

NEW APPLICATION



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chuttsel@czn.com

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May 14, 2009

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DOCKET CONTROL

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-03214A-09-0239

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a  
Frontier Communications of the White Mountains T-03214A -  
Grandfather/New Bundle Frontier Digital Phone Essentials**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier) for review and approval.

The purpose of this filing is to grandfather the Frontier Digital Phone Essentials residential bundle and change the name to Frontier Digital Phone Bronze, effective June 24, 2009. The filing also introduces a new residential bundle Frontier Digital Phone Essentials.

It is respectfully requested that this filing become effective on June 24, 2009.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 298-0757, or P.O. Box 708970, Sandy, UT 84070-8970.

Sincerely,

Curt Huttzell  
Manager, Government & External Affairs

RCH: tswanson  
Enclosures

Arizona Corporation Commission

DOCKETED

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SCHEDULE NO. X-1

DISCONTINUED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision
1	<b>6<sup>th</sup> Revised</b>
2	1 <sup>st</sup> Revised
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	<b>Original</b>
16	<b>Original</b>
17	<b>Original</b>
18	<b>Original</b>

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

DOCKET NO.: T-03214A-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued)

(N)

A 1 Frontier Digital Phone Bronze\*

A1.1 Applicability

Applicable to Single-party Residential Flat rate service.

A1.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bronze bundle as said exchanges are defined on the maps contained in this tariff.

A1.3 General

A. Frontier Digital Phone Bronze is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one basic Flat Rate Access Line, Touch Calling and a combination of local features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

- Flat Rate Access Line
- Touch Calling
- Call Waiting, Cancel Call Waiting
- Caller ID w/Name
- Call Waiting/Caller ID

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A10.4.C.

- Call Forwarding
- Call Forward Fixed
- Call Return
- Repeat Dial
- Three-way calling
- Speed Calling 8 Code or 30 Code

(N)

\*This service was previously called Frontier Digital Phone Essentials

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TITLE: Director

**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

DOCKET NO.: T-03214A-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued)

(N)

A1 Frontier Digital Phone Bronze\* (Continued)

A1.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Bronze bundle is provided at the following rate:

**Monthly Rate**

Frontier Digital Phone Bronze	\$19.99
Stay Connected Seasonal Offering see Special Condition (K)	6.74
Digital Phone Enhanced Feature Pack	3.99

A1.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- D. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. No discounts will be given to customers that do not use all the features or have some features turned off.

(N)

\*This service was previously called Frontier Digital Phone Essentials

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DECISION NO.:

DOCKET NO.: T-03214A-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued)

(N)

A 1 Frontier Digital Phone Bronze\* (Continued)

A1.5 Special Conditions (Continued)

- G. The bundle is offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- I. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- J. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Bronze Service for a minimum period of one month and up to nine months during a 12-month period.
  - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
  - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
  - 3. The applicable Service Connection Charges listed in Section 5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

\*This service was previously called Frontier Digital Phone Essentials

(N)

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DECISION NO.:

DOCKET NO.: T-03214A-

SCHEDULE NO. X-1

DISCONTINUED SERVICES (continued)

(N)

A1 Frontier Digital Phone Bronze\* (Continued)

A1.5 Special Conditions (Continued)

J. Stay Connected Seasonal Offering (Continued)

4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials service will be temporarily deactivated.
5. If the customer does not notify the Utility to reactivate their Frontier Digital Phone Bronze Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.

(N)

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**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

DOCKET NO.: T-03214A-

SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 & 2 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision
1	22nd Revised*	32	Original
2	2nd Revised	33	2 <sup>nd</sup> Revised
3	Original	34	3 <sup>rd</sup> Revised
4	Original	35	Original
5	Original	36	Original
6	Original	37	Original
7	Original	38	Original
8	Original	39	Original
9	Original	40	Original
10	Original	41	Original
11	Original	42	3 <sup>rd</sup> Revised*
12	Original	43	3 <sup>rd</sup> Revised*
13	Original	44	2 <sup>nd</sup> Revised*
14	2 <sup>nd</sup> Revised	45	2nd Revised*
15	2 <sup>nd</sup> Revised	46	Original
16	1 <sup>st</sup> Revised	47	Original
17	3 <sup>rd</sup> Revised	48	Original
18	2 <sup>nd</sup> Revised	49	Original
19	1 <sup>st</sup> Revised	50	Original
20	Original	51	Original
21	Original	52	Original
22	Original	53	Original
23	Original	54	Original
24	Original	55	Original
25	Original	56	Original
26	Original	57	Original
27	Original	58	Original
28	Original	59	Original*
29	Original	60	Original*
30	Original	61	Original*
31	Original		

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**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

DOCKET NO.: T-03214A-03-0192

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE

(M)(T)

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section VIII (Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

(M)  
(N)  
(N)

DATE ISSUED: May 15, 2009  
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TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-03-0192

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE

(M) (T)

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(M)  
(N)  
(N)

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-03-0192

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE

(M) (T)

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(M)  
(N)  
(N)

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-03-0192

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE

(M) (N)

(M)

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(N)  
(N)

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-03-0192

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A15 Frontier Digital Phone Essentials

(N)

A15.1 Applicability

Applicable to Single Party Residential flat rate service.

A15.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials service as said exchanges are defined on the maps contained in this tariff.

A15.3 General

A. The Frontier Digital Phone Essentials is a bundled offering available to residen customers that subscribe to flat rate service.

B. Basic Line Bundle:

One Flat Rate Business Line  
Extended Area Service  
Touch Calling  
Speed Call 8

C. The following enhanced features may be added to the bundle at the rates listed the rate section of this tariff:

Call Forward Busy  
Call Forwarding  
Call Waiting/Cancel Call Waiting  
Three-Way Calling  
Call Trace  
Repeat Dialing  
Speed Calling 30  
Call Return  
Call Waiting/Caller ID  
Caller ID with Name

(N)

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**RESERVED FOR ACC TARIFF APPROVAL**

DECISION NO.:

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A15 Frontier Digital Phone Essentials (Continued)

(N)

A15.4 Rates and Charges

A. Unless otherwise stated elsewhere in this Section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.

B. Frontier Digital Phone Essentials bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

A15.5 Special Conditions

A. The bundle is available only where facilities and operating systems are available and technically feasible.

B. The features are provided *subject to their individual service regulations* as specified in the applicable sections of the tariff.

C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

D. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

E. The bundle is offered on a month to month basis.

(N)

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A15 Frontier Digital Phone Essentials (Continued)

A15.5 Special Conditions (Conditions)

- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill..
- H. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customer's account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- I. *Stay Connected Seasonal offering* allows the customer to suspend their Frontier Digital Phone Essentials Service for a minimum period of one month and up to nine months during a 12-month period.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given than the reconnection charges do not apply.
  - 2. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611. All other services and features of the bundle will be temporarily deactivated.
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
  - 5. All applicable taxes and surcharges apply.
  - 6. The Federal End User Common Line Charge is included in the monthly Rate.

(N)

(N)

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