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0000095298

Filed

ARIZONA CORPORATION COMMISSION

April 9, 2009 **ORIGINAL**

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

Please docket the attached 3 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

APR - 9 2009

DOCKETED BY *[Signature]*

AZ CORP COMMISSION
DOCKET CONTROL

2009 APR - 9 1 P 4: 35

RECEIVED

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78110

Date: 4/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joyce A. **Last:** Andrae

Account Name: Joyce A. Andrae

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ **Zip:** 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

3/31/2009

Joyce A Andrae

[REDACTED]
Yuma, AZ 85367

Phone: [REDACTED]

Email: [REDACTED]

Docket you wish to comment on: WS-03478A-08-0608

Case or Utility Name: Far West Water&Sewer Inc.

Position on Docket: Con

I am very much against this unfair rate increase. The Schechert poor management and greed are what this is all about. Let them be replace by the country as they will never serve the foothills as should be done. They put in sewer systems in all these developments that are not selling because of the economy. They want us to pay and when things get better they will make a huge profit. They said we wouldn't have to pay for sewer when we left for the winter but we are charged every month when not using, I came back from Washington the end of October and got a \$202.63 bill but didn't get it until the end of December and was due January? Sounds like they were padding their books. The other months I get/a bill the first of the month and it is due the end of the month. Example billing date 5/8/2008 for 4/29/08..4/01/08 due date 5/29/08 I have all my pass bills which are similar. I will send you copies if you would like. If these pay increases are allowed to happen we will be forced to sell and move to another state. Of course no would be able to sell it would be a very sad time. I would not stay here, I would disconnect my water and sewer, never to return. Sounds crazy doesn't it but I could not afford to pay such an unjust rate, it would make an already wealthy family even more rich. I hope you have gotten copies of the editorials in the Sun newspaper as they were written by people who knew about the fraudulent activities and poor management of the Schechert family. Please do the right thing for the homeowners who built their retirement homes, grant No rate increase and let Far West Water and Sewer go under. My hopes would be that

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

the county or another company would take over the sewer system. Make it so we do not have to pay for services we don't use when we go to our summer homes. We should pay the same pay scale as other towns and cities in Arizona. I appreciate you taking the time to read this. I know and have faith you would allow a rate increase to happen.

Sincerely,
Joyce A. Andrae
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Far West Water Company's application for an emergency rate increase in Docket No. WS-03478A-08-0608. closed
End of Comments

Date Completed: 4/7/2009

Opinion No. 2009 - 78110

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78107

Date: 4/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Willis

Last: Lindauer

Account Name: Willis Lindauer

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

3/31/09

Willis Lindauer
[REDACTED]
Yuma, AZ 95365

Phone: [REDACTED]
Email: v [REDACTED]

Docket you wish to comment on: Permanent Rate Increase
Case or Utility Name: Far West Water & Sewer Co.
Docket Number: WS-03478A-08-0608
Position on Docket: Con

To raise the fees this high indicates very poor management. To Charge this fee to seniors and all citizens is outrageous.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Far West Water Company's application for an emergency rate increase in Docket No. WS-03478A-08-0608. closed

End of Comments

Donna Hoyt
13711 E. 51st St.
Yuma, AZ 85367

**Arizona Corporation Commission
Public Comment Form**

RECEIVED

APR 08 2009

Step 1

**AZ CORP COMM
Director Utilities**

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME DONNA HOYT	DATE 4/5/2009
ADDRESS, CITY, STATE AND ZIP 13711 E 51 st STREET YUMA, AZ.	YOUR PHONE NUMBER 928-345-0108
DOCKET YOU WISH TO COMMENT ON: EAST WEST WATER SERVICE, INC	DOCKET NUMBER WS 034780-03-06088
CASE OR UTILITY NAME 13711 E 51 st STREET (HOYT)@MSN.COM	YOUR POSITION ON THE DOCKET PRO <input checked="" type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS YUMA ARIZONA	

Step 3

ENTER YOUR COMMENTS HERE:

CANT AFFORD THIS INCREASE.
WE DO NOT FEEL WE SHOULD HAVE TO
PAY FOR THE DEVELOPMENTS PROBLEMS.
THEY RECEIVE MORE THAN ENOUGH
MONEY TO PAY FOR THE EXISTING
SYSTEM.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to:
mailmaster@azcc.gov