. ISDN PRI, or Integrated Services Digital Network at a Primary Rate Interface, is an "enhanced T-1" service delivering voice conversations over 23 bearer (23 B) channels supported by one signaling channel (1 D). ISDN PRI offers out-of-band signaling delivering automatic and dialed number identification services and are limited to Customer applications that meet technical engineering design parameters. All services are subject to availability and are designed for retail customer applications. Not available for wholesalers or resellers.

3.6.2. Where the Company is not collocated, the Customer has the option of utilizing a portion of an Enhanced Extended Loop (EEL). The monthly recurring Extended Loop Fee applies in addition to each monthly recurring circuit charge.

3.6.3. The minimum term of service for the Company's T1-Based services is 2 years (24-months).

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.6. T1-BASED SERVICES, Continued

3.6.4. Novus T1 and Novus T1/PRI Services

A. Novus Services provide Customers with dynamically allocated bandwidth for local and long distance voice calls and Internet access over T1 connections. When lines are not in use for voice calls, the entire bandwidth is available for Internet access. Voice calls are prioritized.

B. The Company offers three (3) configuration options:

1. Novus T1 Business Lines: minimum of 2 and maximum of 16 lines.
2. Novus T1 Digital Channels: minimum of 6 and maximum of 24 Channels.
3. Novus T1 ISDN PRI: includes 23 B channels plus the D channel.

C. The *ValueSelect* and *ValueSelect Custom Plus* feature packages are available with the Novus products. See Section 3.7.4., following, for components and rates.

3.6.5. Nexus T1 Service

Nexus is a channelized product delivered over a T1 facility with a minimum requirement of 6 total channels. The channels may be any combination of voice or data channels, with at least one voice channel required per facility.

A. The Company offers three (3) configuration options:

1. Nexus T1 Business Lines: minimum of 6 and maximum of 24 lines.
2. Nexus T1 Digital Channels: minimum of 6 and maximum of 24 channels.
3. Nexus T1 Analog Trunks: minimum of 6 and maximum of 24 trunks.

B. The *ValueSelect* and *ValueSelect Custom Plus* feature packages are available with the Nexus products. See Section 3.7.4., following, for components and rates.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.6. T1-BASED SERVICES, Continued

3.6.6. Rates and Charges

Service or Service Element	Maximum Monthly Recurring Charge	Maximum Non-Recurring Charge (Install)
Integra ISDN PRI:		
2 Year Term (On-Net)	$690.00	$750.00
2 Year Term (Off-Net)	$935.00	$750.00
3 Year Term (On-Net)	$650.00	$500.00
3 Year Term (Off-Net)	$860.00	$500.00
Integra Digital Voice T1		
2 Year Term (On-Net)	$835.00	$750.00
2 Year Term (Off-Net)	$935.00	$750.00
3 Year Term (On-Net)	$750.00	$500.00
3 Year Term (Off-Net)	$860.00	$500.00

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.6. T1-BASED SERVICES, Continued

3.6.6. Rates and Charges, Continued

Service or Service Element	Maximum Monthly Recurring Charge	Maximum Non-Recurring Charge (Install)
Novus Two (2) Year Term		
Novus Business Line (per line)	$40.00	
Novus Digital Channel (per channel)	$40.00	
Novus Voice PRI (per circuit)	$300.00	$800.00
Novus Three (3) Year Term		
Novus Business Line (per line)	$35.00	
Novus Digital Channel (per channel)	$35.00	
Novus Voice PRI (per circuit)	$280.00	$400.00
Nexus Two (2) Year Term		
Nexus Business Line (per line)	$35.00	
Nexus Digital Channel (per channel)	$35.00	
Nexus Analog Channel (per channel)	$40.00	
Nexus Circuit		$800.00
Nexus Three (3) Year Term		
Nexus Business Line (per line)	$30.00	
Nexus Digital Channel (per channel)	$30.00	
Nexus Analog Channel (per channel)	$35.00	
Nexus Circuit		$400.00

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.6. T1-BASED SERVICES, Continued

3.6.6. Rates and Charges, Continued

Service or Service Element	Maximum Monthly Recurring Charge	Maximum Non-Recurring Charge (Install)
Extended Loop Fee	$150.00	
Non-Standard Configuration	$450.00	
Sequential DID Station Numbers (per number)	$0.25	$0.60
Non-Sequential DID Numbers (per number)	$1.70	$0.60

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES

The Company offers a variety calling features available with both Basic Business and T1-Based Local Exchange Services unless noted otherwise.

3.7.1. Feature Descriptions

3-Way Calling
Three-Way Calling enables a user on an active call to include a third party in the call.

6 - Way Calling
This feature allows a user to establish a conference call of up to six parties including the user.

Anonymous Call Rejection
Incoming Calls are rejected when the calling party does not provide caller identification information.

Call Hold
This feature allows the user to put the caller on a hard hold using a star function. This could be used on a single line phone or a phone set that has no hold button.

Call Forward Busy Line
When a line is busy, all calls are routed to a predetermined alternate telephone number or to voicemail. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Call Forward Don't Answer
When the base station does not answer an incoming call within the time prescribed, the call is routed to a predetermined alternate telephone number or to voicemail. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

Call Forward Variable
This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number or to voicemail. The user can activate/deactivate Call Forwarding and define a telephone number where all calls will be forwarded. Calls **cannot** be forwarded to an International Direct Distance Dialing number. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Selective Call Rejection
This optional feature enables a station line user to exclude calls from a list of Customer pre-programmed numbers.

Call Trace
Call Trace enables a customer to trace their last incoming call. Customer Originated Trace deals with information pertaining to a disconnected call. Information about this disconnected call is stored in a buffer. This buffer is updated each time the subscriber's line is called. Thus only the most recent incoming call can be traced. Customers can prevent access to Call Trace by requesting that Call Trace be deactivated on their line(s). See Section 3.7.5. Call Tracing for additional information.

Call Transfer
This feature allows the user to manually transfer an incoming caller to any other phone number, as well as introduce the call before hanging up.

Call Waiting
With this feature, an incoming call encountering a busy station receives audible ringing, while the called, busy station receives a call waiting tone. This feature **will not** work with hunting.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Caller ID Name & Number
When an incoming call is received, this feature provides the user with a display of the caller's name and phone number

Caller ID Number
When an incoming call is received, this feature provides the user with visual feedback concerning the calling number.

