

W-03067A-08-0266
W-03067A-08-0380



0000095956

ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

4/10

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78049

Date: 4/3/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Tammy

Brown

Account Name: Tammy Brown

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Littlefield

CBR: [REDACTED]

State: AZ **Zip:** [REDACTED]

is: [REDACTED]

Utility Company: Beaver Dam Water Company, Inc.

Division: Water

Arizona Corporation Commission

Contact Name: [REDACTED]

DOCKETED **Contact Phone:** [REDACTED]

Nature of Complaint:

APR 22 2009

OPINION OPPOSED:

RE: Docket No.'s W-03067A-08-0266
W-03067A-08-0380

DOCKETED BY [Signature]

RECEIVED
CORP COMMISSION
DOCKET CONTROL
APR 22 12:40

Customer feels a 100% increase request is Unwarranted after only providing service to the public for one year. Customer states that the customers initially paid for the infrastructure thru the hook up fees, therefore there should be no need for an outrageous increase.

Customer additionally states if Beaver Dam is unable to manage the company appropriately they should have agreed to allow the City of Mesquite to be the water service provider and install fire hydrants as they previously offered.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised the customer that an opinion will be filed on her behalf and recorded with the Docket Control Center of the Commission to be made part of the record. Further advised the customer, that the Commission will take her comments and concerns into consideration before a decision is rendered in the Beaver Dam rate case. Customer appreciates staffs assistance. CLOSED

End of Comments

Date Completed: 4/3/2009

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