

G. 04204A-08-0571



0000095384

ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77958

Date: 3/31/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John S. Last: Keith

Account Name: John S. Keith

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. G-04204A-08-0571)

March 26, 2009

[REDACTED]
Flagstaff, AZ 86001

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

APR 14 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 APR 14 P 3: 33

RECEIVED

Reference: Docket No. G-04204A-08-0571

I write in opposition of the UNS Gas proposal for a permanent base rate increase.

UNS Gas proposes a regressive billing increase, that penalizes those people who use the least gas. For example, a person who heats a large, unoccupied, 2nd home in a gated Flagstaff development pays the same base rate as an elderly pensioner who uses minimal gas in a small apartment. When the totals of the above gas bills are compared, the elderly economizer ends up paying far more, proportionally, per therm. Under this proposal, those who use the least, would increasingly subsidize those who use the most.

A person who builds a passive solar home that uses gas for only hot water and cooking is not rewarded for decreased consumption; rather, under this proposal, they are penalized with a base rate increase.

In my opinion, the base rate should never be increased, and all necessary increases should be based on per therm usage. In addition, per therm usage could be indexed, much as water bills are indexed in many communities. The first 50 therms would cost the least, the next 50 more, and so on. Rate increases based on amount of use would thus reward customers who save energy.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

In addition, overall per therm rates should be increased only after regional energy prices have increased. Please reject this backward, regressive billing effort, and send UNS Gas back to the drawing board to create a billing policy that rewards economy!

Sincerely,

John S. Keith

CC: UNS Gas
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Unisource ** Energy Services (UNS) Docket No. G-0424A-08-0571. FILE CLOSED.
End of Comments

Date Completed: 4/2/2009

Opinion No. 2009 - 77958