Caller ID on Call Waiting
When an incoming call is received and the user is on another call, this feature provides the user with a visual display of the telephone number of the second caller.

Continuous Redial
This optional feature permits a primary station line to have calls automatically redialed when the first attempt reaches a busy number.

Distinctive Ring
Distinctive Ring Service assigns up to three additional phone numbers to one access line. Each assigned number has a distinctive ring.

Custom Number Selection
Customers may request special telephone numbers if available to the Company. Customers may choose to list letters in place of numbers in the telephone number field, but must have an associated listing (at no charge) showing the numeric translation.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Hunting
This feature will route a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several telephone lines, so that the customer may receive calls on several lines, although all calls are placed to the same number. This feature is often used on multi-line telephone sets or key systems.

Hunting **will** work on the same line as Call Forward Variable and Call Forward Don't Answer Features.

Hunting **will not** work on the same line as a Call Forward Busy Feature as they are essentially the same feature both are activated only when the line is busy.

Hunting **will not** work on the same line as Call Waiting.

1. Circular - Circular hunting hunts all lines in the hunting group regardless of the starting point.

2. Multi-Line - Feature allows all of customer's line to reflect the same local telephone number and name for outbound Caller ID. Incoming calls first hit the main number, and then hunt to the member numbers. Incoming calls can not be placed directly to the member numbers. All toll and local usage incurred by member numbers will be billed on the main number.

3. Series - Series hunting hunts for an open line in the order that the customer designates. Unlike Circular hunting, series hunting will stop and give a busy signal or forward to voice mail at the end of the hunting sequence.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Disconnected Number Referral
After disconnection, the Customer can request a referral recording to direct callers to dial an alternative number.

Last Call Return
Last Call Return provides Customer the telephone number of the last incoming call, whether the call was answered or not.

Message Waiting Audible and Visual
This feature allows a voice mail user to be alerted to the presence of a voice mail message by lighting a lamp on customer's handset as well as generating a stutter dial tone.

Remote Access Call Forwarding
Remote activation permits Remote Access subscribers who are traveling to activate, change, or deactivate their Call Forward Variable service from any phone. This feature ensures that Customers' calls always reach them, regardless of the complexity of their movements and schedule.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.1. Feature Descriptions, Continued

Speed Dial 8
This feature allows a station user to dial frequently called numbers by dialing an abbreviated code.

Speed Dial 30
This feature allows user to dial up to 30 different telephone numbers by dialing an abbreviated code.

Spontaneous Call Waiting ID
Provides the customer with Caller ID Name and Number feature, Call Waiting feature, and the ability to receive Caller ID information on call waiting calls.

Call Redirection
Call Redirection allows incoming calls to customer's voice trunk group to automatically forward to an alternate telephone number in case of a busy or a down condition. As soon as the Integra switch no longer detects a signal from the customer's location, all incoming calls that point into customer's trunk group will automatically forward to alternate telephone number. Customer designates the forward-to number in advance, at the time of the initial provisioning of the services. This product is intended to be used on an incidental basis only for business continuity purposes. This service uses a Market Expansion Line to direct calls to the alternate location. The Market Expansion line charge is included in the Call Redirection fee. Customer will pay toll on all forwarded calls as applicable.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.2. Blocking Option Feature Descriptions

Third Party Blocking
This feature prevents a person from billing a call to the Customer's number.

Call Blocking - 900/976
This feature prevents the user from placing chargeable information calls.

Caller ID Block- Per Use
This feature allows the Customer to block, on a per-call basis, their name and number from being displayed on Caller ID on outbound calls.

Caller ID Blocked
This feature blocks the caller's name and number on all outbound calls. This feature is only available to business customers with demonstrable needs (e.g., law enforcement agencies, human services shelters, etc.)

Call Trace Blocking
This feature prevents access to Call Trace.

Call Blocking - Carrier Code
This feature blocks carrier access toll calling using 10-10-XXX numbers.

Collect Call Blocking
Prevents a caller from placing a call to the Customer and billing the Customer for the call.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.2. Blocking Option Feature Descriptions, Continued

Call Blocking - Directory Assistance
This feature blocks users from placing chargeable calls to both local and national Directory Assistance.

Call Blocking - Directory Assistance - National
Blocks users from placing chargeable calls to national Directory Assistance.

Call Blocking - Directory Assistance - Local
Blocks users from placing chargeable calls to local Directory Assistance.

Call Blocking - International
Prevents direct dialed international calls placed on a 011+ and/or 101XXXX011+ basis.

Call Blocking - 800
Prevents users from making calls to toll free numbers.

Call Blocking - 0+
Prevents users from making operator assisted calls.

Call Blocking - 1+
Prevents users from making long distance telephone calls and toll free calls.

Call Blocking - 1+ - Allows 800
Prevents users from making long distance telephone calls. Customer can make toll free calls.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.2. Blocking Option Feature Descriptions, Continued

Call Blocking- Inbound
Prevents Customer from receiving inbound calls.

Call Blocking- Outbound
Prevents Customer from making outbound calls.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.3. Ala Carte Feature Rates[1]

Feature	Monthly Recurring Charge **Maximum**	Non-Recurring Installation Charge **Maximum**
Call Waiting (VS)	$12.00	$20.00
Call Forward Busy (VS)	$4.00	$20.00
Call Forward No Answer (VS)	$5.50	$20.00
Call Forward Busy/No Answer (VS)	$7.50	$20.00
Call Forward Variable (VS)	$9.00	$20.00
3 Way Calling (VS)	$8.25	$20.00
Hunting (VS)	$12.00	$20.00
Call Transfer (VS)	$10.50	$20.00
Speed Calling 30	$8.25	$20.00
Speed Calling 8 (VS)	$6.00	$20.00
Continuous Redial (VSCP)	$7.00	$20.00
Selective Call Rejection (VS)	$8.25	$20.00
Distinctive Ring (each) (VSCP)	$11.25	$20.00
Call Hold	$4.50	$20.00
Last Call Return (VSCP)	$6.00	$20.00
Caller ID Number (VSCP)	$15.00	$20.00
Caller ID Name & Number per line (VSCP)	$15.00	$20.00
Caller ID Name & Number per ISDN-PRI Circuit	$200.00	$200.00
Call Waiting ID (VSCP)	$18.75	$20.00
Anonymous Call Rejection (VSCP)	$2.00	$20.00
Disconnected Number Referral	$2.00	$37.50
Spontaneous Call Waiting ID	$18.75	$20.00
Call Redirection	$50.00	$400.00
Remote Access Call Forwarding (VSCP)	$9.00	$20.00

