

W. 20435A-09-0296



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: [redacted] Fax: [redacted]

Priority: Respond Within Five Days

Opinion No. 2009 79544 Date: 6/8/2009

Complaint Description: 08B Rate Case Items - No Notification N/A Not Applicable

Complaint By: Pam Malamas

Account Name: Pam Malamas Home: [redacted]

Street: [redacted]

Work:

City: Sonoita

CBR:

State: AZ Zip: 85637

is:

Utility Company: Sonoita Valley Water Company

Division: Water

Contact Name: [redacted] Contact Phone: [redacted]

RECEIVED 2009 JUN 10 AM 9:37 ARIZONA CORPORATION COMMISSION DOCKET CONTROL UNIT

Nature of Complaint:

Customer upset as she just received a notice stating that their will be a Town-Hall Meeting taking place on June 24, 2009 at 3147 State Route 83 regarding a proposed rate increase this is astronomically high. Customer is strongly apposed to this rate increase as it will nearly make it impossible for anyone to afford these ridiculous high rates. Customer wants her Opinion noted for the record that she strongly opposes this rate increase. \*End of Complaint\*

Utilities' Response:

na \*End of Response\*

Investigator's Comments and Disposition:

I told customer that I would enter her Opinion into both our database for the records and also will docket her Opinion as this would give the Commissioners an opportunity to reach her concerns before rendering their decision.

I emailed this OPINION to Trish Meeter@ ACC Phoenix Office to have this docketed towards Sonoita Valley Water Company - Docket No.W-20435A-09-0296. FILE CLOSED. \*End of Comments\*

Date Completed: 6/8/2009

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Arizona Corporation Commission

DOCKETED

DOCKETED BY [signature]