

W-02273A-08-0251



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**ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78207

Date: 4/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First: Michael Last: Lauborough**

Account Name: Michael Lauborough

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Ehrenberg

CBR: [REDACTED]

State: AZ **Zip:** 85334

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/7 DOCKET NO. W-02273A-08-0251

The proposal to increase EIA's revenue by 160.96 percent is preposterous! Evidently, the EIA has not taken notice that I already pay nearly \$150 a month for water during the summer months. This action, if approved, would effectively double my water bill! Drastically cutting back on water usage would be my only alternative. My lawn, trees and other vegetation would be severely affected and would most likely die during the summer months. I believe this would be the norm for most residents rather than the exception. Does the EIA endorse this?

EIA's application for a rate increase, if approved, would serve only to undermine the residents of Ehrenberg and the improvements that have been realized. I would tend to believe that the end state would run counter to the EIA's goals and accomplishments.

Michael B. Lauborough
4/7/2009

[REDACTED]

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Arizona Corporation Commission
DOCKETED

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DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

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jeepmanjr@gmail.com

Lastly, we can all agree that water is not a luxury - it's a necessity. A rate increase of this magnitude will have a drastic impact on the residents of Ehrenberg. I would be curious to see the results of any studies performed by the EIA as to what affect(s) this will have on residents who are already struggling financially. While Ehrenberg

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may not be considered a tourist destination its residents, nevertheless, struggle to improve its image. I believe any such rate increase will bring most beautification projects in the town of Ehrenberg to a screeching halt!

Sincerely,
Mike Lauborough
Ehrenberg, Arizona
I

W-02273A-08-0251
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

April 10, 2009

RE: Ehrenberg Water Co.

Dear Mr. Lauborough:

Your email regarding the Ehrenberg Water Co. ("EWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the EWC application.

The concerns raised in letters and emails received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Trish Meeter
Arizona Corporation Commission
Consumer Analyst
Utilities Division
tmeeter@azcc.gov
[REDACTED]

End of Comments

Date Completed: 4/10/2009

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