

Walnut Creek Water Company



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ORIGINAL

April 29, 2009

Arizona Corporation Commission
Docket Control
1200 West Washington Street
Phoenix, AZ 85007

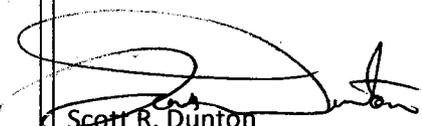
RE: Walnut Creek Water Company, Inc.
Rate Case #W-02466A-08-0486

Response to Procedural Order dated April 17, 2009

Attached please find original and 16 copies of the response to the above-mentioned Procedural Order with regard to Walnut Creek Water Company, Inc.

Questions should be directed to Kathy Smith at 928-753-1314.

Sincerely,


Scott R. Dunton
President

Enclosures:

Original – Procedural Order Response
16 copies – Procedural Order Response

Arizona Corporation Commission
DOCKETED

MAY -4 2009

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2009 MAY -4 A 10:56

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Response to Procedural Order
Walnut Creek Water Company
Docket #W-02466A-08-0486

RECEIVED

2009 MAY -4 A 10: 56

WATER CORP COMMISSION
DOCKET CONTROL

Date:

April 28, 2009

Background:

This document is in response to Procedural order dated April 17, 2009, requesting Walnut Creek Water Company, Inc. to provide documentation regarding causes of excessive water loss during the test year 2007.

Water loss for test year was calculated at 6,056,000 gallons. (33,526,000 – 27,470,000)

Water System Water Losses:

Please see attached page which accounts for water losses listed above.

Walnut Creek Water Company
Water Loss Accounting
Test Year 2007

Mohave County Road Department: 1,920,000 gallons

Walnut Creek Water Company provides bulk water to Mohave County Road Department which is not billed under the metered water billing system and was not included on Page 12, Water Use Data, on the 2007 Annual Report or the current Rate Application. Mohave County maintains a meter on their water truck which they read and report monthly to Walnut Creek Water for billing purposes. Mohave County was billed \$5,609 for this bulk water. This amount was included in metered water revenue as it is actually metered water, but is unable to be billed through our regular metered billing system.

Other Bulk Water Users: 2,814,000 gallons

There were also other bulk water users who were billed \$7,598 for these bulk water gallons. These were construction users and some individual users.

Fire Hydrant Flushing: 81,000 gallons

The 27 fire hydrants on the system are flushed twice yearly.

Major Water Leaks: 300,000 gallons

The following water line leaks took place in 2007:

| | |
|-------------------|---|
| January 15, 2007 | Service 289 |
| January 17, 2007 | Fire Hydrant on Carmichael |
| January 18, 2007 | Service 232 |
| February 6, 2007 | Service 191 |
| February 6, 2007 | Service 272 |
| April 3, 2007 | 4" Water Line Break at Yellow Flower & Black Rock Roads |
| May 25, 2007 | Service 198 |
| September 3, 2007 | 6" Water Line Break on Malibu Road |
| November 15, 2007 | Service 4 |
| December 14, 2007 | 6" Water Line Break on Huntington Drive |

TOTAL GALLONS 5,115,000 gallons

Unaccounted gallons remaining are 941,000 gallons or a 3% loss.

Water Loss Plan

With direction from the ACC staff, we will more accurately report gallons billed on our annual reports. Our water company manager, Dennis Sim, will keep better statistics on water line repair issues that account for a portion of the water loss.

We would be open to any other direction that staff or commission members chose to give us with regard to this issue.