

W-02031A-09-0285

ORIGINAL



ARIZONA CORPORATION COMMISSION

0000097830

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80949

Date: 8/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: James W.

Ebert

Account Name: James W. Ebert

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sierra Vista

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Indiada Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-02031A-09-0285*****

August 4, 2009
[REDACTED]
Sierra Vista AZ [REDACTED]

Arizona Corporation Commission
400 W Congress
Tucson AZ 85701

Re: Docket No. W -02031A-09-0285 Indiada Water Company

Dear Members of the Corporation Commission,

I will be unable to attend the hearing on August 18, 2009 regarding the proposed rate surcharge by the Indiada Water Company. I am not in favor of the full amount of the surcharge as it will more than double my usual water bill. The request does not appear to indicate the duration of the proposed surcharge. I believe that the proposal should indicate the time period during which the surcharge would be in effect and lower the amount of the monthly surcharge. Perhaps grant money is available that would help defray the cost of the necessary improvements.

Sincerely,

James W. Ebert
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

AUG 13 2009

DOCKETED BY [Signature]

RECEIVED
2009 AUG 13 P 4:47
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in DOCKET NO. W-02031A-09-0285 by Carmen Madrid

THE FOLLOWING LETTER WAS MAILED TO CONSUMER :

August 13, 2009

RE: INDIADA WATER COMPANY

Dear Mr. Ebert:

Your letter regarding the Indiada Water Company("IWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the ("IWC") application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148.

Sincerely,

Jenny Gomez
Consumer Analyst I
Utilities Division
End of Comments

Date Completed: 8/13/2009

Opinion No. 2009 - 80949
