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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78936

Date: 5/14/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Greg Last: Uhles

Account: [REDACTED] Greg Uhles  
Street: n/a  
City: n/a  
State: AZ Zip: 00000

Home: (000) 000-0000  
Work: [REDACTED]  
CBR:  
is:

RECEIVED  
2009 MAY 22 P 2:44  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: (000) [REDACTED]

Nature of Complaint:

THROUGH CHAIRMAN NEWMAN / Docket No. E 01345A-08-0172

From: GREGORY CHERYL UHLES [REDACTED]  
Sent: Sunday, May 10, 2009 10:14 AM  
To: Newman-Web  
Subject:

Mr. Newman,  
As a long time resident of Arizona, over 32 years, I have watched our utility rates increase and have been increasingly frustrated with the approvals. These increases require us to adjust our expenditures as well to offset the electric rate increases. Now, with APS requesting an 8% increase according to the news, I am angry and frustrated as what adjustments are needed by us to offset the electric rate increase. I am lucky to get a 3% increase in salary. With that said, if we could get solar for our homes at affordable costs that would reduce the electrical grid requirements as unused electricity would feed back into the grid. High peak usage would also be offset by the power being generated by the solar panels. Unfortunately, the cost to install solar is still prohibitive, even at a 50% subsidy. You are still looking at an approximate 10 year payback. If APS wants to increase rates then they need to be required to heavily subsidize solar installations to reduce the payback to the homeowner down to 2-3 years. I am aware of the leasing option, but like car purchases, I prefer to own. If we do not start this process then there will be never ending rate increase requests which will impact what I spend in other areas. It is time for APS to be creative, otherwise, this just becomes a rubber stamp process by the corporation commission.

Thank you,  
Greg Uhles  
\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

MAY 22 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Of [REDACTED]  
\*End of Response\*

**Investigator's Comments and Disposition:**

From: [REDACTED] Bradley Morton  
Sent: [REDACTED] Thursday, May 14, 2009 2:20 PM  
Subject: [REDACTED] Arizona Public Service

Dear Mr Uhles,

I am responding to an email that you sent to Arizona Corporation Commissioner Paul Newman. I would appreciate if you could contact me so we could discuss your email. I can be reached at [REDACTED] or in metro Phoenix at [REDACTED]

Regards,

Bradley Morton  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission

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5 [REDACTED]

Docketed Opinion with no response from email to consumer.  
\*End of Comments\*

[REDACTED] Date Completed: 5/21/2009

**Opinion No. 2009 - 78936**

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