

W. 01445A-08-0440



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77967

Date: 3/31/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2009 APR - 9 PM 3:32
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Complaint By: First: Donna Last: Puckett

Account Name: Donna Puckett

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Sedona

CBR: [REDACTED]

State: AZ Zip: 86351

is: E-Mail

Utility Company: Arizona Water Company

Division: Sedona

Contact Name: [REDACTED]

Arizona Corporation Commission Contact Phone: [REDACTED]

DOCKETED

Nature of Complaint:

(Docket No. W-01445A-08-0440--Northern Group)

APR - 9 2009

Received the following correspondence:

DOCKETED BY [Signature]

Dear Commissioners,

I do not oppose the proposed change to tiered rates to encourage water conservation; however, I strongly object to the proposed monthly increase for a 1-inch residential meter, which I did not find addressed in the public notice.

Our home was built in 1997, at which time a 1-inch meter was required by the Fire District, because we have a fire sprinkler system in our home, as do many residences. Upon checking with our local AWC office, I learned that the monthly charge for a 12-year old 1-inch meter would go from \$36.76 to \$55.78 per month, for a residence!

Fortunately, the fire sprinkler system has never been activated and hopefully never will be, but to have a fixed monthly charge of \$55.78 for a 1-inch residential meter, which does not reflect typical water flow requirements, seems unjustified. Under this proposed increase, our latest bill for 3,500 gallons of water used would increase from \$44.17 (including taxes) to \$65.49 (excluding taxes), because of the meter.

I urge you to look at this part of the proposed increase and establish an equitable monthly charge for all residential customers...regardless of whether they have a 5/8, 3/4 or 1-inch meter. The issues of operating costs and conservation should be based on the cost to deliver the actual water used, and I have great difficulty understanding how a 1-inch residential meter that was put in place 12 years ago, strictly because of a fire sprinkler system, reflects that. Arizona residents should not have to pay a monthly bill of \$55.78 plus tax before even turning on a faucet!

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Donna Puckett
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Arizona Water Company. Docket No. W-01445A-08-0440. FILE CLOSED.
End of Comments

Date Completed: 4/3/2009

Opinion No. 2009 - 77967
