

E-01345A-08-0172



0000098045

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 81735

Date: 9/10/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Tammy Last: Babcock

Account Name: Tammy Babcock

Home:

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone:

Nature of Complaint:

9/10/09 Ms. Babcock wanted to file her opinion about the APS Schedule #3 Revision #10. she doesn't agree with it and doesn't think this is right. She would like to see this approval reverse back to how it was before.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/10/2009

Opinion No. 2009 - 81735



RECEIVED  
2009 SEP 28 P 4: 49  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 81597

Date: 9/1/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Dan

Cohen

Account Name: Dan & Teri Cohen

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone:

Nature of Complaint:

9/1/09 Referred by Chairman Mayes office.

-----Original Message-----

From:

Sent: Friday, August 21, 2009 10:32 AM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web

Subject: APS Rate Hike

APS has a lot of nerve asking for such a large rate increase. In this economy, companies and employees are forced to do more with less. It is about time our utilities do so as well. Please decline their request for a rate increase.

Dan and Teri Cohen

Phoenix, AZ

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

9/1/09 Emailed

Good afternoon Mr and Ms Cohen,

Your emailed dated August 21 regarding the Arizona Public Service Company ("APS") will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Staff appreciates your comments and the interest taken.

Opinion docketed for the record.

Sincerely,

Alfonso Amezcua  
Arizona Corporation Commission  
Utilities Division  
Consumer Services

end of Comments\*

**Date Completed: 9/1/2009**

**Opinion No. 2009 - 81597**

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