

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4720

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79515

Date: 6/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Mrs. Anne **Last:** Gale

Account Name: Mrs. Anne Gale

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Fountain Hills

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(RE: Docket No. E-01345A-08-0172)

Received this letter from Senator Jon Kyl's office:

APS has recently despoiled our beautiful desert for miles parallel to the 1-17. They have scraped bare a very wide path for a future power line. Saguaro---the very treasures of our state. I understand that Congress took away many restrictions on power companies. I never dreamed that his act would lead to such destruction. Help! Help! Anne Gale.
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

(Emailed 6/05/09)

Dear Mrs. Anne Gale,

Arizona Corporation Commission
DOCKETED

JUN - 8 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 JUN - 8 A 11: 53

RECEIVED

I have been attempting to reach you for the past two weeks as your telephone number was nowhere to be found. I finally did get your email address from a business of yours when I contacted them today.

The reason I am attempting to get a hold of you is simply to let you know that your Opinion has been received and that I will docket your Opinion.

The concerns raised in letters received from customers will assist the Commission in the investigation and

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review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148 or directly at 520-628-6555.

Sincerely,

Richard Martinez

Arizona Corporation Commission-Utilities Division

Public Utilities Consumer Analyst II

(520) 628-6555

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Arizona Public Service Company - Docket No. E-01345A-08-0172. FILE CLOSED.

End of Comments

Date Completed: 6/5/2009

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