[1] Regular applicable service connection charges apply.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.3. Ala Carte Feature Rates[2], Continued

Feature	Monthly Recurring Charge Maximum	Non-Recurring Installation Charge Maximum
Message Waiting - Audible & Visual	$2.00	$20.00
Call Blocking – 3rd Party	$2.00	$20.00
Call Blocking – Collect Call	$2.00	$20.00
Call Blocking - 0+	$2.00	$20.00
Call Blocking - 1+	$2.00	$20.00
Call Blocking - 1+ - allows 800	$2.00	$20.00
Call Blocking - 900/976 Service	$2.00	$20.00
Call Blocking - DA	$2.00	$20.00
Call Blocking - DA 411	$2.00	$20.00
Call Blocking - DA LD	$2.00	$20.00
Call Blocking - International	$2.00	$20.00
Call Blocking – Incoming	$2.00	$20.00
Call Blocking - Outgoing	$2.00	$20.00
Caller ID Block Fixed	$2.00	$20.00
Custom Number Selection	$2.00	$400.00

[2] Regular applicable service connection charges apply.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.4. ValueSelect Optional Feature Packages for Basic Business Line and Novus and Nexus Services

Feature Package Name	Monthly Recurring Rate Maximum	Non-Recurring Installation Charge Maximum
ValueSelect, per line	$7.50	$22.50
ValueSelect Custom Plus, per service location	$18.75	$22.50

A. ValueSelect Feature Package Includes:

Call Forward Busy	3 Way Calling
Call Forward No Answer	Selective Call Rejection
Call Forward Busy/No Answer	Call Transfer
Call Forwarding Variable	Hunting
Call Waiting	Speed Calling 8

B. ValueSelect Custom Plus Package Includes:

Call Forward Busy	Selective Call Rejection
Call Forward No Answer	Call Transfer
Call Forward Busy/No Answer	Hunting
Call Forwarding Variable	Speed Calling 8
Call Waiting	Caller ID Number
Call Waiting w/ Caller ID	Caller ID Name & Number
One Voice Mail Box (T)	Last Call Return
Continuous Redial	Anonymous Call Rejection
3 Way Calling	Distinctive Ring
	Remote Access Call Forwarding

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.5. Call Tracing

A. General

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a Customer.

B. Definitions

1. **Customer** – means a person, firm, partnership, Limited Liability Company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications service.

2. **Customer-originated call-tracing service** – means a Customer-activated, call-specific form of call tracing available as part of a set of services called Custom Local Area Signaling Services (CLASS).

3. **Emergency** – means a situation that appears to present immediate danger to person or property.

4. **Investigative or law enforcement officer** – means an officer of the United States, a state, or a political subdivision of the United States or a state which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.5. Call Tracing, Continued

C. Regulations

In addition to the rules and regulations set forth in Section 2 of this Tariff, the following provisions apply to the use of this service:

1. Call Tracing will be provided when requested by both a Customer and an investigative or law enforcement officer and the Customer has provided consent. Normally written consent will be required.

2. In emergencies, call tracing will be provided upon receiving oral consent from the Customer. The Customer will be requested to provide written consent promptly and advised to seek the assistance of an investigative or law enforcement officer.

3. Information regarding the originating telephone numbers will be disclosed only to investigative or law enforcement officers, not to Customers receiving call-tracing services.

4. Company will work with investigative or law enforcement officers to determine how long call-tracing services should be provided.

5. Company may provide Customer-originated call-tracing service (CLASS Call Trace) as an alternative to Call Tracing in response to a Call Tracing request from a Customer who is located in an exchange where CLASS Call Trace is available and where CLASS Call Trace will function as accurately as Call Tracing.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.7 CUSTOM CALLING FEATURES, Continued

3.7.5. Call Tracing

D. Rates

1.	Call Tracing Setup	
	(a) During Normal Business Hours	No Charge
	(b) Outside Normal Business Hours	No Charge
2.	Extension of Call Tracing period at request of investigative or law enforcement agency.	No Charge
3.	Provision of Call Tracing information to investigative or law enforcement agency	No Charge

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.8 DIRECTORY LISTINGS

3.8.1 Regulations

In addition to the rules and regulations set forth in Section 2 of this Tariff, the following provisions apply to the use of this service:

A. A primary listing, which may include the name, address and telephone number of the individual, organization, firm or, corporation for whom the service has been contracted, will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.

2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the Customer will not be impaired.

3. Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.8 DIRECTORY LISTINGS, Continued

3.8.2 Descriptions

Directory Listing White Page: Provides the name, number, and address of the Customer or the name under which business is conducted to the local White Pages and Directory Assistance.

Directory Listing Additional White Page: This optional service allows the customer to buy additional White Page listings so that callers can more easily find and reach the Customer.

Cross Reference Listing: This optional service allows the Customer to buy a reference to another listing in the White Pages directory. It refers directory users to an updated name or accurate name when a different name is commonly used for the Customer. This listing may or may not include a telephone number.

Directory Information Listing: This option provides additional information with the regular Directory Listing to benefit directory users. The additional information is non-promotional in nature.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.8 DIRECTORY LISTINGS, Continued

3.8.2 Descriptions, Continued

Foreign Directory Listing: This optional service allows the Customer to request a listing in a directory outside of their local service area (i.e. a Minneapolis based business listing their telephone number in the St. Paul directory). This charge is also assessed for any toll free numbers listed in the White Page listings.

Non-Listed Number: This optional privacy service allows the Customer to not have their telephone numbers listed in White Pages. The number will be available for directory assistance requests.

