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AZ CORP COMMISSION  
DOCKET CONTROL

June 5, 2009

**Via FedEx**

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007-2927

**Re: Docket No. T-20562-A-07-0615: Tariff Pages**

Dear Sir or Madame:

On behalf of Bandwidth.com CLEC, LLC ("Bandwidth.com"), enclosed please find an original and thirteen (13) copies of Bandwidth.com's revised tariff pages. These pages are being submitted pursuant to a request from Administrative Law Judge Martin during a March 18, 2009 evidentiary hearing. The revised pages correct a typographical error on page 23 of Bandwidth.com's Tariff No. 1 and page 22 of Bandwidth.com's Tariff No. 2.

Please date-stamp the enclosed extra copy of this filing and return it in the attached self-addressed, postage prepaid envelope provided. Should you have any questions concerning this filing, please do not hesitate to contact the undersigned at (202) 373-6528.

Respectfully submitted,

Katie B. Besha

Boston  
Hartford  
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San Francisco  
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A/73057328.1

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**SECTION 2. RULES AND REGULATIONS (Cont'd)**

**2.6 Customer Deposits**

The Company will not collect advances, prepayments, or deposits from Arizona customers.

**2.7 Customer Complaints and Billing Disputes**

2.7.1 In the event that Customer disputes any charges, Customer may notify the Company by telephone, in writing or in person. Customer shall submit all documentation as may reasonably be required to support the claim. Payment may be withheld for the amounts subject to a dispute submitted prior to the Due Date. All disputes and claims for refunds must be submitted to Bandwidth.com within one hundred and twenty (120) days of the Bill Date. If Customer does not submit a claim as stated above, Customer waives all rights to file a claim thereafter. Bandwidth.com shall investigate and resolve all disputes within forty-five (45) days of receipt of the dispute and Bandwidth.com's resolution of such a dispute is final. Any portion of a disputed amount deemed payable by Bandwidth.com must be paid in full within five (5) days of resolution or Customer's service may be subject to disconnection and late payment charges imposed on the overdue amount.

2.7.2 Any unresolved dispute may be directed in writing to the Consumer Services Division at 1200 W. Washington Street, Phoenix, AZ 85007.

The Division may be reached between the hours of 8:00 a.m. and 5:00 p.m. as follows:

Within Metro Phoenix: 602-542-4251

Within Metro Tucson: 520-628-6550

Outside the Metro Phoenix or Tucson areas, but within Arizona, call toll free

1-800-222-7000 (Phoenix Office)

1-800-535-0148 (Tucson Office)

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Issued: December \_\_, 2008

Effective Date: January \_\_\_\_\_, 2009

Kade Ross, COO  
Bandwidth.com CLEC, LLC  
4001 Weston Parkway  
Cary, North Carolina 27513

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