

Trisha A. Morgan



E-01345A-08-0172

From: Debbie Morrow [kaliphi@tabletoptelephone.com]
Sent: Sunday, January 11, 2009 9:05 PM
To: Newman-Web; Pierce-Web; Mayes-Web; Kennedy-Web; Stump-Web
Subject: APS policy injustice
Attachments: APS Cost Estimate Letter.doc

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January 11, 2009

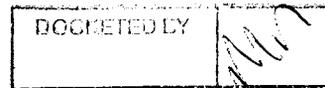
AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

Paul Newman
Gary Pierce
Kristin K. Mayes
Sandra D. Kennedy
Bob Stump

Arizona Corporation Commission
DOCKETED
MAY 28 2009

Arizona Corporation Commission
1200 West Washington Ave
Phoenix, AZ 85007



Dear Commissioners:

I am writing to ask you to reevaluate the decision on allowing APS to charge exorbitant prices for hooking up new services. Not everyone is a rich developer. I am an Animal Control Officer in the town of Ajo, AZ.

Five years ago I bought a used 1970 mobile home and placed it on the far side of my property for my elderly father to live in. I asked APS to provide service and I was told "no problem, but you have to have septic first". I saved money and the septic was put in this summer at a cost of \$8500. I then called APS again and was told that I would have to pay for the service to be brought to my property. The power is only 70feet from my property line and I was given an estimate of \$4200 plus another \$2000 for a pole and panel on my property. This does not include the cost of bringing the power to the trailer. Not only is APS a monopoly so that I cannot go elsewhere but they demand that you use their workers and supplies with over inflated costs.

My father is a WWII veteran and 83 yrs old. He lives on his SSI of \$1100/mo. He lost his wife of 40 yrs this last July and wants to live near his only family. I only hope that I can acquire electric service while he is still able to live independently.

The Arizona Corporate Commission's decision to allow APS to charge for the building of their business is hurting the rural people who just try to make ends meet. My APS bill is currently over \$3000 a year. I have been a ratepayer for over 15 years. There is no discount for being a good customer.

Please reverse the decision and reinstate the 1000' free extension.

Thank you for your consideration.

Sincerely,

Debra Morrow
2150 N Rosser Rd



A subsidiary of Pinnacle West Capital Corporation

Phyllis Stuart
Sr. Customer Service Representative
SW Valley Construction

Phone: (623) 932-6644
Mobile: (602) 292-3529
Fax: (623) 932-6633

Phyllis.Stuart@APS.com
615 N 4 Street
Buckeye, AZ 85326

December 15, 2008

Debra Morrow
2150 N Rosser Rd
Ajo, AZ 85321

Re: Conceptual Cost Review for New home at 2150 N Rosser Rd

Dear Debbie,

Thank you for your interest in locating a new project within the APS service territory. I received the information you provided on October 27, 2008. After a conceptual review of your project, based on this information, I have an estimate for the cost to provide electric to the new home. It is \$4,173.51. This new estimate will not include customer provided pole and panel installation.

The cost is for your planning and budgeting purposes only and is subject to change without notice.

APS will extend service in accordance with the Conditions Governing Extensions of Electric Distribution Lines and Services, Schedule # 3 and the Terms and Conditions for the Sale of Electric Service, Schedule # 1, on file with the Arizona Corporation Commission.

I appreciate the opportunity to work with you and look forward to the successful completion of this project. If you have any questions, please call me at (623) 932-6644.

Sincerely,

Phyllis Stuart,
Sr. Customer Service Representative
SW Valley Construction

Ajo, AZ 85321

602-228-2495