Non-Published Number: This optional privacy service allows the Customer to have his/her number not included in the White Pages directory and to be withheld from Directory Assistance requests.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.8 DIRECTORY LISTINGS, Continued

3.8.3. Rates

Listing Type*	Monthly Recurring Charge Maximum	Non-Recurring Installation Charge Maximum
First White Page Listing	$0.00	$0.00
Additional White Page Listing	$9.50	$20.00
Directory Information Listing	$9.50	$20.00
Cross Reference Listing	$9.50	$20.00
Foreign Listing	$9.50	$30.00
Non-Published Number Listing	$6.00	$30.00
Non-Listed Listing	$4.00	$30.00

*All rates quoted are per single listing.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.9. DIRECTORY ASSISTANCE

3.9.1. Regulations

In addition to the rules and regulations set forth in Section 2 of this Tariff, the following provisions apply to this Service:

A. Telephone calls by Customers for telephone number listings will be answered and numbers given if the requested number is listed the Directory Assistance records.

B. Requests placed through the operator when normal Directory Assistance service is available may be subject to operator service charges.

C. Use of Directory Assistance Service is subject to the limitations of liability set forth in Section 2.6 of this Tariff.

3.9.2. Rates

The rate set forth below applies for **Local and Nationwide Directory Assistance** services. This charge per call includes Call Completion, if requested, to the number requested. Call Completion is available to numbers located in the US, its territories, and Canada.

	Maximum Rate
Directory Assistance per Call	$4.00

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES

3.10.1. Non-Recurring Service Charges - Descriptions

A. Service Order Charge
A non-recurring service order charge applies each time a rearrangement is made to a service feature or listing. The Service Order Charge applies in addition to Install Charges.

B. Move or Delay Charges
The non-recurring Move Charge applies when the Customer requests that a Service be moved. The non-recurring Delay Charge applies when the Customer requests that Service installation be delayed more than 30 days from the due date of the original request.

C. Add and Change Charges
The non-recurring Add Charge applies when additional trunks/channels are activated on a T1 circuit. The non-recurring Change Charge applies when the trunks/channels on a circuit are reconfigured (e.g. voice to data or data to voice).

D. Reconnection Fee
A Reconnection Fee will apply whenever a Customer requests to be reconnected to the Services after Company has temporarily or permanently suspended or discontinued Services to Customer for any reason allowed by this Tariff. This charge applies on a per line basis (See Section 2.15. Restoration of Service.)

E. Change of Ownership Charge
Non-recurring service charge applied when the Customer requests that the account be transferred to a new person, firm, corporation or other entity that will assume responsibility for the account.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued

3.10.1. Non-Recurring Service Charges - Descriptions, Continued

F. After Hours Conversion Charge
This charge applies when installation/conversion of service is scheduled during non-business hours.

G. Cancellation Charge
This charge applies when the Customer cancels an order for Service after the Company begins processing the order and/or has delivered the circuit to the Customer, but before Service commences.

H. Service Disconnection Charge
Whenever the Services, or any portion of the Services being provided by the Company are disconnected, a per-order Service Disconnection Charge will be applied to the Customer's account.

I. Historic Invoices and Account Research
Charges will apply when the Customer requests that the Company provide invoices which the Company originally issued more than six months prior to the Customer's request, or the Customer requests copies of invoices that are available on line, but the Customer does not wish to retrieve on his own. A Service Order Charge will apply per request in addition to charges for the production of the requested materials. Invoices that are more than 24 months old may not be available.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued

3.10.2. Non-Recurring Service Charges - Rates

Service	Maximum Non-Recurring Charge
Service Order Charge – Analog Services	$50.00
Service Order Charge – T1 Based, Digital Services	$500.00
Move or Delay Charge – Analog Services	$100.00
Move or Delay Charge – T1 (per circuit)	$1000.00
T1 Trunk/Channel Add (per order)	$100.00
Reconnect Charge – DS0 (single voice-grade line)	$100.00
Reconnect Charge – DS1 (T1 or greater circuit)	$1250.00
Change of Ownership Charge	$50.00
After-Hours Conversions	$500.00
Cancellation Charge - after circuit is delivered to Customer premise	$750.00
Cancellation Charge – after commencement of order processing	$450.00
Service Disconnection Charge	$50.00
Historic Invoice – Electronic Copy (per month requested)	$50.00
Historic Invoice – Mail or Fax Copy (per month requested)	$50.00
Plus: $0.50 per page	

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued

3.10.3. Recurring Charges – Descriptions

A. Telephone Line Surcharges and Taxes. The Customer is responsible for payment of any and all applicable taxes, fees, and surcharges now or hereafter levied or otherwise authorized by federal, state, or local government agencies including but not limited to those noted below:

Federal Universal Service Fund (USF)
Federal Telecommunications Relay Service
Federal Excise Tax
Arizona State 911 Surcharge
Arizona State Relay Service and Communications Device Fund
Arizona State Sales Tax
Arizona State Special Fee
Arizona State Universal Service Fund (USF)
Maricopa County Sales Tax
Chandler City Sales Tax
Mesa City Sales Tax
Phoenix City Sales Tax
Phoenix City Franchise Fee

B. Any questions relative to the taxes, fees and surcharges noted above should be directed to the appropriate government agency.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued

3.10.3. Recurring Charges – Descriptions, Continued

C. Additional Charges. In addition to any other surcharges and taxes, Customers will be charged and required to pay this additional surcharge:

Network Access Assessment (NAA)
The NAA is an end-user subscriber charge, assessed as a percentage of local, intrastate, interstate, international, private-line services and Interconnection Fee.[3] The NAA recovers certain network costs prescribed by Federal Communications Commission regulations. The NAA is charged as a percentage or monthly recurring and usage charges, both intrastate and interstate.

Maximum NAA: 4.95%

[3] See also, Section 5.3 of the Legacy Eschelon Telecom, Inc. Terms, Conditions, Rates & Fees for Interstate and International Long Distance Service which can be found at: http://www.integratelecom.com/about/Public_Information_and_Policy/Tariffs_and_Price_Lists.php

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1)

3.11.1. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N-1-1 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.

