

G-04204A-08-0571



0000095926

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4100

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78080

Date: 4/6/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Marion Last: Kreger

Account Name: Marion Kreger

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000 Arizona Corporation Commission

City: Sedona

CBR: DOCKETED

State: AZ Zip: 86336

is: APR 17 2009

Utility Company: Unisource \*\* Energy Services (UNS)

DOCKETED BY [Signature]

Division: Gas

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

4/6/09

I would like to say I consider the customer charge to be unwarranted since customers pay for gas used. Any increase in the already high cost is unacceptable and for many unbearable.

I am an 88 yr old woman who has trouble moving or doing any everyday chores. My income is only social security & it isn't enough for an increase of everything unless I stop eating.

Please consider this & others in my position before you burden us with an increase.

Marion Kreger  
[REDACTED]

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called and spoke with Ms. Marion Kreger to advise her about the letter she wrote to the Commission. She replied so, so what and what about the letter then she hung up.

Your letter regarding the Unisource Energy Services Gas Company ("UES Gas") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UES Gas application. CLOSED.

\*End of Comments\*

RECEIVED  
2009 APR 17 P 3:33  
AZ CORP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 4/6/2009

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**ARIZONA CORPORATION COMMISSION**  
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Don't give them a single solitary dime that you would not be willing to pay from Your pocket or the pocket of YOIJR Grandparents, or Your GRANDCHILDREN!!!!!!!!!!

Make IT STOP!!!!

MOST Sincerely,  
Twila Goodman Hall  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4/6/09 I contacted Ms. Hall and advised her that her letter was received by the ACC, and that I would docketed for the record. CLOSED.

\*End of Comments\*

**Date Completed: 4/6/2009**

**Opinion No. 2009 - 78064**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78073

Date: 4/6/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Donna Last: Puckett

Account Name: Donna Puckett

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86351

is:

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Gas

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

3/31/2009

Donna Puckett  
[REDACTED]  
[REDACTED]  
[REDACTED]

Docket you wish to comment on: Rate Increase of UNS Gas, Inc.  
Case or Utility Name: UNS Gas, Inc.  
Docket Number: G-04204A-08-0571  
Position on Docket: Con

Dear Commissioners,

The UNS Gas, Inc. rate increase requested was apparently filed with the 2008 record-high fuel costs in mind; however, that is no longer the case and the company needs to acknowledge that current economic downturn by reducing its cost of operation, rather than placing such an additional financial burden on the public.

To ask Arizona residents to pay a 35.9% increase for usage plus the proposed 3-year increase in the monthly base rate is not appropriate during this economic downturn. Arizonas are faced with high unemployment and high home foreclosures, in addition to Arizona's significant retiree population trying to live on a fixed income. Many people are struggling to keep their homes and increasing the cost of their utilities is not the answer. The State of Arizona and its municipalities are cutting budgets, as are individuals, to deal with this economic recession/depression. More than any other time in recent history, utilities should be finding ways to reduce or at least contain their costs, rather than asking for a large rate increase! Now is the time the Arizona Corporation Commission must demonstrate its leadership in representing the people of Arizona's interests.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4/6/09 I left a voice mail message for Ms. Puckett advising her that her letter was received by the ACC and was filed with docket control for the record. CLOSED.

\*End of Comments\*

**Date Completed: 4/6/2009**

**Opinion No. 2009 - 78073**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 4/6/2009

Opinion No. 2009 - 78074

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