

E.01345A-09-0227



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

47

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79085

Date: 5/20/2009

Complaint Description: 09Z Rates/Tarriffs - Other  
N/A Not Applicable

Complaint By: Susan M. Leeper

Account Name: Susan M. Leeper

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

Docket No. E-01345A-09-0227

Susan M. Leeper  
[REDACTED]  
Scottsdale, AZ [REDACTED]

Arizona Corporation Commission  
DOCKETED

JUN - 5 2009

May 18, 2009

Arizona Corporation Commission  
Second Line Consumer Service Division  
1200 W. Washington  
Phoenix, AZ 85007

DOCKETED BY [Signature]

RECEIVED  
2009 JUN - 5 1 P 2: 29  
AZ CORP COMMISSION  
DOCKET CONTROL

Ladies/Gentlemen:

I read with interest about the trial that APS is running in Flagstaff with solar panels. Of special interest to us is that APS will let customers who use these solar panels lock in the price of that power for 20 years according to Barbara Lockwood, APS renewable-energy manager.

While I am pleased that MS is trialing these solar panels at this time, we contracted to lease solar panels with Solar City in August 2008 and expect to have them operating next month. We are also customers of APS and think it would be fair for us to lock in our 20 year rates as APS will do for their solar customers. If APS had been ready to market/install solar panels for its customers last year, we would certainly have signed up with APS for this service. In fact, we have been waiting for solar energy to be offered in Arizona for several years.

Please consider having APS lock in rates for their customers who are presently using or installing solar panels.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Yours truly,

Susan M. Leeper

cc: Donald Brandt, CEO  
APS

[REDACTED]  
Phoenix, AZ [REDACTED]

\*End of Complaint\*

**Utilities' Response:**

n/a

\*End of Response\*

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed: 5/22/2009**

**Opinion No. 2009 - 79085**

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