3.11.2. The following N-1-1 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

2-1-1 - Community Information and Referral Services

3-1-1 - Non-Emergency Police and Governmental Services

5-1-1 - Traffic and Transportation Information

7-1-1 - Telecommunications Relay Service

8-1-1 - Advanced Notice of Excavation Activities

9-1-1 – Emergency Service

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.3. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

3.11.4. Access to abbreviated dialing codes is not available through 1+, 0+, 0- (credit card, third-party billing, collect calls) or 101XXXX dialing. In addition, operator assisted calls N-1-1 calls will not be completed.

3.11.5. The Company will provide the delivery of the calls. The entity that has been granted authorization to use the N-1-1 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.6. Universal Emergency Telephone Number Service (911, E911) – End Users

A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects malfunctions in the service, nor does Company undertake such responsibility.

B. 911 information consisting of the names, address and telephone numbers of all telephone Customers is confidential. Company will release such information via the Data Management System only after a 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.

C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name and address associated with the originating station location are furnished to the Public Safety Answering Point.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.6. Universal Emergency Telephone Number Service (911, E911) – End Users, Continued

D. Provision of E-911 Service – End User Customers

Unless otherwise agreed, Company will provide Customer the following 911/E-911 services in conjunction with each of the following Services:

For Basic Business Service (Plain Old Telephone Service "POTS") - Company will provide Customer with the network connection for each POTS circuit and will provide the appropriate PSAP with the automatic location identification (ALI), including the emergency response location, for each of Customer's POTS circuit(s) or POTS billing telephone number(s) (BTN).

For Basic Business Line over T1 – Company will provide Customer with the network connection for the T1 circuit and will provide the appropriate PSAP with the automatic location identification (ALI), including one emergency response location, for each T1 circuit. Company may assign numerous telephone numbers to the Customer for T1 services, Company will provide the same emergency response location for all basic business lines or BTNs regardless of the number of lines or unique telephone numbers on that circuit.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.6. Universal Emergency Telephone Number Service (911, E911) – End Users, Continued

D. Provision of E-911 Service – End User Customers, Continued

For Basic Voice Trunks, PRI Voice Trunks, and Analog Trunk Services – Company will provide Customer with the network connection for the trunk group and will provide the appropriate PSAP with the automatic location identification (ALI), including the emergency response location, for each trunk group. Company may assign numerous telephone numbers to the Customer for specified services over trunk groups; however, Company will provide the same emergency response location for all BTNs of the circuit or trunk group regardless of the number of lines or unique telephone numbers on that trunk.

Other than as set forth for each of the Services above, Company will not provide additional network connections and is not responsible for and will not make any changes or submit updates to 911/E-911 databases for any services. Customer will be responsible for providing all necessary 911/E-911 services as required by applicable federal, state and local laws, regulations, rulings, orders, and other actions of governmental agencies ("Rules"), including, but not limited to agreements with, and network or other connection to, the local PSAPs, maintain the necessary databases and updating and transferring the ALI to the appropriate PSAPs.

Company does not provide 911/E-911 service for any of its data services. Company does not provide PS/ALI Service[4] at this time, but Company will provide Customer with referrals to other companies who provide PS/ALI or emergency response services.

[4] PS/ALI Service (Private Switch/Automatic Location Information) is an enhanced service that allows multi-line telephone system owners to provide the specific address location of each extension or station to the PS/ALI database manager for E-911 service. Station- or location-specific automatic number identification (ANI) generated by a multi-line telephone system can then be passed directly to the E-911 system to identify the precise location of the caller and then passed to the appropriate PSAP for response. At the Customer's request, the PS/ALI administrator can update the appropriate E-911 database.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.6. Universal Emergency Telephone Number Service (911, E911) – End Users, Continued

E. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing street, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.6. Universal Emergency Telephone Number Service (911, E911) – End Users, Continued

F. Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, except where the events, incidents, or eventualities set forth in this sentence as the result of Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss damage, or destruction of any property, whether owned by the Customer or others. Under the terms of this Tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless Company for any infringement of invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other than gross negligence or willful misconduct, of Company, its employees or agents.

G. The 911 Service is funded through a surcharge on residence and business access lines. The Company will collect and remit 911 surcharges in accordance with state, county and/or local directives.

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

3.11. ABBREVIATED DIALING CODES (N-1-1), Continued

3.11.7. 711 Service

711 service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES

4.1. GENERAL

4.1.1. Long distance interexchange services include 1+, toll-free '800,' and Directory Assistance (see Section 3.9 for DA rates). Services will be offered on an IntraLATA and InterLATA basis and will be provided via a combination of leased and owned facilities. Such services may be offered in conjunction with local service or on a stand-alone basis. Customers may access the company network either directly or via facilities of the local exchange carrier.

4.1.2. Use of the Company's Long Distance Interexchange Service is subject to the rules and regulations set forth herein and in Section 2 of this Tariff.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.2. APPLICATION OF RATES

Minutes of use (MOU) under each rate plan are calculated by adding the chargeable minutes for each separate message. Unless otherwise stated, MOU are billed in 6-second increments with a 30-second minimum per message. Chargeable minutes are based on the duration of network use. Charges are computed according to one of the Company's rate plans. Under each rate plan charges per minute of use vary depending on the usage level committed to by the Customer and the length of the commitment to use the Company as the Customer's presubscribed long distance carrier.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.3. LONG DISTANCE SERVICES

4.3.1. Long Distance Interexchange Service is telephone service that allows Customers to place calls from Customer location to locations outside the Customer's local calling area. Customers may also receive calls that originate from other locations worldwide. Also included is travel card service for calling to nationwide locations while traveling. Services are offered on a month-to-month basis, and for terms of 1 year or more.

A. **Long Distance Interexchange Switched Service** is offered whereby originating calls are routed by the Local Exchange Company (LEC) to Company's network. Call termination is completed through a combination of Company's facilities and LEC facilities.

B. **Long Distance Interexchange Dedicated Service** is offered whereby calls originate via dedicated facilities between the Customer's premise and Company's point-of-presence (POP). Call termination is completed through a combination of Company facilities and LEC facilities.

C. **Long Distance Interexchange Switched 8XX (800/888/877) Service** is offered whereby call originate via LEC facilities. Call termination is completed via local exchange lines at the Customer's premise.

