

E-01345A-08-0172



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**ORIGINAL**

ARIZONA CORPORATION COMMISSION

**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**

**No.** 2009

**81023**

**Date:** 8/10/2009

**Complaint Description:**

08A Rate Case Items - Opposed

N/A Not Applicable

**First:**

**Last:**

**Complaint By:**

Patricia

Herb

**Account Name:**

Patricia Herb

**Home:** (000) 000-0000

**Street:**

[REDACTED]

**Work:**

**City:**

Litchfield Park

**CBR:**

**State:**

AZ

**Zip:** 85340

**is:**

**Utility Company:**

Arizona Public Service Company

**Division:**

Electric

Arizona Corporation Commission

**DOCKETED**

**Contact Name:**

[REDACTED]

**Contact Phone:**

[REDACTED]

**Nature of Complaint:**

AUG 14 2009

To: AZ Corp. Comm. Consumer Service Section  
Jul. 31 2009

DOCKETED BY [Signature]

RECEIVED  
AUG 14 P 2:51  
AZ CORP COMMISSION  
DOCKET CONTROL

I do not think the Commission should approve a net increase or a permanent Base rate. Now here are my reasons:

1. I live in less than 950 square feet Condo. I put a new energy efficient air condition unit on my condo two years ago. I also had my Condo weatherize by the Gas Company for more efficient air and ducts inside my Condo to circulate the air this year.

I think this is a mighty high bill for one single person in a small place. \$156.14 for the month of July, and I am at work 8 hours a day 5 days a week most of the time, not using the dish washer or washing machine or electric stove or T.V., and lights, Attached is a copy of my bill.

Ha to you and your advice to cut the bill is to lower my thermostat and run fans.

2. I also attached a copy of my wage earning increases since 1903 to 1907. You will notice NO increase what so ever for 1908. A freeze of increase was place on 1909 and I have been told a freeze will continue in 1910. I work for Maricopa County.

Do to this economy, I transferred from a job that I liked very much because I was worried that I would be laid off as half the crew did get laid off, because our income was permit income based from building permits from houses, pools, fences and remodeling. I now work for a County division that is grant Funded and still worry about employment because the State of Arizona had stopped funding our department.

Before the housing boom my Condo appraised for over \$100,000, but now the bank is trying to sell a repo for \$50,000. Do you care that my mortgage is more than \$50,000. NO I think not. Do you care that the Condo Association is wanted a couple of thousand dollars for improvement NO, I think not. Do you care that I put out \$3,000.00 two years ago for a new roof. I think not. I did not get a ZERO interest loan nor borrow against my Condo either or foreclose or get bailed out or qualify for a new house as a first time home buyer.

3. Last comment is because I am in a Condo; I cannot put solar energy panels on it.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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So No you need to buckle up, just like so many other small businesses who have had to hang in by the skin of their teeth to survive, Companies who have had to lay off and cut back to hang in.

GROW UP and no extra taxes to bail you out either. Figure out a way reduce your salary employees.

Charge those California people more money who get the electric due to us having that big fat ugly Palo Verde generating thing in our State of Arizona.

Patrice M. Herb

[REDACTED]  
Litchfield Park, AZ 85340

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

8/9

Docketed

\*End of Comments\*

**Date Completed: 8/10/2009**

**Opinion No. 2009 - 81023**

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E-01345A-08-0172

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** ([REDACTED])

**Priority:** Respond Within Five Days

**Opinion No. 2009 81031 Date: 8/10/2009**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Agnese **Last:** Udinotti

**Account Name:** **Home:** (000) 000-0000

**Street:** [REDACTED] **Work:**

**City:** Paradise Valley **CBR:**

**State:** AZ **Zip:** 85253 **is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. E-0345A-08-0172

The 29th of July, 2009  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Str.  
Phoenix - AZ 85007

RE. E-1345A-08-0172 (ease or Utility name: Arizona Public Service, or, APS)

For the past several years APS has pushed for one rate increase after another and while AI'S never got the full amount requested, the company took the compromised increase and comes back the following year for an additional increase.

Up until now the increases are based on consumption and we, the consumer, adjust our electricity use so we can still afford the monthly bills. We may suffer, but at least we manage. With a PERMANENT BASE RATE increase, what can we adjust? Shut off eLectricity altogether? Please DO NOT allow the base rate increase.

Vote NO on the increase

Thank you

Agnese Udinotti

[REDACTED]  
RV., AZ 85253

[REDACTED] Paradise Valley Arizona 85253

\*End of Complaint\*

**Utilities' Response:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

Docketed

\*End of Comments\*

Date Completed: 8/10/2009

Opinion No. 2009 - 81031

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E-0345A-08-0172

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 81030**

**Date:** 8/10/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Udinotti** **Museum**

**Account Name:** Udinotti Museum

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Paradise Valley

**CBR:**

**State:** AZ **Zip:** 85253

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. E-0345A-08-0172

THE UdiNOTTI MUSEUM OF FIGURATIVE ART  
The 29th of July, 2009  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Str.  
Phoenix - AZ 85007

RE. E-1345A-08-0172 (ease or Utility name: Arizona Public Service, or, APS)

For the past several years APS has pushed for one rate increase after another and while A'S never got the full amount requested, the company took the compromised increase and comes back the following year for an additional increase.

Up until now the increases are based on consumption and we, the consumer, adjust our electricity use so we can still afford the monthly bills. We may suffer, but at least we manage. With a PERMANENT BASE RATE increase, what can we adjust? Shut off eLectricity altogether? Please DO NOT allow the base rate increase. Vote NO on the increase

Thank you  
The Udinotti Museum of Figurative Art

[REDACTED]  
[REDACTED]

\*End of Complaint\*

**Utilities' Response:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Docketed

\*End of Comments\*

**Date Completed:** 8/10/2009

**Opinion No.** 2009 - 81030

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E. 01345A-08-0172

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED] 2

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      81029      Date: 8/10/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Warren      Last: Wegenke

Account Name: Warren Wegenke      Home: (000) 000-0000

Street: [REDACTED]      Work:

City: Payson      CBR:

State: AZ      Zip: 85541      is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]      Contact Phone: [REDACTED]

Nature of Complaint:

July 30, 2009      Docket No. -01345A-08-0172

Arizona Corporation Commission  
Re.: Docket #E-01345A-08-0172  
Consumer Services Section  
1200 W. Washington  
Phoenix, AZ 85007  
Commissioners:

Arizona Public Service has applied for a 'Permanent Base Rate Increase'. I understand that this will amount to about a 13.07% increase in my electric bill. My wife and I are retired and living on a fixed income. It has been nearly two years since there has been any increase in our income. I respectfully request that your Commission does NOT grant this increase. Over the years your Commission has been granting blank checks to the utility companies. Nearly whatever they ask for, you have granted. I am saying to grant them no increases for the next four years. Lets see how well they get along on a fixed income.

[REDACTED]  
Payson, AZ 85541-3493  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed  
\*End of Comments\*

Date Completed: 8/10/2009