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ARIZONA CORPORATION COMMISSION

ORIGINAL

June 3, 2009

CERTIFIED MAIL

Lance J.M. Steinhart, P.C.
Attorney for Mitel NetSolutions, Inc.
f/k/a Inter-Tel NetSolutions, Inc.
1720 Windward Concourse
Suite 115
Alpharetta, Georgia 30005

Arizona Corporation Commission
DOCKETED

JUN - 3 2009

DOCKETED BY

RE: Staff's Letter of Insufficiency and First Set of Data Requests to Inter-Tel NetSolutions, Inc.,
Name Change to Mitel NetSolutions, Inc., Revised Tariff Docket No. T-02585A-09-0230

Dear Mr. Steinhart:

On May 12, 2009, Inter-Tel NetSolutions, Inc. ("Inter-Tel"), filed changes to its Arizona Tariff No. 2, Interexchange Long Distance Services Tariff. The cover sheet included in the filing indicated a name change to Mitel NetSolutions, Inc. ("Mitel").

Since this filing is for a name change only, all rates, terms, and conditions should be identical from the current tariff to the new proposed tariff. Several of the rates in the proposed Mitel tariff, Arizona CC Tariff No. 1, are different from the rates listed in Inter-Tel's current long distance services tariff, Arizona Tariff No. 2.

Please provide Docket Control with the information being requested within **10 days** of the date of this letter. Mail an original plus 13 copies to Docket Control, Arizona Corporation Commission, 1200 W. Washington Street, Phoenix, AZ 85007-2927.

The Commission or Staff may request any additional information in support of the application. Staff cannot begin to process this filing until this information is received. Should there be any questions about this matter, please contact me at (602) 542-0664. Thank you for your prompt response to this request.

Respectfully,

Pamela Genung
Public Utilities Analyst V

PJG:red

Enclosure(s)

CC: Docket Control Center (Original and Thirteen Copies)

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AZ CORP COMMISSION
DOCKET CONTROL

STAFF'S FIRST SET OF DATA REQUESTS TO
INTER-TEL NETSOLUTIONS, INC
DOCKET NO. T-02585A-09-0230

- PJG1-1 In Inter-Tel's current long distance Arizona Tariff No. 2, several rates and services are listed on Original Page No. 26 at 4.2, Rates and Charges (per minute). Please identify by page number and service name where all of these rates and services are located in the new Mitel Arizona CCTariff No. 1.
- PJG1-2 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 28 at 4.1, a rate of \$0.15 per minute is listed for 1+ & 101XXXX Dialing. Please identify by page number and service name where this charge is located in Inter-Tel's current long distance Arizona Tariff No. 2.
- PJG1-3 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 28 at 4.1, a monthly fee of \$4.95 per month per number service charge is listed. Please identify by page number and service name where this charge is located in Inter-Tel's current long distance Arizona Tariff No. 2.
- PJG1-4 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 29 at 4.2, a rate of \$0.25 per minute is listed for Toll Free Service. Please identify by page number and service name where this charge is located in Inter-Tel's current long distance Arizona Tariff No. 2.
- PJG1-5 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 29 at 4.4, the Directory Assistance charge is listed as \$1.15 per call. In Inter-Tel's current long distance Arizona Tariff No. 2, on Original Page No. 27 at 4.6, the charge per call is \$0.60. Please revise and file a replacement page to Original Sheet 29.
- PJG1-6 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 29 at 4.5, the Returned Check Charge is listed as \$25.00. In Inter-Tel's current long distance Arizona Tariff No. 2, on Original Page No. 16 at 2.9.9, the charge is \$20.00. Please revise and file a replacement page to Original Sheet 29.
- PJG1-7 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 31 at 4.7, a Payphone Dial Around Surcharge has been added as a new service and charge. A new service is to be identified in the right margin with a (N) symbol. Please revise and file a replacement page to Original Sheet 31.
- PJG1-8 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 31 at 4.8, a Universal Service Fund Assessment and Presubscribed Interexchange Carrier Charge have been added as new charges.
- a. Staff recommends that the two charges appear as two separate items in the tariff.

STAFF'S FIRST SET OF DATA REQUEST TO
INTER-TEL NETSOLUTIONS, INC
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- b. Please further explain the Presubscribed Interexchange Carrier Charge ("PICC") in terms of it being a "monthly" charge to customers. Staff is of the understanding that the PICC is a federally-tariffed charge imposed by local exchange carriers on end user subscribers when the subscriber changes its presubscribed interexchange carrier and the charge is applied on a one-time basis for the change not as a monthly charge.
- c. Please revise and file a replacement page to Original Sheet 31 with the appropriate changes.

PJG1-9 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 31, at 4.9, a Carrier Cost Recovery Charge has been added as a new charge to customer's accounts. This charge is not in Inter-Tel's current long distance Arizona Tariff No. 2. Staff recommends that the Company revise and file a replacement page to Original Sheet 31 as Staff does not support Carrier Cost/Access Cost Recovery Charges.

PJG1-10 In the new Mitel Arizona CC Tariff No. 1, on Original Sheet 32, at 5.1, a maximum rate of \$0.25 per minute is listed for 1+ Dialing. Please identify by page number and service name where this charge is located in Inter-Tel's current long distance Arizona Tariff No. 2.

PJG1-11 Is Inter-Tel/Mitel in full compliance with all Commission Decisions, reporting requirements (i.e. Annual Report, filing of Diversification Activities and Plans, etc.), and addressed all Consumer inquiries and/or complaints in the Utilities Division?