D. **Long Distance Interexchange Dedicated 8XX (800/888/877) Service** is offered whereby calls originate via LEC facilities. Call termination is completed via dedicated facilities between the Customer's premise and Company's point-of-presence (POP).

E. **Travel Card Service** is available for use while traveling. Access is gained by dialing a Toll Free number, then the Travel Card number.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.3. LONG DISTANCE SERVICES, Continued

F. **Toll Free Inbound Service** is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Company Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

G. For Long Distance purposes, "On-Net" and "All Calls" are used to define Switched call types where Integra is also the Customer's LEC. "Off Net" is used to describe Switched Long Distance service where Integra is not the Customer's LEC.

H. **Account Codes** will be provided at Customer's request. Account Codes allow the Customer to utilize a code prior to dialing a long distance call to provide customized billing. Account Codes require the Customer to enter a valid Account Code prior to the call as an authorization mechanism. If an invalid Account Code is entered, the call will not complete.

I. **Authorization Codes** will be provided at Customer's request. Authorization Codes are mandatory codes that the Customer must dial to make a long distance call. If an invalid Authorization Code is entered, the call will not complete.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.4. LONG DISTANCE RATES AND CHARGES

4.4.1. Outbound "1+" Service. Integra Switched and Dedicated "1+" Maximum Service Rates per Minute, all times, not including surcharges:

Service	Maximum Intrastate Rate per Minute
Dedicated	$0.075
On Net (aka "All Calls")	$0.075
Off Net	$0.130

4.4.2 Account and Authorization Codes are available with Outbound 1+ Service.

Service	Maximum Monthly Recurring Charge	Maximum Non-Recurring Charge
Account Codes	$22.50	$45.00
Authorization Codes – Up to 20	$22.50	$45.00
Authorization Codes – Each Additional 15	$10.00	$10.00

4.4.3. Inbound "Toll Free" Service. Integra Switched and Dedicated "Toll Free" Service Rates Per Minute, all times, not including surcharges:

Service	Maximum Intrastate Rate per Minute
Dedicated	$0.075
On Net (aka "All Calls")	$0.075
Off Net	$0.130

4.4.4. "Toll Free" calls placed from a public payphone will be assessed a charge of $2.00 in addition to the per minute rate charged above. This surcharge is assessed based on the ANIii (Info. Digits) provided to Integra. Info. Digits of 07, 27, 29, and 70 in conjunction with a Toll Free call are considered to be public payphone-originated, and will have this surcharge attached.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.4. LONG DISTANCE RAES AND CHARGES, Continued

4.4.5. Inbound "Toll Free" Service, Monthly Recurring Charges, Maximum Rates:

Service	Maximum Monthly Recurring Charge	Maximum Non-Recurring Charge (Installation or Change)
Toll Free Service Charge – per Toll-Free Number Assignment	$10.00	$50.00
Toll-Free Number Directory Listing	$30.00	$150.00
Call Blocking, Area Code	$10.00	$150.00
Time of Day Routing	$60.00	$150.00
Day of Week Routing	$60.00	$150.00
Day of Year Routing	$60.00	$150.00
Payphone Blocking[5]	$20.00	$150.00
Geographic Routing	$60.00	$150.00

[5] Payphone Blocking is "best efforts" only, and will not block all payphone-originations, nor will it result in a waiver of any payphone surcharges being billed to Customer.

SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES, Continued

4.4. LONG DISTANCE INTEREXCHANGE SERVICE RATES AND CHARGES, Continue

4.4.6. Company Travel Card Service Rates

Maximum Rate Per Minute; All Times $0.500

4.4.7. Long Distance Packages

This service is available to Customers that purchase Integra local voice services and applied to all local lines at the Customer's physical location. All lines at the location must be PIC'd to Integra for both intrastate and interstate long distance services.

Number of Minutes	Minute Package	Maximum Monthly Recurring	Maximum Overage Rate per Minute
200	ValuePlanPlus 200	$16.00	$0.120
500	ValuePlanPlus 500	$30.00	$0.120
700	ValuePlanPlus 700	$40.00	$0.120
1,000	ValuePlanPlus 1000	$60.00	$0.120
1,500	ValuePlanPlus 1500	$80.00	$0.120
2,000	ValuePlanPlus 2000	$100.00	$0.100
2,500	ValuePlanPlus 2500	$125.00	$0.100
3,000	ValuePlanPlus 3000	$140.00	$0.100
5,000	ValuePlanPlus 5000	$150.00	$0.100
7,500	ValuePlanPlus 7500	$225.00	$0.100
10,000	ValuePlanPlus 10000	$300.00	$0.100
12,000	ValuePlanPlus 12000	$360.00	$0.100
14,000	ValuePlanPlus 14000	$420.00	$0.100
18,000	ValuePlanPlus 18000	$540.00	$0.100
20,000	ValuePlanPlus 20000	$600.00	$0.100
25,000	ValuePlanPlus 25000	$725.00	$0.100
30,000	ValuePlanPlus 30000	$740.00	$0.100
40,000	ValuePlanPlus 40000	$1000.00	$0.100
50,000	ValuePlanPlus 50000	$1200.00	$0.100

SECTION 5 – OBSOLETE SERVICES

(Reserved for Future Use)

SECTION 5 – OBSOLETE SERVICES, Continued

(Reserved for Future Use)

SECTION 5 – OBSOLETE SERVICES, Continued

(Reserved for Future Use)

SECTION 5 – OBSOLETE SERVICES, Continued

(Reserved for Future Use)

SECTION 5 – OBSOLETE SERVICES, Continued

(Reserved for Future Use)

SECTION 6 – BUNDLED SERVICES

(Reserved for Future Use)

SECTION 6 – BUNDLED SERVICES, Continued

(Reserved for Future Use)

SECTION 6 – BUNDLED SERVICES, Continued

(Reserved for Future Use)

SECTION 6 – BUNDLED SERVICES, Continued

(Reserved for Future Use)

SECTION 6 – BUNDLED SERVICES, Continued

(Reserved for Future Use)

