

WS-02987A-08-0180



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**ORIGINAL ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4760

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 78053**

**Date:** 4/6/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Timothy R. **Last:** Lithgow

**Account Name:** Timothy R. Lithgow

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** [REDACTED]

**City:** Queen Creek

**CBR:** [REDACTED]

**State:** AZ **Zip:** 85240

**is:** E-Mail

**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

(Docket No. WS-02987A-08-0180)

Arizona Corporation Commission  
**DOCKETED**

Received the following email:

From: Timothy Lithgow [mailto:[REDACTED]]  
Sent: Friday, April 03, 2009 9:44 AM  
To: Utilities Div - Mailbox  
Subject: WS-02987A-08-0180

APR - 9 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION  
DOCKET CONTROL

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RECEIVED

Honorable Corporation Commission:

I am a customer of Johnson Utilities. Attached is my public comment form for the April 23, 2009 meeting. Thank you for considering my input.

Sincerely,  
Timothy R. Lithgow

Allowing Johnson Utilities to increase its wastewater rates and simultaneously reduce its water rates is bad policy in a desert climate where water is scarce. Water should become progressively more expensive with superfluous use and the current rates for wastewater are already too high.

In fact, a cursory search of other Arizona utilities show wastewater rate averages at or about \$30 per month. An increase from \$41.08 to \$49.61 prices Johnson Utility's wastewater fees much higher than other utilities. In addition to the excessive price, a 21% increase raises prices too high, too quickly.

The ideal way to price wastewater is to base the cost of sewerage service to water usage. I live in a household

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of two, go to great lengths to conserve water, and yet pay the same price as my neighbors that have a large families and swimming pools. I think that Johnson Utilities ought to price wastewater service based on water usage during the winter months-like most other Arizona utilities.

Finally and only somewhat related, Johnson Utilities has demonstrated several times that it is an irresponsible provider of wastewater service. The two most recent spills in the Pecan Creek area and the charge of improper storage of waste are three recent examples. Please do not 'reward' this track record by permitting Johnson Utilities to increase wastewater rates.

Thank you for your time and consideration of my concern.

\*End of Complaint\*

**Utilities' Response:**

na

\*End of Response\*

**Investigator's Comments and Disposition:**

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Johnson Utilities L.L.C. d/b/a Johnson Utilities Company. Docket No. WS-02987A-08-0180. FILE CLOSED.

\*End of Comments\*

**Date Completed: 4/6/2009**

**Opinion No. 2009 - 78053**

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