

WS-03478A-08-0608



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

47100

Investigator: Guadalupe Ortiz Phone: [redacted] Fax: [redacted]

Priority: Respond Within Five Days

Opinion No. 2009 - 78001 Date: 4/1/2009

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

Complaint By: First: Diane Last: Prestebak

Account Name: Diane Prestebak Home: [redacted]

Street: [redacted] Work: [redacted]

City: Yuma CBR: [redacted]

State: AZ Zip: [redacted] is: [redacted]

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [redacted] Contact Phone: [redacted]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

Docket No. WS-03478A-08-0608

3/29/09

Diane Prestebak [redacted] Yuma, AZ [redacted]

Phone: [redacted]

Arizona Corporation Commission DOCKETED APR - 3 2009

DOCKETED BY [signature]

AZ CORP COMMISSION DOCKET CONTROL

2009 APR - 3 A 10: 35

RECEIVED

Docket you wish to comment on: Request for an Emergency Rate Increase Case or Utility Name: Far West Water and Sewer Company Docket Number: WS-03478A-08-0608 Position on Docket: Con

Far West Water and Sewer Co. (FWWS) customer are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had a long standing violations. The neglect of their responsibility to maintain their sewer system resulting in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 4/1/2009

Opinion No. 2009 - 78001