SECTION 7 – PRICE LIST

7.1. BASIC BUSINESS LOCAL EXCHANGE SERVICE RATES & CHARGES

	Monthly Recurring Charge				Non-Recurring Charge
Service	Month-to-Month	1-Year Term	2-Year Term	3-Year Term	
Basic Business On-Net	$28.99	$26.99	$25.99	$23.99	$45.00
Basic Business Off-Net (Qwest Zone 1)	$34.50	$34.50	$34.50	$34.50	$45.00
Basic Business Off-Net (Qwest Zone 2)	$45.50	$45.50	$45.50	$45.40	$45.00
Basic Business Off-Net (Qwest Zone 3)	$88.50	$88.50	$88.50	$88.50	$45.00
Market Expansion Line (Remote Call Forward)	$18.00	$18.00	$18.00	$18.00	$45.00
Market Expansion Line Additional Pathway	$9.95	$9.95	$9.95	$9.95	$0.00

SECTION 7 – PRICE LIST, Continued

7.2. T1-BASED SERVICES RATES & CHARGES

Service or Service Element	Monthly Recurring Charge	Non-Recurring Charge (Install)
Integra ISDN PRI:		
2 Year Term (On-Net)	$459.00	$500.00
2 Year Term (Off-Net)	$625.00	$500.00
3 Year Term (On-Net)	$434.50	$250.00
3 Year Term (Off-Net)	$574.00	$250.00
Integra Digital Voice T1		
2 Year Term (On-Net)	$550.00	$500.00
2 Year Term (Off-Net)	$625.00	$500.00
3 Year Term (On-Net)	$499.00	$250.00
3 Year Term (Off-Net)	$574.00	$250.00

SECTION 7 – PRICE LIST, Continued

7.2. T1-BASED SERVICES RATES & CHARGES, Continued

Service or Service Element	Monthly Recurring Charge	Non-Recurring Charge (Install)
Novus Two (2) Year Term		
Novus Business Line (per line)	$23.00	
Novus Digital Channel (per channel)	$23.00	
Novus Voice PRI (per circuit)	$175.00	$500.00
Novus Three (3) Year Term		
Novus Business Line (per line)	$20.00	
Novus Digital Channel (per channel)	$20.00	
Novus Voice PRI (per circuit)	$165.00	$250.00
Nexus Two (2) Year Term		
Nexus Business Line (per line)	$21.00	
Nexus Digital Channel (per channel)	$21.00	
Nexus Analog Channel (per channel)	$25.00	
Nexus Circuit		$500.00
Nexus Three (3) Year Term		
Nexus Business Line (per line)	$18.00	
Nexus Digital Channel (per channel)	$18.00	
Nexus Analog Channel (per channel)	$21.00	
Nexus Circuit		$250.00

SECTION 7 – PRICE LIST, Continued

7.2. T1-BASED SERVICES RATES & CHARGES, Continued

Service or Service Element	Monthly Recurring Charge	Non-Recurring Charge (Install)
Extended Loop Fee	$75.00	
Sequential DID Station Numbers (per number)	$0.15	$0.30
Non-Sequential DID Numbers (per number)	$0.85	$0.30

SECTION 7 – PRICE LIST, Continued

7.3. CUSTOM CALLING FEATURES RATES & CHARGES

7.3.1. Ala Carte Feature Rates[6]

Feature	Monthly Recurring Charge	Non-Recurring Installation Charge
Call Waiting (VS)	$8.00	$10.00
Call Forward Busy (VS)	$2.50	$10.00
Call Forward No Answer (VS)	$3.50	$10.00
Call Forward Busy/No Answer (VS)	$5.00	$10.00
Call Forward Variable (VS)	$6.00	$10.00
3 Way Calling (VS)	$5.45	$10.00
Hunting (VS)	$8.00	$10.00
Call Transfer (VS)	$7.00	$10.00
Speed Calling 30	$5.50	$10.00
Speed Calling 8 (VS)	$3.85	$10.00
Continuous Redial (VSCP)	$4.35	$10.00
Selective Call Rejection (VS)	$5.50	$10.00
Distinctive Ring (each) (VSCP)	$7.45	$10.00
Call Hold	$3.00	$10.00
Last Call Return (VSCP)	$3.85	$10.00
Caller ID Number (VSCP)	$9.95	$10.00
Caller ID Name and Number (VSCP)	$9.95	$10.00
Caller ID Name and Number (per ISDN PRI Circuit)	$20.00	$250.00
Call Waiting ID (VSCP)	$12.50	$10.00
Anonymous Call Rejection (VSCP) – *Free w/ caller ID*		$10.00
Disconnected Number Referral	$0.00	$25.00
Spontaneous Call Waiting ID	$12.50	$10.00
Call Redirection	$25.00	$250.00
Remote Access Call Forwarding (VSCP)	$6.00	$10.00

[6] Regular applicable service connection charges apply.

SECTION 7 – PRICE LIST, Continued

7.3. CUSTOM CALLING FEATURES RATES & CHARGES, Continued

7.3.1. Ala Carte Feature Rates,[7] Continued

Feature	Monthly Recurring Charge	Non-Recurring Installation Charge
Message Waiting - Audible & Visual	$0.00	$0.00
Call Blocking – 3rd Party	$0.00	$0.00
Call Blocking – Collect Call	$0.00	$0.00
Call Blocking - 0+	$0.00	$10.00
Call Blocking - 1+	$0.00	$10.00
Call Blocking - 1+ - allows 800	$0.00	$10.00
Call Blocking - 900/976 Service	$0.00	$10.00
Call Blocking - DA	$0.00	$10.00
Call Blocking - DA 411	$0.00	$10.00
Call Blocking - DA LD	$0.00	$10.00
Call Blocking - International	$0.00	$10.00
Call Blocking – Incoming	$0.00	$10.00
Call Blocking - Outgoing	$0.00	$10.00
Caller ID Block Fixed	$0.00	$10.00
Custom Number Selection	$0.00	$250.00

[7] Regular applicable service connection charges apply.

