

SW-01428A-09-0103
W-01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4710

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79509

Date: 6/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Gina **Last:** Herberg

Account Name: Gina Herberg

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ **Zip:** 00000

is: E-Mail

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

SW-01428A-09-0103 & W-01427A-09-0104

I understand the need for a rate increase, but an increase of approximately 80% is unacceptable. There are a lot of fixed income people in our community and doubling their utility rate could be devastating to them not to mention all of the other homeowners trying to get by in our economy. I am supportive of an increase, but I think the amounts should be seriously reconsidered.

Gina Herberg
La Casa Linda HOA, President
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 4, 2009

Gina Herberg
[REDACTED]

Arizona Corporation Commission
DOCKETED

JUN - 8 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 JUN - 8 A 11: 53

RECEIVED

RE: LITCHFIELD PARK SERVICE COMPANY
DOCKET NO. SW-01428A-09-0103 & W-01427A-09-0104

Dear Ms. Herberg:

Your opinion regarding the Litchfield Park Service Company ("LPSCO") rate case will be placed on file with the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCO application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in docket numbers. SW-01428A-09-0103 & W-01427A-09-0104

End of Comments

Date Completed: 6/5/2009

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