

W-02467A-09-0333
W-02467A-09-0334



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 81714

Date: 9/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary Last: Fujinami

Account Name: Gary Fujinami

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: 86305

is:

Utility Company: Granite Mountain Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

9/10/09 He wanted to voice his opinion regarding Granite Mountain Water Co. In this day in age raising the rates is aconite. Raising the payments does not help. Please deny their request for an increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/10/09 I advised Mr. Fujinami that his comments regarding the Granite Mountain Water Co ("Granite") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Granite application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

Date Completed: 9/10/2009

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DOCKET CONTROL

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