

WS-02676A-09-0257

ORIGINAL



0000097753

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 81018**

**Date:** 8/10/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First: Diana & Don Last: Hahn**

**Account Name:** Diana & Don Hahn

**Home:** (000) 000-0000

**Street:** n/a

**Work:** (000) 000-0000

**City:** Rio Rico

**CBR:**

**State:** AZ **Zip:** 00000

**is:**

**Utility Company:** Rio Rico Utilities Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Consumer is opposed to the 111% rate increase that the company is requesting. She states that they are on Social Security, retired and on medication. She said that they moved into this area because the homes were cheap at that time. They did not know that the utility company would be asking for such high rates.

They are opposed to any rate increase.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I explained that her opinion would be filed in the Rio Rico Company's rate docket. Closed

Filed in Docket No. WS-02676A-09-0257

\*End of Comments\*

**Date Completed:** 8/10/2009

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Arizona Corporation Commission

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