

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77981

Date: 4/1/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steve Last: Guinn

Account Name: Steve Guinn

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: 85022

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

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Customer feels it is irresponsible to the community for the company to be laying people off only to replace them with Smart meters. He feels the public was not aware of any decision being made on smart meters. The company's actions in laying people off is not in concert with the current administrations' efforts to increase jobs and get the flow of the economy moving in the right direction. His analogy was the added interest banks are charging because of the decrease in spending. Like the banks, APS'S policies will make things worse for the economy.

He wanted to be on record with his comments.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer his comments would be made a part of the current rate case. He thanked me for taking his comments.

End of Comments

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed:

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Arizona Corporation Commission

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