SECTION 7 – PRICE LIST, Continued

7.3. CUSTOM CALLING FEATURES RATES & CHARGES, Continued

7.3.2. ValueSelect Optional Feature Packages for Basic Business Line Services

Feature Package Name	Monthly Recurring Rate	Non-Recurring Installation Charge
ValueSelect, per line	$4.95	$15.00
ValueSelect Custom Plus, per service location	$12.50	$15.00

A. ValueSelect Feature Package Includes:

Call Forward Busy	3 Way Calling
Call Forward No Answer	Selective Call Rejection
Call Forward Busy/No Answer	Call Transfer
Call Forwarding Variable	Hunting
Call Waiting	Speed Calling 8

B. ValueSelect Custom Plus Package Includes:

Call Forward Busy	Selective Call Rejection
Call Forward No Answer	Call Transfer
Call Forward Busy/No Answer	Hunting
Call Forwarding Variable	Speed Calling 8
Call Waiting	Caller ID Number
Call Waiting w/ Caller ID	Caller ID Name & Number
One Voice Mail Box (T)	Last Call Return
Continuous Redial	Anonymous Call Rejection
3 Way Calling	Distinctive Ring
	Remote Access Call Forwarding

SECTION 7 – PRICE LIST, Continued

7.4. DIRECTORY LISTINGS RATES

Listing Type*	Monthly Recurring Charge	Non-Recurring Installation Charge
First White Page Listing	$0.00	$0.00
Additional White Page Listing	$4.75	$10.00
Directory Information Listing	$4.75	$10.00
Cross Reference Listing	$4.75	$10.00
Foreign Listing	$4.75	$15.00
Non-Published Number Listing	$2.35	$15.00
Non-Listed Listing	$1.85	$15.00

*All rates quoted are per single listing.

7.5. DIRECTORY ASSISTANCE RATE

The rate set forth below applies for Local and Nationwide Directory Assistance services. This charge per call includes Call Completion, if requested, to the number requested. Call Completion is available to numbers located in the US, its territories, and Canada.

	Rate
Directory Assistance per Call	$1.95

SECTION 7 – PRICE LIST, Continued

7.6. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES

7.6.1. Non-Recurring Service Charges - Rates

SERVICE	NON-RECURRING CHARGE
Service Order Charge – Analog Services	$25.00
Service Order Charge – T1 Based, Digital Services	$250.00
Move or Delay Charge – Analog Services	$45.00
Move or Delay Charge – T1 (per circuit)	$500.00
T1 Trunk/Channel Add (per order)	$45.00
Reconnect Charge – DS0 (single voice-grade line)	$45.00
Reconnect Charge – DS1 (T1 or greater circuit)	$1000.00
Change of Ownership Charge	$25.00
After-Hours Conversions	$250.00
Cancellation Charge - after circuit is delivered to Customer premise	$600.00
Cancellation Charge – after commencement of order processing	$300.00
Service Disconnection Charge	$25.00
Historic Invoice – Electronic Copy (per month requested)	$25.00
Historic Invoice – Mail or Fax Copy (per month requested) Plus: $0.25 per page	$25.00

7.6.2. Recurring Charge(s)

Network Access Assessment (applied to recurring and usage-based charges): 4.95%

SECTION 7 – PRICE LIST, Continued

7.7. LONG DISTANCE RATES AND CHARGES

7.7.1. Outbound "1+" Service. Integra Switched and Dedicated "1+" rates per minute, all times, not including surcharges:

Service	Intrastate Rate per Minute
Dedicated	$0.060
On Net (aka "All Calls")	$0.060
Off Net	$0.110

7.7.2 Account and Authorization Codes are available with Outbound 1+ Service.

Service	Monthly Recurring Charge	Non-Recurring Charge
Account Codes	$12.95	$12.00
Authorization Codes – Up to 20	$12.95	$12.00
Authorization Codes – Each Additional 15	$5.00	$5.00

7.7.3. Inbound "Toll Free" Service. Integra Switched and Dedicated "Toll Free" Service rates per minute, all times, not including surcharges:

Service	Intrastate Rate per Minute
Dedicated	$0.060
On Net (aka "All Calls")	$0.060
Off Net	$0.110

7.7.4. Payphone surcharge: $0.95

SECTION 7 – PRICE LIST, Continued

7.7. LONG DISTANCE RATES AND CHARGES, Continued

7.7.5. Inbound "Toll Free" Service, Monthly Recurring Charges:

Service	Monthly Recurring Charge	Non-Recurring Charge (Installation or Change)
Toll Free Service Charge – per Toll-Free Number Assignment	$2.00	$0.00
Toll-Free Number Directory Listing	$15.00	$75.00
Call Blocking, Area Code	$0.00	$75.00
Time of Day Routing	$35.00	$75.00
Day of Week Routing	$35.00	$75.00
Day of Year Routing	$35.00	$75.00
Geographic Routing	$35.00	$75.00

SECTION 7 – PRICE LIST, Continued

7.7. LONG DISTANCE RATES AND CHARGES, Continued

7.7.6. Company Travel Card Service Rate

Rate Per Minute; All Times	$0.225

SECTION 7 – PRICE LIST, Continued

7.7. LONG DISTANCE RATES AND CHARGES, Continued

7.7.7. Long Distance Packages

Number of Minutes	Minute Package	Monthly Recurring	Overage Rate per Minute
200	ValuePlanPlus 200	$8.00	$0.060
500	ValuePlanPlus 500	$15.00	$0.060
700	ValuePlanPlus 700	$21.00	$0.060
1,000	ValuePlanPlus 1000	$30.00	$0.060
1,500	ValuePlanPlus 1500	$45.00	$0.060
2,000	ValuePlanPlus 2000	$60.00	$0.050
2,500	ValuePlanPlus 2500	$75.00	$0.050
3,000	ValuePlanPlus 3000	$90.00	$0.050
5,000	ValuePlanPlus 5000	$100.00	$0.040
7,500	ValuePlanPlus 7500	$150.00	$0.040
10,000	ValuePlanPlus 10000	$200.00	$0.040
12,000	ValuePlanPlus 12000	$240.00	$0.040
14,000	ValuePlanPlus 14000	$280.00	$0.040
18,000	ValuePlanPlus 18000	$360.00	$0.040
20,000	ValuePlanPlus 20000	$400.00	$0.040
25,000	ValuePlanPlus 25000	$500.00	$0.040
30,000	ValuePlanPlus 30000	$600.00	$0.040
40,000	ValuePlanPlus 40000	$800.00	$0.040
50,000	ValuePlanPlus 50000	$1000.00	$0.040