

G.04204A.08.0571

ORIGINAL

ARIZONA CORPORATION COMMISSION



0000095954

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78338

Date: 4/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Charles and Socorro Segrave

Account Name: Charles and Socorro Segrave

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Clarkdale

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. G-04204A-08-0571

April 14, 2009

To: Arizona Corporation Commission

We purchased our town home in Clarkdale just several days before Empire Development filed for Chapter Eleven bankruptcy. We feel we were swindled. And, now we find the utility wants to gouge us even more.

With the present economy and our fixed retirement income we will not be able to handle any further encumbrances, nor should we have to.

Sincerely,

Charles and Socorro Segrave

[REDACTED]
Clarkdale, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed opinion with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Arizona Corporation Commission
DOCKETED

APR 22 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 APR 22 P 12:39

RECEIVED

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